



MEMBER LIBRARY WEEKLY BULLETIN

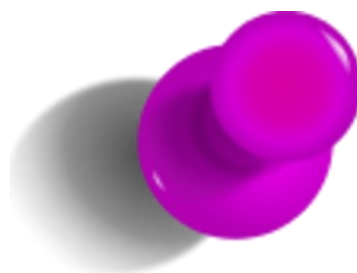
No. 16-28

Friday, July 22, 2016

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From the Director:



On Thursday, FLLS hosted Mary Fellows of the Upper Hudson Library System for a talk on managing conflict with coworkers. Communication, working together collaboratively with different personalities and work styles, and how people deal with conflict are all issues that we deal with not only with our coworkers from time to time, but also when we work with the public. The main focus on Mary's talk was talking about key conflict resolution skills. These included choosing a response, communicating effectively, and going over active listening skills.

One of the most helpful sections for me was thinking about your communication using "I" statements. It is easy during a tense or heated conversation to become upset, but if you take a moment to think of it in terms of using "I" statements, you might have a more meaningful conversation. Mary suggested using sentences starting with "I feel ____ (name the feeling) when ____ (describe the behavior) because ____ (provide the reason). I need ____ (to tell what would make it better for you)." Also helpful was learning about different listening styles, such as comprehensive listening, where you listen in order to organize information, or discerning listening, where you listen to gather information and get a complete picture of the conversation. Thank you to all of our member libraries who sent staff to the workshop, and please note that we are always open to topic suggestions for our system meetings.

Sarah



Reminders:

Construction Grant Portal Now Open

The Construction Grant Portal is now open! All applications are due by August 31st. If you are planning on applying you must have a site visit conducted by Kristi Downham. Appointments are being booked the week of July 11. Email kdownham@fills.org or 607-273-4074 ext. 228 to make an appointment.

Share Your Summer Reading News with the State!

Be sure to keep up on [Summer Reading at New York Libraries](http://www.summerreadingnys.org/category/summer-reading-news/) updates and information by going to Summer Reading News at <http://www.summerreadingnys.org/category/summer-reading-news/> New posts are added often to share information, articles, and events of interest about Summer Reading programs and resources.

We want to hear all about the exciting Summer Reading programs being held in your public library to encourage kids and teens to read and explore and be active this summer! Send us a brief write-up of your program or event, and include a photo or two that we can share on Summer Reading News.

Please send your items to Chelsea.Wallace@nysed.gov or Sharon.Phillips@nysed.gov or contact us if you have any questions. We look forward to hearing from you.

System Updates

New to the Professional Collection



People can't drive you crazy if you don't give them the keys by Mike Bechtle

Barcode: A20519091574

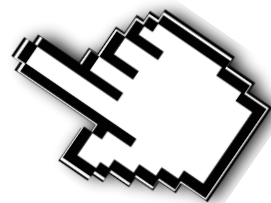
Strange as it may seem, other people are not nearly as committed to our happiness as we are. In fact, sometimes it seems like they're on a mission to make us miserable! There's always that one person. The one who hijacks our emotions. The one who seems to thrive on drama. If we could just "fix" that person, everything would be better. But we can't fix other people. We can only make choices about ourselves.

In this cut-to-the-chase book, communication expert Mike Bechtle shows you how to stop being a victim of other people's craziness. With commonsense wisdom and proactive advice that you can put into practice immediately, Bechtle gives you a proven strategy to handle crazy people--and stay sane while doing it.

There will always be difficult people. But this fresh perspective on dealing with them can change your life--starting today!

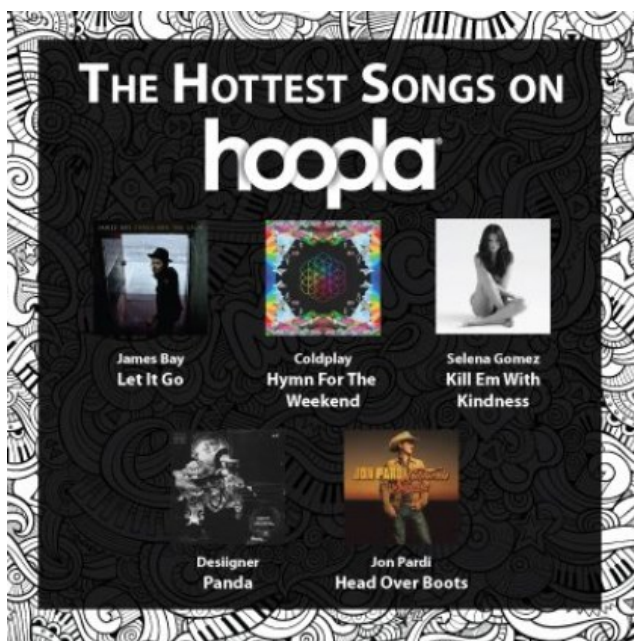
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eContent and Databases



New @ Hoopla

Check Out the Hottest Country!



