



## MEMBER LIBRARY BI-WEEKLY BULLETIN

No. 22.3 Friday, February 18, 2022

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Read: Honoring Black history...it's not just a month

## ANNOUNCEMENTS & REMINDERS

Whenever your service model changes, please fill out the streamlined online reopening form: <a href="www.fils.org/2020reopenpoll/">www.fils.org/2020reopenpoll/</a>. Visit <a href="www.fils.org/member-library-service-status/">www.fils.org/2020reopenpoll/</a>. Visit <a href="www.fils.org/member-library-service-status/">www.fils.org/2020reopenpoll/</a>. Visit <a href="www.fils.org/member-library-service-status/">www.fils.org/2020reopenpoll/</a>. Visit <a href="www.fils.org/member-library-service-status/">www.fils.org/2020reopenpoll/</a>. Visit <a href="www.fils.org/member-library-service-status/">www.fils.org/member-library-service-status/</a> to view each library's quarantine period & hours information.

Take the 2022 Continuing Education Survey! Open to directors, staff, and trustees: <a href="https://www.surveymonkey.com/r/flls2022">https://www.surveymonkey.com/r/flls2022</a>.

### LINKS TO MAKE YOU THINK

**Tompkins County Public Library: Library by Mail** 

How Non-Librarians Imagine a Librarian's Typical Workday

www.

WNYLRC Ask the Lawyer RAQs

**Word Games: Wordle and More** 

Why Aren't There More Black Librarians?

<u>'Bond and discover new things': Revamped space at Auburn library focused on families</u>

# FROM THE DIRECTOR

As we head into the holiday weekend, here are some updates for you:

Open Meetings Law Extension – Earlier this week, the Committee on Open Government released a <u>memo</u> that determined Open Meeting adjustments allow for remote meetings until March 16, 2022. Library boards can continue to meet in a variety of ways: in person at the library, a hybrid meeting where



some people are in the library and some people are virtual, or completely virtual. You are still allowed to phone into meetings also under this relaxation.

**HERO Act Extension** – This week also saw the extension of the HERO Act, which includes your library's health screening questionnaires for staff (daily) and enhanced cleaning protocols. Association libraries must follow the HERO Act as private businesses in NY State. The extension continues until March 17, 2022.

**Advocacy Day** – A reminder that Advocacy Day is on Wednesday, March 2 and will be completely virtual this year. Directors and trustees have been sent emails on how to sign up for our meetings, but you can also sign up for advocacy meetings <a href="https://example.com/here">here</a>. A reminder that some of our advocacy meetings will be shared with our neighboring library systems (Southern Tier, Four County, Pioneer, and Monroe), as well as with our regional library council (South Central Regional Library Council). If you are interested in learning more about advocacy talking point and other advocacy information, check out our <a href="https://webpage">webpage</a>.

Annual Reports – Our libraries are steadily working on the NY State Annual Report. FLLS has hosted a workshop for directors on February 1. We have also discussed Annual Reports at our monthly Member Library Support Group Meetings and FLLS Directors' Meetings. Thank you to all of our libraries for working on getting your reports to us on time. The deadline for submitting is February 28. A reminder that your library board of trustees must approve Annual Reports before submitting.

**Trustee Handbook Book Club** – Join co-authors of the *Handbook for Library Trustees of New York State*, Jerry Nichols and Mid-Hudson Library System Executive Director Rebekkah Smith Aldrich, for the next session in the **Trustee Handbook Book Club series on Tuesday, February 22nd at 5:00pm.** The chapter covered will be Facilities.

Register for this session or visit <a href="https://midhudson.org/trusteebookclub/">https://midhudson.org/trusteebookclub/</a> to view upcoming sessions and past recordings. Each month trustees are encouraged to read a chapter of the Trustee Handbook and send in questions that the authors will address live at these events. Each session will include a brief introduction to the chapter topic, answers to questions sent in advance by attendees, as well as address questions that come in live during the event.

