



FINGER LAKES
LIBRARY SYSTEM



MEMBER LIBRARY BI-WEEKLY BULLETIN

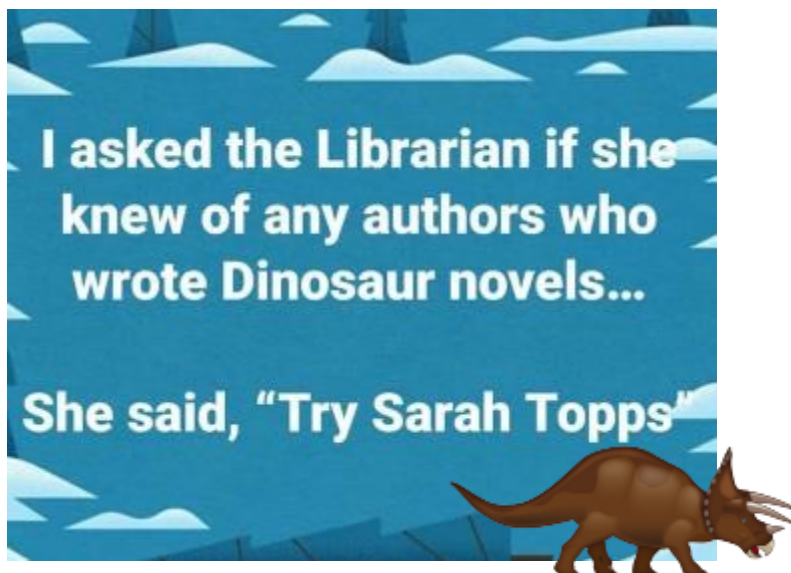
No. 20.14

Friday, July 24, 2020

Table of Contents

You can click on each link below to quickly navigate to your favorite bulletin sections!

- [From the Director](#)
- [Member Library News](#)
- [Scam Alert](#)
- [Online Learning](#)
- [Programming Ideas](#)
- [Census 2020 Update](#)
- [Polaris FAQ](#)
- [Awards & Grants](#)



Announcements & Reminders

To ensure the safety of FLLS drivers, please do not overfill FLLS delivery bags. Items should not exceed the top level of the bag. This will expedite the delivery process and reduce drivers handling of materials. Thank you for your cooperation.

Please let us know what you think about the Bi-Weekly Bulletin by taking a survey found here: <https://www.surveymonkey.com/r/fllsbulletin>. Thank you!

Links to Make You Think

[Doing Right by History: The We Are Alexandria Library Sit-in](#)



[7 Books to Read in Honor of the 30th Anniversary of the ADA](#)

[Cortland Free Library announces reopening date](#)

[SCRLC Diversity, Equity, & Inclusion LibGuide](#)

[Library Receives \\$50,000 Grant for Agriculture and Craft Beverage Project](#)

From The Director



Here are some updates for you:

Delivery – We thank you for your patience as we've gotten our delivery system up and running again over the past three weeks. As you can imagine, with limiting deliveries to only once a week, a backlog is occurring. While it slowed slightly last week, we were back up to 70 bags on Tuesday due to member library holds being pulled this week for the first time since March. We anticipate another heavy day on Friday. Our pages are working hard to get through the bags and FLLS staff are also helping bag items when we are in the office. Delivery stops to our libraries may be a little slower due to the heavy amount of both incoming and outgoing number of bags.

Tom and I are meeting early next week to evaluate delivery so far and plan for opening up more delivery days in August. We anticipate that this will be happening by mid-August, at the latest. A reminder to please physical distance when we are dropping off deliveries and wear a mask if you are near our delivery driver. Having delivery run safely and smoothly for both us and our members is our top priority.

REALM Project – On Monday, OCLC's REALM Project published the results of the second round of Battelle's laboratory testing for COVID-19 on five commonly handled materials: braille paper pages, glossy paper pages, magazine pages, children's board books, and archival folders. Visit the "[Happening Now](#)" project update page to read the results and their comparison to Test 1 results. The key takeaway includes:

"The evaluation demonstrates that standard office temperature (68°F to 75°F) and relative humidity conditions (30 to 50 percent) provide an environment that allows for the natural attenuation of SARS-CoV-2 present on these materials after two days of quarantine for archival folders and **four days of quarantine for the book pages**. Compared to the results of Test 1, the results of Test 2 indicate that a slightly longer quarantine time for some types of cellulose-based paper materials sitting in a **stacked** configuration may be required to render SARS-CoV-2 undetectable."

