Director's Report November 18, 2026

Sarah Glogowski, Executive Director
reporting September 18, 2026 – November 11, 2026

NYLA State Meetings - On Wednesday, November 4, I met with PULISDO and the New York Alliance of Library Systems (NYALS) at the Saratoga Springs Conference Center. State Librarian Lauren Moore provided an overview of the State Library's upcoming five-year plan, including planned virtual focus groups for library systems and library staff. This process offers an opportunity to bring the needs of our small and rural libraries into statewide planning. The Regents are also actively reviewing library aid formulas, an issue of particular interest as we advocate for sustainable support for the services our member libraries depend on.

All 23 public library systems submitted individual advocacy letters to Governor Hochul and encouraged member libraries to do the same. FLLS included letters from each of our five counties, ensuring that voices from Cayuga, Cortland, Seneca, Tioga, and Tompkins counties were part of this effort. These local perspectives help explain the importance of system services and the value of state support to the communities we serve.

Election Day at FLLS - FLLS welcomed 629 voters to our building on Election Day. Election workers arrived at 4:45 a.m. and completed their work by 9:45 p.m. Although the day was busy, particularly in our parking lot, operations ran smoothly. Poll workers complimented the building's suitability as an election site, noting the large space, Wi-Fi, kitchen access, and parking. We were pleased that our facility could support this important community service and provide a welcoming location for voters and election workers.

Cortland County League of Women Voters - On Monday, November 9, Mary-Carol Lindbloom of the South Central Regional Library Council and I presented to the Cortland County League of Women Voters at the CNY Living History Center in Cortland. Our presentation addressed fake news and artificial intelligence, with an emphasis on practical ways to evaluate information and check sources. This outreach provided an opportunity to highlight the role of libraries in helping people navigate an increasingly complex information environment.

NYALS Representation for PULISDO - I will continue serving on NYALS as a representative of PULISDO. NYALS brings together public library systems, school library systems, and regional library councils to improve library service throughout New York State. Its advocacy focuses on increasing NYS Library Aid to Systems and supporting legislative initiatives that benefit the library system community. Continuing in this role gives FLLS an opportunity to contribute to shared statewide priorities while keeping the needs of our 33 member libraries, particularly our small and rural libraries, part of the discussion.

Deb Geier, Technical Services Librarian

September & October, 2026

Cataloging:

- **During the month of September, I edited and imported 1866 bibliographic records.**
- **During the month of October, I edited and imported 3484 bibliographic records.Interlibrary loan for**

Interlibrary loan for Sept. 2026:

- Items circulated: 15734. Year to date: 138001
- Total requests submitted: 15791. Year to date: 138787
- Percentage filled: 99.6. Year to date: 99.4

Out-of-system interlibrary loan for Sept. 2026:

- Items borrowed/copied: 540. Year to date: 4772
- Items loaned/copied: 212. Year to date: 1971

Interlibrary loan for Oct. 2026:

- Items circulated: 15714. Year to date: 153715
- Total requests submitted: 15823. Year to date: 154610
- Percentage filled: 99.3. Year to date: 99.4

Out-of-system interlibrary loan for Oct. 2026:

- Items borrowed/copied: 456. Year to date: 5228
- Items loaned/copied: 195. Year to date: 2166

Meetings:

- September 1: Staff meeting
- September 9: Directors' meeting
- October 6: Staff meeting
- October 15: Backstage Library Works meeting

Jenny Shonk, Education and Outreach Librarian

September & October 2026

- **Collection Development:** Placed 2 OverDrive orders using CLSA funds; utilized lists, sales, and patron requests to build carts.
- **Construction Grants:** Reviewed applications. Collected a variety of poverty rate statistics for applications. Attended a NYSL construction meeting.
- **Continuing Education (CE):** Hosted 2 Community Read sessions facilitated by Mike Bishop; 20 people joined the discussions in-person and virtually. Attended a meeting to discuss statewide Gather & Grow virtual conference and worked to secure speakers. Sent out the annual Continuing Education survey. Provided Polaris Item Maintenance training to Nicholas.
- **Correctional Facilities & County Jails**: Placed 2 orders for Five Points CF. Scheduled and packed for 8 deliveries (182 items) for Auburn CF, Cayuga CF, and Five Points CF. Scheduled 2 deliveries for Tioga Jail and Cortland Jail. Attended the Friends of TCPL Book Sale and helped correctional facility librarians select over 350 free books.
- **Outreach:** Provided audiobooks to a Talking Book & Braille Library patron. Organized The Great Give Back at the System; staff donated over 80 urgently needed items for the SPCA of Tompkins County. Held the Coordinated Services Outreach Advisory Council (COSAC) meeting virtually and discussed Outreach Mini-Grant 2025-2026 final reports.
- **Professional Development:** Viewed 5 webinars on WebJunction focusing on AI and change management. Attended a Lyrasis webinar.
- **Reference and Consulting:** Answered 40 consulting questions for member libraries and correctional facilities with a focus on Polaris Leap and correctional facilities.