**Presidents' Day** – A reminder that Finger Lakes Library System will be closed on Monday, February 21 to observe Presidents' Day. All libraries will receive a delivery on Tuesday, February 22.

I hope everyone has a relaxing weekend, Sarah



## MEMBER LIBRARY NEWS

Do you have something to share? Email <a href="mailto:jshonk@flls.org">jshonk@flls.org</a>!

# Seymour Library presents the new Richard S. and Jeanne Z. Dunn Family Space!

After serving the community for over 100 years, the Seymour Library Children's Room required a facelift. In 2019, Seymour Library used a bequest from Mrs. Jeanne Z. Dunn to secure a grant from NYS Construction Aid to Public Libraries to revamp the library's lower level. Using this NYS grant and the Dunn bequest, Seymour Library created the new Richard S. and Jeanne Z. Dunn Family Space. The Family Space revamp, totaling around \$600,000, offers a designated study area, a reading room, updated furnishings, a special reading nook for children, and new windows that bring natural light into the space. The renovation also includes a new lift that allows visitors with mobility issues access to areas never available in the past.

The project started in earnest at the end of March 2020, with a timeline of six months from start to finish. However, the pandemic created various setbacks and delays, so after almost a year of closing the former Children's Room, Seymour Library was excited to announce a soft opening on Valentine's Day! The perfect day to love your library!

The library is pleased to report that families are enjoying the new space. In particular, Amy's Nook, a new feature that utilizes space underneath one of the library's staircases. Amy's Nook is in memorial to Amy M. (Walsh) Underhill, daughter of long-standing patron, Marcia Walsh. We are certain Amy would have approved and invite you to check out some books and our new space!





More pictures on the next page!



# **MEMBER LIBRARY NEWS**

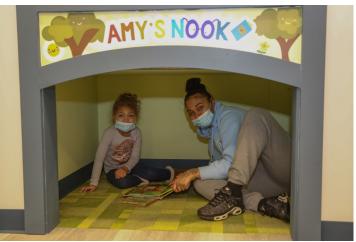
Do you have something to share? Email <a href="mailto:jshonk@flls.org">jshonk@flls.org</a>!

Seymour Library presents the new Richard S. and Jeanne Z. Dunn Family Space!













# A

## **SCAM ALERT!**

# [Heads Up] Beware of New QuickBooks Payment Scams

Many small and mid-sized companies use Intuit's popular QuickBooks program. They usually start out using its easy-to-use base accounting program and then the QuickBooks program aggressively pushes other complimentary features. One of those add-on features is the ability to send customers' invoices via email.

The payee can click on a "Review and pay" button in the email to pay the invoice. It used to be a free, but less mature, feature years ago, but these days, it costs extra. Still, if you are using QuickBooks for your accounting, the ability to generate, send, receive and electronically track invoices all in one place is a pretty easy sell.

Unfortunately, phishing criminals are using QuickBooks' popularity to send business email compromise (BEC) scams. The emails appear as if they are coming from a legitimate vendor using QuickBooks, but if the potential victim takes the bait, the invoice they pay will be to the scammer.

Worse, the payment request can require that the payee use ACH (automated clearing house) method, which requires the payee to input their bank account details. So, if the victim falls for the scam, the criminal now has their bank account information. Not good.

Note: Some other QuickBooks scam warnings will tell you that QuickBooks will never ask for your ACH or banking details. This is not completely true. QuickBooks, the company and its support staff, never will, but QuickBooks email payment requests often do. Warn your users in Accounting.

CONTINUED at the KnowBe4 blog with both legit and malicious example screenshots:

<a href="https://blog.knowbe4.com/beware-of-quickbooks-payment-scams">https://blog.knowbe4.com/beware-of-quickbooks-payment-scams</a>





## ONLINE LEARNING

# **Upcoming Webinars**

#### <u>Virtual Town Hall Facing the Challenge:</u> <u>Intellectual Freedom in Libraries (PLA)</u>

#### Friday, March 4, 2:00pm

As libraries continue confronting unprecedented attacks on the freedom to read, the Public Library Association (PLA) invites you to participate in a virtual town hall to connect with colleagues. As those who have faced book banning attempts and related legislative efforts know, the experience is often isolating and stressful. During this free event, speakers will participate in facilitated conversations that explore effective responses to the coordinated attempts at censorship currently sweeping the nation. A moderated chat will follow, inviting attendees to pose questions and share insights based on personal experiences.