A reminder that FLLS does an additional 72 hour quarantine (on top of the 72 hour quarantine our members have committed to) at our facility for all delivery materials. Libraries may want to revisit their library quarantine procedures internally.

Out of the Office – I will be on vacation from August 3 to August 14. I want to reassure you that I'm not traveling, but simply taking time off for the first time since February. Other Finger Lakes staff, including Rex and Jenny, will also be out of the office in early August. I'm encouraging staff to finally take vacation time after many months of working hard to help our libraries during these changing times. If you send a question to me during those two weeks, you may get a response from another FLLS librarian as I will be forwarding some messages.

I hope everyone enjoys the weekend!

Sarah



Member Library News



The Edith B. Ford Memorial Library in Ovid found a safe way to provide programming during a pandemic by utilizing a tent in their yard. Their first program was Mandala Rock Art (see above). Other programs will include: Comic Camp, Cyanotype Printmaking, and En Plein Air Acrylic Painting!



The Hazard Library in Poplar Ridge safely re-opened to the public on July 22. The library mascot and staff are diligently wearing their masks and the library has a new hand-made plexiglass shield made by director Lisa Semenza and her husband, "It was hard to find something to buy that would work on our desk. It's 9 ft. long and we are sitting and people are standing so everything seemed too short in all dimensions.

And we are so small that social distancing is barely possible. So my husband designed it. He is a custom-design woodworker and makes furniture. And fittingly it is made out of poplar wood (sort of just a coincidence). I helped cut the boards, drill holes, and put in some screws (but I think he was just humoring me LOL)."

[Back to Top](#)



Scam Alert!

What Is Consent-Phishing? Microsoft Warns About New App-Based Attack Angle

Microsoft has issued an advisory warning about “consent phishing,” or application-based phishing attacks that rely on users granting permissions to malicious apps. These attacks aren’t as well-known or as obvious as credential-harvesting or email-based phishing attacks, but they can be just as dangerous.

In consent phishing attacks, the user sees a pop-up from an application requesting extensive permissions. This consent screen lists all the permissions the app will receive, and many users may go on to accept the terms uncritically because they assume the app is trustworthy.

“If the user accepts, the attacker can gain access to their mail, forwarding rules, files, contacts, notes, profile, and other sensitive data and resources,” Microsoft explains.

Microsoft describes the steps in such an attack:

- “An attacker registers an app with an OAuth 2.0 provider, such as Azure Active Directory.
- “The app is configured in a way that makes it seem trustworthy, like using the name of a popular product used in the same ecosystem.
- “The attacker gets a link in front of users, which may be done through conventional email-based phishing, by compromising a non-malicious website, or other techniques.
- “The user clicks the link and is shown an authentic consent prompt asking them to grant the malicious app permissions to data.
- “If a user clicks accept, they will grant the app permissions to access sensitive data.
- “The app gets an authorization code which it redeems for an access token, and potentially a refresh token.
- “The access token is used to make API calls on behalf of the user.”

Microsoft says users should pay attention to which app is actually requesting permissions. “Keep a watchful eye on app names and domain URLs,” the company says. “Attackers like to spoof app names that make it appear to come from legitimate applications or companies but drive you to consent to a malicious app. Make sure you recognize the app name and domain URL before consenting to an application.”





Online Learning

Upcoming Webinars & Meetings

Legal Issues & Reopening: The Saga Continues

Wednesday, July 29, 1:00-2:30pm

Many libraries are now months deep into their process of re-opening. What have we learned? What have we had to re-tool? In this 90 minute webinar, Stephanie Adams will present concrete tips and legal guidance based on our experiences to date, including: use of signage, de-escalating legal threats, reliance on CDC and OSHA guidance, and use of policy and law to support thoughtful operations. When registering, select SCRLC as your ESLN council.

REopening Archives, Libraries and Museums: Materials Testing and Resource Overview

Tuesday, August 4, 3:00-4:30pm

As libraries and museums around the country begin to resume operations and reopen to the public, the need for clear information to support the handling of core museum, library, and archival materials has become increasingly urgent. Through the [REALM Project](#), OCLC, the Institute of Museum and Library Services, and Battelle are conducting research on how long the COVID-19 virus survives on materials that are prevalent in libraries, archives, and museums. Join us to learn more about the testing process, how to present results to your stakeholders, project resources to inform your local decisions, and what you can expect from the project in the months to come.