- **The Hoopla website:**
www.hoopladigital.com
- **Hoopla Facebook**
<https://www.facebook.com/hoopladigital/>
- **Advertising Materials:**
<http://library.hoopladigital.com/helpful-links>
- **Training:**
www.youtube.com/user/hoopladigital

Birds of a Feather

flock to Zinio Magazines!



Audubon Magazine



Birds & Blooms



BirdWatching



Cricket

Database Trainings:

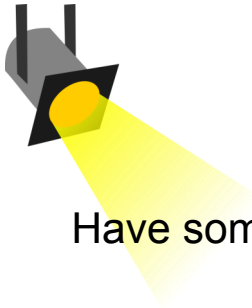
www.flis.org/reference/

Hoopla, Zinio and Overdrive Resources:

www.flis.org/econtent/

lynda.com is available to **all member library staff in the FLLS area** for free. View [all the courses](#) and to reserve your 'seat' – contact Jessica Brooks at (jphilippe@scrlc.org). Please include your phone number and library's name. You can take as many courses as you like during your two-week access.

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Member Library Spotlight!

News, Posts, Programs and More!

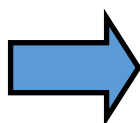
Have something special to share? Submit your news weekly by 4pm on Thursdays to Amanda at aschiavulli@flls.org.

She's also trolling your Facebook pages! Make sure to add events so we can share them on our [Facebook](#)!



The Lamont Library in McGraw is having some great fun on their weekly scavenger hunts! Check their [Facebook](#) for more fun!

The George P. & Susan Platt Cady Library in Nichols has been busy this summer! More pictures on their [Facebook Page](#)!





Webinars Workshops and Events

FLLS Events

Sign up here for all FLLS Workshops unless otherwise noted: www.flls.org/calendar-2/

WordPress and Blogging

Thursday, August 4, 2016

9am-Noon

★ Polaris Leap

Thursday, August 11, 2016

9:30am-11:30am

FLLS Online Databases: Learning Express, Mango Languages, Heritage Quest, & Tumblebooks

Thursday, August 18, 2016

9:30am-11:30am

Conferences and Socials

Bus to NYLA 2016 in Saratoga

The Pioneer Library System has partnered with the New York Library Association to charter a bus to the 2016 New York Library Association Conference at Saratoga Springs. Thanks to a subsidy from the New York Library Association, **the cost per round trip bus seat is only \$50** plus a small registration fee. Register online by **September 15, 2016**: <https://nylabussaratoga.eventbrite.com>

Volunteers Wanted at the NYS Fair

August 25-September 5

Information and Sign-up:

SCLRC Online Book Discussion

Wednesday, July 20

Noon-1pm

La-Rose: A Novel by Louise Erdrich

ALSC National Institute Virtual Conference 2016

September 15-17, 2016

2016 Library of Congress National Book Festival

Sept. 24

Walter E. Washington Convention Center in Washington, D.C.,

10 a.m. to 10 p.m. All programs will be free of charge.

Webinars and Other Trainings

Click on the titles for the links to the training pages.

Webjunction's July Catalog is Up

<https://www.webjunction.org/find-training/free-events.html>

eLibrary Elementary and Proquest

Webinars being offered July 20-August 17

Gannet News and NOVELNY

Webinars being offered July 20-August 17

Improving Communication in Libraries Through Better Visual Design Webinar

Friday, July 22

10am-11am

Fee: \$10

Logic Models, More than Just Extra Work

Tuesday, July 26

2pm

Fee: \$69

The 2016 State of Grantseeking

Tuesday, August 16

2pm

Outcome-Based Evaluation (OBE) training workshop

September 22-23

Mid York Library System in Utica, New York

Register via [email](#) and include "OBE workshop" in the subject line

What I Wish I Learned in Library School

Friday, October 14, 2016

9am-4pm

Pioneer Library System

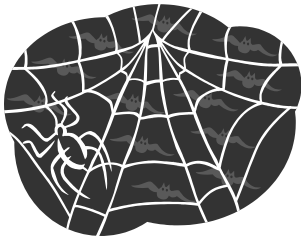
New York Arts and Cultural Organizations Training -Finger Lakes