# Best Practices for Serving LGBTQ+ Patrons (CLRC)

#### Wednesday, March 16, 4:00pm

Learn the latest pronouns, flags, vocabulary and laws within the LGBTQ+ community. Discover free resources to help you in your Alllyship and inclusive services beyond just PRIDE Month in June. Explore best practices from other industries to support your mission at your site. Come with questions, walk away with answers on what it truly means to serve the LGBTQ+ population.

# Actively Anti-Racist Library Service, Part 1: Collection Development (METRO)

#### Monday, March 28, 11:00am

In this program you will learn tangible skills to help build enthusiasm for reading and discovering diverse books, begin to deepen RA service through thoughtful inclusion of EDI principles in all interactions with leisure readers, and develop the skills necessary to be a steward of an anti-racist mindset for your organization. In Part 1 of this series, Robin Bradford will discuss strategies for building a collection development plan that begins actively breaking down the systems of oppression that have been built over centuries but cannot be allowed to stand any longer.

## **Conferences & Special Programs**

PLA 2022 Conference

March 23-25

Portland, Oregon

Registration for the <u>Virtual Conference</u> is open!



# <u>Library Journal: Equity in Action: Solidarity</u> in Social Justice

#### April 26 | May 3 | May 10

Join us to gain the building-blocks for actioning solidarity in social justice at your library. Learn the fundamentals of justice, equity, diversity, inclusion and anti-oppression to work in solidarity with all members of your staff and community. This course will focus on exploring the issues and their context, including centering on the lived experiences and priorities of those most directly impacted, and finding appropriate ways to respond to complex situations. You'll learn how to be a co-conspirator with members of marginalized groups, including BIPOC, the disability community, the queer community, the undocumented and underserved to ensure that your library's equity work is truly inclusive.

# NYLA YSS Conference: May the Odds Be Ever in Your Favor...

Friday, April 8th, 2022 Schenectady, NY

<u>Registration</u> is now open for the 47th Annual New York Library Association Youth Services Section Spring Conference. View the conference brochure <u>here</u>.

# Librarian's Guide to Homelessness FREE On Demand!

To gain access to the webinar series on Niche Academy, please have staff members email <a href="mailto:jshonk@flls.org">jshonk@flls.org</a>.



# **PROGRAMMING & OUTREACH**

## **Rosen Grant**



The **2022 Rosen Library Cycle grant** is due Wednesday, February 23 by 8 pm.





# **Summer Reading 2022**

The SRP Teen Collaborative Workshop is Thursday, March 10th from 9:30-12:30pm. It will be recorded. If you need to register contact Heidi heckerson@flls.org.



On Tuesday, March 8 FLLS will host its own in-house SRP Workshop focusing on data collection, evaluation, and reporting. We'll also share some of the greatest hits from the February Children's Programming Workshop and Jenny will present some Adult programming ideas too.

# **eContent Updates**

The <u>Reciprocal Lending Arrangement</u> with the Southern Tier and Pioneer Library Systems is live. You can find more information, including instructional infographics <u>here</u>.

The Public Library CONNECT integration is slowly rolling out. This program allows students to use their school Sora accounts to access FLLS' OverDrive collection. OverDrive must first contact school districts/BOCES and receive permission. Then OverDrive contacts FLLS to let us know the relationship has been established. Heidi will reach out when districts in your service area have been integrated. If you have any questions please reach out to <a href="mailto:heckerson@flls.org">heckerson@flls.org</a>.