Helpful Libraries = Healthy Communities: Providing Health Reference at Your Library (FLLS)

Thursday, September 24, 10:00-11:00am

Providing health reference at your library can seem like a daunting task. With the right tools and resources, you can help your patrons locate accurate AND helpful health information. This webinar will focus on reference techniques for frontline staff and bring awareness to several FREE resources that can help your patrons navigate their health. Participants will also receive a refresher on evaluating online resources. Registration is required.

Archived Trainings

Here are some de-escalation resources that may be helpful as you begin to re-open:

CPI Methods of De-Escalation

I-ESCAPE Method of De-Escalation

Also, check out these Crucial Conversations videos on YouTube:

https://youtu.be/N_dC02GQb9w

<https://youtu.be/DXfw1KBLnbE>

<https://youtu.be/S3U743wmn88>

Conferences

SLJ Teen Live! Our Voice, Our Time

Wednesday, August 5, 9:00am-4:45pm

Often thought of as quiet places, libraries are, in fact, hotbeds of passionate communication, dialogue, and activity. Young adult fiction has always been about finding and raising your voice. Like Greta Thunberg, Emma González, and other young activists, real teenagers around the world are making themselves heard, at home and abroad.

This year, many teens will vote for the first time, and even the youngest have powerful perspectives worth sharing. Meanwhile, #OwnVoices creators increasingly share stories that have long been silenced. As adults, it's equally important that we listen to and amplify young voices, inside and outside our communities. The conference's author panels and library programming sessions will help you support and engage teens during this complex moment and beyond.

Explore the virtual exhibit hall, download materials, enter contests, hear directly from publishers about their newest books, and live chat with staff, authors, and peers!

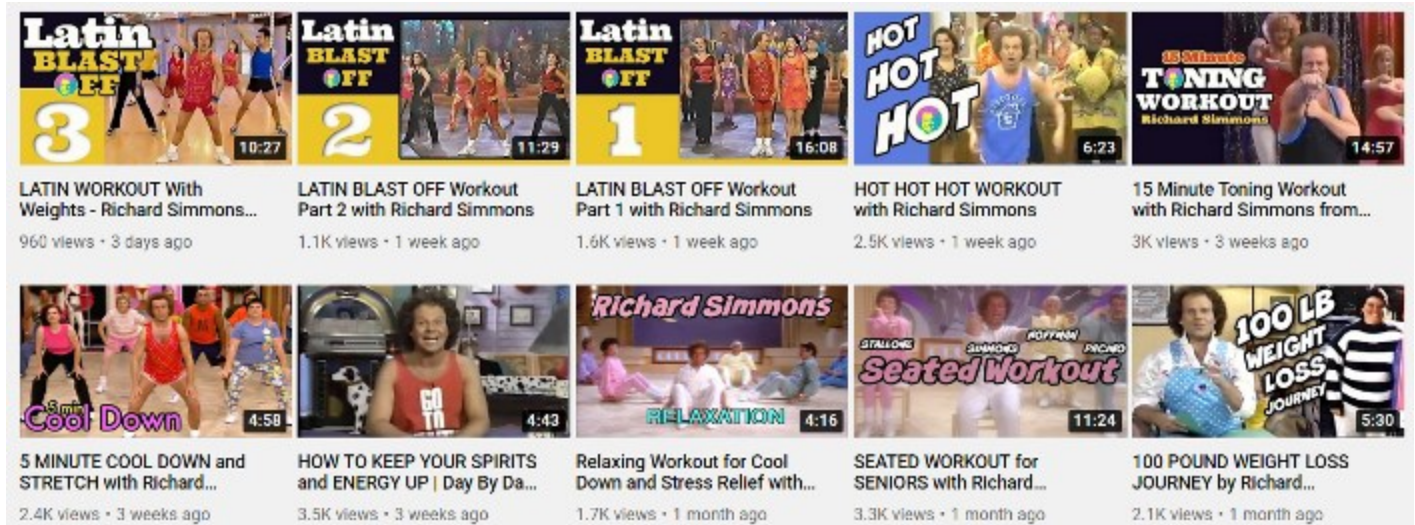
Registration includes access to the SLJTeen Live! on-demand archives for up to three months.