October 20 & 21, 2016

Tompkins County Public Library, Ithaca, NY



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Around the Interwebs

- **Get Inspired by the ALSC Award Speeches:**
 - <http://www.alsc.ala.org/blog/2016/07/inspired-2016-alsc-award-speeches/>
- **Succeeding in Today's Library Workplace**
 - <http://yalsa.ala.org/blog/2016/07/16/succeeding-in-todays-library-workplace-a-reflection/>
- **Librarians Join the StartUp Scene**
 - <http://kunr.org/post/washoe-libraries-join-startup-scene#stream/0>
- **Take the Fear Out of Fundraising**
 - <http://librarystrategiesconsulting.org/2016/07/taking-the-fear-out-of-fundraising-events/>
- **Protecting Patron Privacy**
 - <http://lj.libraryjournal.com/2016/07/digital-resources/protecting-patron-privacy/>
- **Pokémon Go: Strike While the Iron Is Hot**
 - <http://publiclibrariesonline.org/2016/07/pokemon-go-strike-while-the-iron-is-hot/>
- **Don't Go There: Are Libraries Appropriate Places to Catch Pokémon?**
 - <http://publiclibrariesonline.org/2016/07/dont-go-there-are-libraries-appropriate-places-to-catch-pokemon/>
- **A parents' guide to Pokémon Go**
 - <http://www.cnn.com/2016/07/21/health/pokemon-go-advice-for-parents>
- **Last known VCR maker stops production, 40 years after VHS format launch**
 - <http://arstechnica.com/gadgets/2016/07/vcr-vhs-production-ends/>
- **History made: In an astonishing Bronze Age discovery a 3000-year-old community has been unearthed**
 - <http://www.cnn.com/2016/07/20/architecture/britain-pompeii-bronze-age-discovery/index.html>
- **Discovering the 'final frontier' of our universe**
 - <http://www.cnn.com/2016/07/22/health/space-telescopes-study-final-frontier-galaxies-universe/index.html>
- **GCF Learn Free: 125+ Free Tutorials**
 - <http://www.gcflearnfree.org/topics/>

Youth Corner

Storytime Rhyme of the Week

5 Little Clouds

Five little clouds, so white and plain.
The first one said, "I want to make it rain!"
The second one said, "Where are we?"
The third one said, "In the sky, don't you see?"
The fourth one said, "Let's go, go, go."
The fifth one said, "Look out below!"
Then out came the stars, out came the moon,
And the clouds rolled away but they'll be back again soon!

Don't forget to visit: <http://daybydayny.org/> for your daily storytime rhyme and activity!

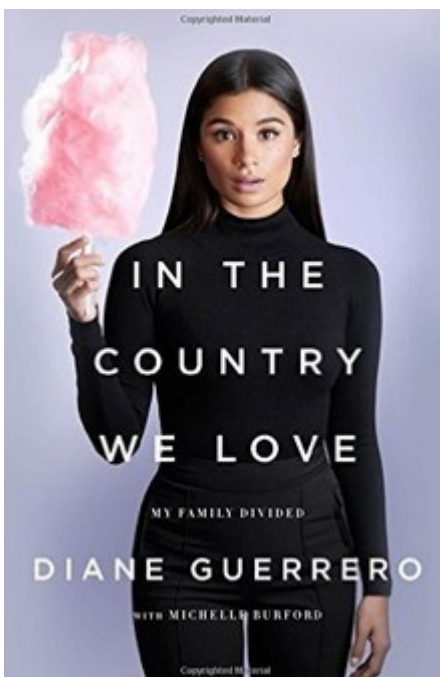
Crafts, Kits and Fun Stuff:

- Have you tried our **Clouds Storytime Box** yet? It has some great activities to do outside! Check it out today:
Barcode: A20516718787
- [Storytime Katie: Pre-K Jobs](#)
- [Book Bundles: Shapes](#)
- [Exploring Water](#)
- [Drive In Movies @ the Library](#)



Drive-In Movie

YA Book of the Week:



***In the Country We Love: My Family Divided* by Diane Guerrero**

Diane Guerrero, the television actress from the megahit *Orange Is the New Black* and *Jane the Virgin*, was just fourteen years old on the day her parents were detained and deported while she was at school. Born in the U.S., Guerrero was able to remain in the country and continue her education, depending on the kindness of family friends who took her in and helped her build a life and a successful acting career for herself, without the support system of her family.

In the Country We Love is a moving, heartbreaking story of one woman's extraordinary resilience in the face of the nightmarish struggles of undocumented residents in this country. There are over 11 million undocumented immigrants living in the US, many of whom have citizen children, whose lives here are just as precarious, and whose stories haven't been told. Written with bestselling author Michelle Burford, this memoir is a tale of personal triumph that also casts a much-needed light on the fears that haunt the daily existence of families like the author's and on a system that fails them over and over.

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Polaris Tip of the Week

Using Patron Record Sets to Place Holds

- First, create and save a patron record set of specific individuals. These may be patrons from a book club or those who like to place holds on bestsellers as soon as they come out. After saving, write down the number for your record set, a.k.a. Record set ID. It is always a 5-digit number.

Record Set 73438 - Polaris

File Edit View Tools Help

Name: FLLS Digital Device Book Club Owner: jdark Record type: Patron

Note: Place book club books on hold for these individuals each month! Number of records: 9

Barcode	Name	Street	City	State	Postal ...	Library
D1000006488	Kindle, Scott	42 HORIZON DRIVE	ITHACA	NY	14850	FLLS-Finger Lake...