Jenny Shonk, cont.

- **Miscellaneous Meetings:** Hosted and took notes for the September Member Library Support Group meeting with 5 attendees. Attended and took notes for the September Directors' meeting. Attended 3 NYS Outreach meetings. Attended 2 staff meetings. Attended the FLLS Annual Meeting and created a professional book display. Attended the SCRLC Annual Meeting, DEIJA committee meeting, and Educational Services Advisory committee meeting.
- **Miscellaneous Tasks:** Organized content for the monthly bulletin. Created the 2026 Annual Meeting Summary with input from FLLS staff.

Heidi Eckerson, Member Services Librarian

September 2026

Digital Collection

- Curated digital book displays in Libby; selected, purchased, and promoted OverDrive content; ran reports for OverDrive Reciprocal Lending Agreement partners and Finger Lakes Library System members

Continuing Education

- Is this for Real? Understanding AI Scams with Alison Macrina of Library Freedom project (CRLC)
- Libby Lifesavers webinar

Meetings

- FLLS Staff mtg
- Public Library Youth Services Consultants mtg
- IMLS mtgs with Sciencenter and TCPL
- NYS Library ebook mtg
- FLLS Directors' mtg
- COSAC mtg
- Member Library Support Group mtg
- OverDrive Selectors mtg

Member Libraries

- Provided consultation to members on a variety of topics including grant proposal ideas, Libby help, etc.
- Provided content for Finger Lakes Library System Monthly Bulletin
- Shared relevant updates, including webinar and programming opportunities via listservs

Summer Reading/Youth Services

- Collected Summer Reading surveys and aggregated System-wide data to submit to the NYS Library
- Ordered 2027 CSLP Manuals
- Planning has started for the April 2027 Summer Reading Meeting

Special Projects

- Hosted a Lunch and Learn for our members with Christine Garrow from Hoopla/MidwestTapes
- Gather & Grow Planning sessions (multi-system continuing ed workshop)
- Participated in the FLLS Community Read with Mike Bishop (in-person session)
- Tabled at the Climate Resource Fair at the Museum of the Earth
- Assisted Jenny at the Friends of the Library Book Sale Library Day Event to select books for correctional facilities/FLLS Little Bookshelf project

Trustees

- Developing and writing future newsletter content
- Shared upcoming continuing education opportunities on listserv

Heidi Eckerson, October 2026

Digital Collection

- Curated digital book displays in Libby; selected, purchased, and promoted OverDrive content; ran reports for OverDrive Reciprocal Lending Agreement partners and Finger Lakes Library System members.
- Renewed professional magazines from EBSCO
- Developed messaging for Libby's new AI Content Controls for member libraries and patrons.

Continuing Education

- "Reasonable Library Costs for econtent" (Reader's First Digital Shelf)

Meetings

- School Library Council mtg at TST BOCES
- FLLS Staff Mtg (included Budget overview)
- STLS Consultant mtg
- TCPL Communicator Manager mtg (ways to coordinate messaging efforts for shared services)
- FLLS 68th Annual Mtg
- South Central Regional Library Council Annual mtg

Member Libraries

- Provided consultation to members on a variety of topics
- Provided content for Finger Lakes Library System Monthly Bulletin
- Shared relevant updates, including webinar and programming opportunities via listservs

Summer Reading/Youth Services

- Ordered 2027 CSLP merchandise for Summer Reading

Special Projects

- Participated in FLLS' Great Give Back
- Worked the registration table at FLLS Annual mtg
- Elected to South Central Regional Library Council Board
- Gather & Grow Planning sessions (multi-system continuing ed workshop)

Trustees

- Developing and writing future newsletter content
- Shared upcoming continuing education opportunities on listserv
- Strategic Planning discussion with trustee

CNS Department October 2026

	Eric	Nick
Open at beginning of month:	37	0
Created during month:	31	6
Closed during month:	27	4
Still open at end of month:	41	2

CNS Projects: Eric and Nick have been working on visiting the 33 member libraries to introduce Nick and show him the IT equipment/setup of each library. Libraries visited so far:

Lansing, Groton, Dryden, Cortland, Homer, McGraw,
Cincinnatus, Moravia, Auburn, Cato, Fair Haven, TCPL, Newfield