Programming Ideas

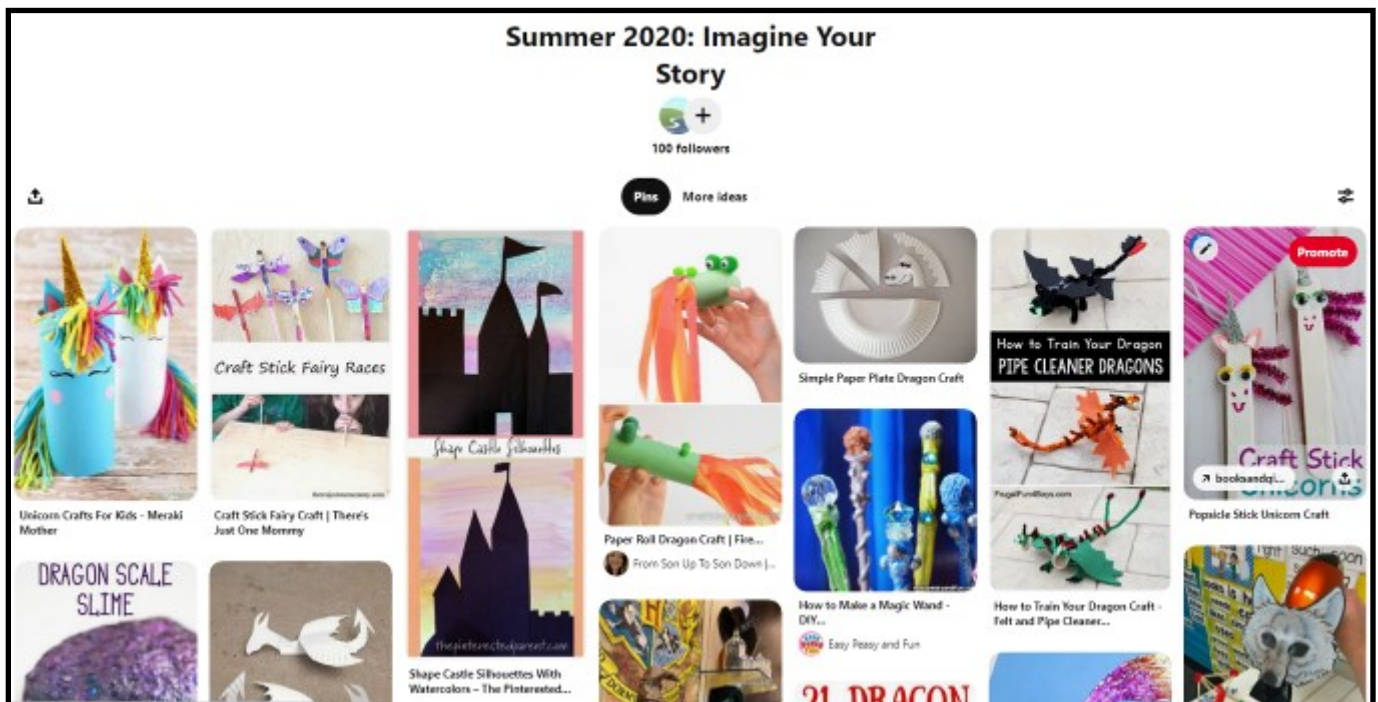
Program Model: Retro Aerobics Online

“Retro Aerobics Online is a low-impact exercise program for adults that follows a different vintage workout routine each month, such as Richard Simmons’s “Sweatin’ to the Oldies.” This was originally an in-person program that moved online during the COVID-19 pandemic.” FYI: Richard Simmons has his own YouTube channel and adds new (old) videos each week!



Pinterest for Craft Ideas

Running out of ideas for Grab n’ Go crafts? Don’t forget about Pinterest! FLLS has several boards that may interest you or just search for what you are looking for, like “kids crafts” or “fairy tale crafts.”



[Back to Top](#)

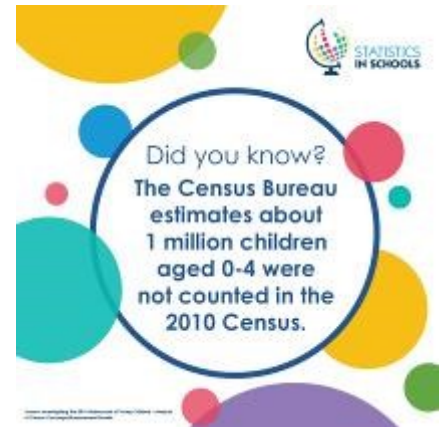
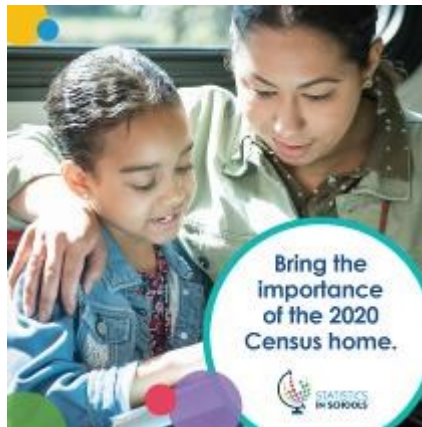