- Next, search for the bib record for the book or item that will be placed on hold for these patrons in the Find Tool (F12). When you find the title, right click on it and then left click on **Place Hold...** The hold request work form will appear.

Open

Place Hold...

Preview

Print

- Where you would normally scan a patron's barcode, click on **Find**. The Find Tool appears. In **Search By**, choose **Record set ID**. Type in the number of your record set and hit enter. The patrons from the record set should display in the results. Go to **Edit**, **Select All** and then hit enter on your keyboard.

Edit Tools Options Help

Select All Ctrl+A

Invert Selection

- The screen below will appear showing you that the specific title will be put on hold for the patrons from your record set. Click on **Save**.

Hold Request - New Request 2 - Multi-Request

File Edit View Links Tools Help

Request

Status: Request date: Activation: 7/22/2016

Pickup: FLLS-Finger Lakes Library System (FLLS) Origin: Expiration: 11/19/2016

☐ This item only

Patrons

Patron Name	Patron Barcode	Registered At	Patron Code
Bill Nook-Color	D1000006543	FLLS-Finger Lakes Library System (br)	Test Patron
Dave Kindle	D1000006519	FLLS-Finger Lakes Library System (br)	Test Patron
James Nook2	D1000006569	FLLS-Finger Lakes Library System (br)	Test Patron
Jan Kindle-Fire	D1000006527	FLLS-Finger Lakes Library System (br)	Test Patron
John Nook	D1000006551	FLLS-Finger Lakes Library System (br)	Test Patron
Robert Sony	D1000006577	FLLS-Finger Lakes Library System (br)	Test Patron
Scott Kindle	D1000006488	FLLS-Finger Lakes Library System (br)	Test Patron
Scott Pandigital	D1000006585	FLLS-Finger Lakes Library System (br)	Test Patron

Titles

Author	Title	Material Type	Assigned Branch	Call Number	Item Barcode
North, Claire, author.	The sudden appearance of Hope				

NEW! Polaris documentation is now online!

Click [here](#) to login and view! Contact Jenny or Eric if you need the login information.

Check out the training videos [here](#)!

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Awards and Grants

Click on the titles for the links to the grant pages.

Carnegie Corporation of New York/New York Times I Love My Librarian Award

The Carnegie Corporation of New York/New York Times I Love My Librarian Award program recognizes librarians throughout the United States for exemplary service to their communities. Click above to learn more about the award guidelines and nomination process.

Department of Labor

The America's Promise Job Driven Grant Program provides support to strengthen the pipeline of skilled workers to expand an economic region's middle- to high-skilled workforce. **The application deadline is August 25, 2016.**

Funding Opportunity for Small, Rural and Tribal Libraries

Through Aug. 1st, small, rural and tribal library staff can apply to be a part of a cohort of learners and doers who will create college and career readiness (CCR) services for the middle schoolers in their community.

American Honda Foundation

The Foundation's primary funding priority is youth education, specifically in the areas of science, technology, engineering, and mathematics; the environment; job training; and literacy. Grants range from \$20,000 to \$75,000. **Deadline: August 1, 2016.**

PLACE: Public Libraries Advancing Community Engagement: Environmental Literacy Through Climate Change Discussions

Deadline: August 7, 2016

The Califa Library Group is accepting applications for mini-grants to librarians in rural public libraries and under-resourced urban libraries who are interested in providing science-based adult programming focused on local weather challenges and threats.

Kids Run The Nation Fund

In 2016, a total of \$30,000 will be awarded as small grants ranging from \$500 to \$1,000. Running clubs, events, or other organizations with the IRS 501(c)(3) designation are eligible to apply. The application period will open **August 1, 2016 and close October 1, 2016.**

Question of the Week

LAST WEEK'S QUESTION OF THE WEEK:

What is the largest library in the world? Where is it located?

The Library of Congress is the largest library in the world, with more than 162 million items on approximately 838 miles of bookshelves. The collections include more than 38 million books and other print materials, 3.6 million recordings, 14 million photographs, 5.5 million maps, 7.1 million pieces of sheet music and 70 million manuscripts.

From: <https://www.loc.gov/about/fascinating-facts/>

More information can be found using one of our databases: "Library of Congress." *Grolier Multimedia Encyclopedia*. Grolier Online, 2016. Web. 20 July 2016.

THIS WEEK'S QUESTION OF THE WEEK:

What are the 5 listening styles? Hint: they were mentioned in yesterday's workshop at FLLS!

To answer a Question of the Week, please email Amanda (aschiavulli@fls.org) with "Question of the Week" in the **Subject**. Please include your source.

Prizes are available for correct answers using one of our databases

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