# SciFri Book Club Spring 2022

Starting February 25, for a limited time eBook and e-audiobook copies of <u>The Sirens of Mars</u> by Sarah Stewart Johnson will be available in our OverDrive Collection for patrons who want to participate in this popular book club. Visit our <u>SciFri Book Club</u> <u>blog</u> for more information, including local programming at

## **CHECK OUT THESE PROGRAMMING ARTICLES:**

JBrary: Self-Directed Library Programs
Let's Move in Libraries: Resources

Taking a Brave Pill: Facing Community Tension at Library Conversations on Race

# Q

# **POLARIS FAQ**

## **Polaris Training Updates**

Please note that Jenny will be focusing on Annual Reports during the month of February & March so Polaris training appointments will not be available. Exceptions will be made for new staff that require Item Maintenance training to perform their duties.

The Polaris training videos have been finalized and are available on Vimeo, links below. The password to access the videos is the same as for a Polaris workstation. The videos include clickable timestamps in the description section which allow you to jump to certain topics. Please contact <a href="mailto:jshonk@flls.org">jshonk@flls.org</a> with questions, comments, concerns, or suggestions!

## **Polaris New User Part 1**

Topics included: log on/off, shortcuts, navigation, patron registration, patron services, check in/out, and bibliographic/ item records.

## **Polaris New User Part 2**

Topics included: searching and holds.

## **Polaris Item Maintenance Part 1**

Topics included: creating Quick Bibs, creating items records, and special procedures for magazines and audio/visual materials.

## **Polaris Item Maintenance Part 2**

Topics included: creating and using record sets, different types of bulk changes, common ways to change your items from "New" to "not new" (including a SQL search), and working with templates.

**REMINDER:** To access Polaris handouts on our website, visit <a href="https://www.flls.org/">https://www.flls.org/</a> and click on **STAFF LOGIN**. Enter the username and password and click on **Log In**. Then click on **Polaris Documentation**. Please contact <a href="mailto:jshonk@flls.org">jshonk@flls.org</a>, <a href="mailto:jshonk@flls.org">efranks@flls.org</a>, or <a href="mailto:jshonk@flls.org">rhelwig@flls.org</a> for the username and password.

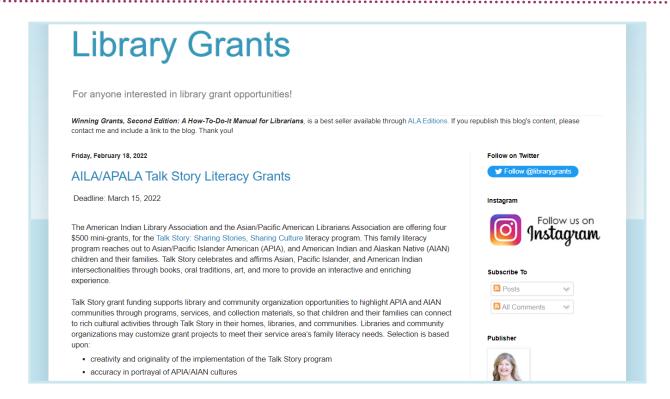
**REMINDER:** All trainings will be held virtually in 2022 or until the pandemic ends. Jenny is available for one-on-one and small group Polaris trainings via Zoom. Email **jshonk@flls.org** to schedule a session.



## **AWARDS & GRANTS**



It's that time again! Do you have an idea for an outreach project but lack funding? Member libraries in our service area can apply for an Outreach Mini-Grant! Applications are NOW OPEN for the 2022-2023 grant cycle. All applications are due March 25, 2022. Visit the Outreach Services page to download an application or to view the FAQs and Tips. Have a question? Stuck on an idea? Email Jenny Shonk at jshonk@flls.org.



Stephanie Gerding, author of *Winning Grants, Second Edition: A How-To-Do-It Manual for Librarians*, posts grant opportunities on her blog.

Visit <a href="https://librarygrants.blogspot.com/">https://librarygrants.blogspot.com/</a> to view current opportunities!