Census 2020 Update

Topic: Adapting Outreach

The deadline for 2020 Census self-response is now October 31, 2020. Please continue to encourage your patrons to complete their questionnaire online at <https://my2020census.gov/>. Individuals can also call 1-844-330-2020 or fill out and mail back a paper questionnaire, if they've received one. New graphics have also been added to the Census Bureau Outreach Materials page, see link below!

Creatives for the Count Census Bureau Outreach Materials: Social Media



You may also be interested in providing 2020 Census programs. ALA released a new publication, “**Libraries and the 2020 Census: Adapting Outreach in Response to COVID-19 (PDF)**.” This free guide explains changes to the 2020 Census process and highlights opportunities for libraries to adapt their census outreach activities.

Lastly, **Mobile Questionnaire Assistance (MQA)** is also available: “MQA representatives will encourage people to respond to the 2020 Census in open, public places in the lowest responding areas of the nation. These are places where people naturally visit when leaving home to help increase self-response rates. People are encouraged to respond on their own online or by phone. Locations for MQAs will include grocery stores and markets, food banks, laundromats, restaurants and grab-and-go eateries, unemployment offices, back to school drives, places of worship, **and libraries.**” Reach out to your local representative to schedule an MQA event.

Contact Your Representative:

Katherine “Kate” Dillon, Cortland & Tioga Counties:
(518) 951-9873 or katherine.d.dillon@2020census.gov

Kristine “Tina” Hanford, Cayuga & Seneca Counties:
(716) 906-6743 or kristine.hanford@2020census.gov

Jennifer L. Karius, Tompkins County:
(401) 834-2289 or jennifer.l.karius@2020census.gov

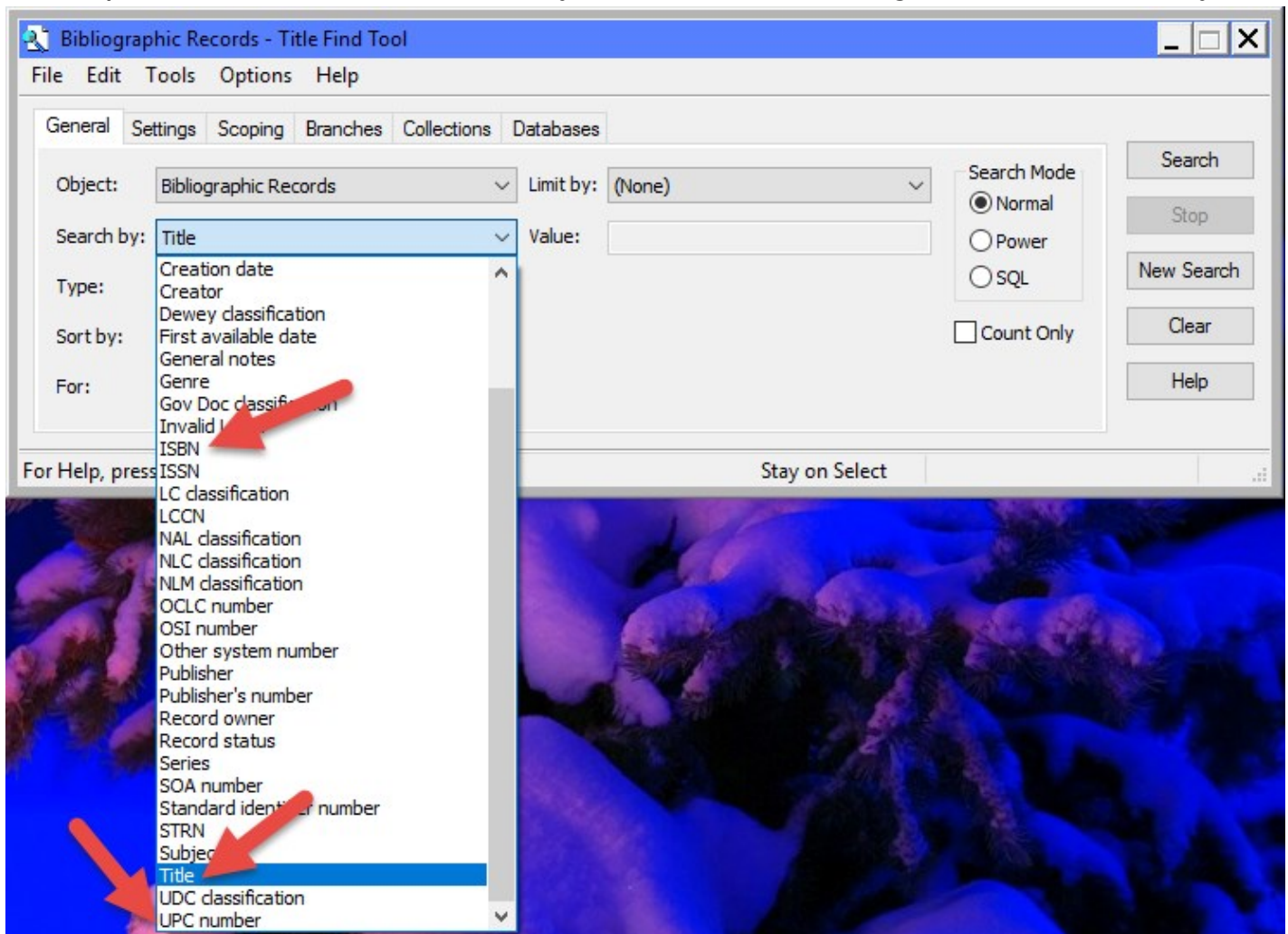


Polaris FAQ

Quick Bib Quick Tip!

After receiving a new item, remember to check Polaris to see if a Bib record already exists. Go to **Cataloging → Bibliographic Records** or **F12** to bring up the Find Tool. Search by Title, ISBN, UPC, etc. Remember to scan in ISBN/UPCs to prevent transposing numbers. A Quick Bib will be identified by the |||| symbol in the Publication date column. You can attach your record to either a Quick Bib **OR** a permanent bib record! If a record already exists you should attach your item record to it, as long as the 020 or 024 field matches.

It is very important to do a thorough search for a title (by title, UPC, ISBN, etc.) before creating a new quick bib. FLLS pays for every record exported, so not only does a new duplicate record add unnecessary records to the catalog, it also costs money!



Don't forget about the Polaris Documentation online!
Visit www.flls.org and click on Staff Login.
Contact Jenny, Eric, or Rex for the login information.



Awards & Grants

ALA Resilient Communities: Libraries Respond to Climate Change

ALA invites library workers to apply to be part of Resilient Communities: Libraries Respond to Climate Change, a pilot program to help public and academic libraries engage their communities in programs and conversations that address the climate change crisis.

The project will fund in-person and virtual film screenings, community dialogues and related events based on local interest in 25 public and academic libraries, and it will provide instruction and support for the libraries to be centers for community education and support during extreme weather events.

Learn more about Resilient Communities and apply online. Applications will be accepted from July 1 to September 10, 2020. Participating libraries will be selected through a peer-reviewed, competitive application process managed by ALA's Public Programs Office.

Selected libraries will receive:

- \$1,000 programming grant to support in-person or virtual climate-related programs and activities
- a small collection of **documentaries/docudramas on DVD**, with public performance rights
- Climate Resilience Hub support, provided by **Communities Responding to Extreme Weather (CREW)** in coordination with ALA
- digital promotional materials, online learning opportunities and more

Participating libraries will collaborate with a community partner organization to host three public programs in 2020-2021 that focus on climate change science, sustainability, emergency weather preparedness, environmental justice or related subjects.

Given safety and restrictions around in-person programming due to COVID-19, ALA encourages applicants to consider virtual programs or other formats that prioritize the health and safety of library staff and patrons. Read the **project guidelines** for details and resources for planning virtual programs.

Taken from: <https://programminglibrarian.org/articles/apply-now-resilient-communities-libraries-respond-climate-change>

Construction Grant Reminder!

The 2020-2021 NYS Public Library Construction Grant cycle is now open. Anyone wishing to apply for this grant must contact kdownham@fls.org to schedule a call/meeting before they apply. All applicants are required to have this meeting.

Applications will be due September 4.