



MEMBER LIBRARY BI-WEEKLY BULLETIN

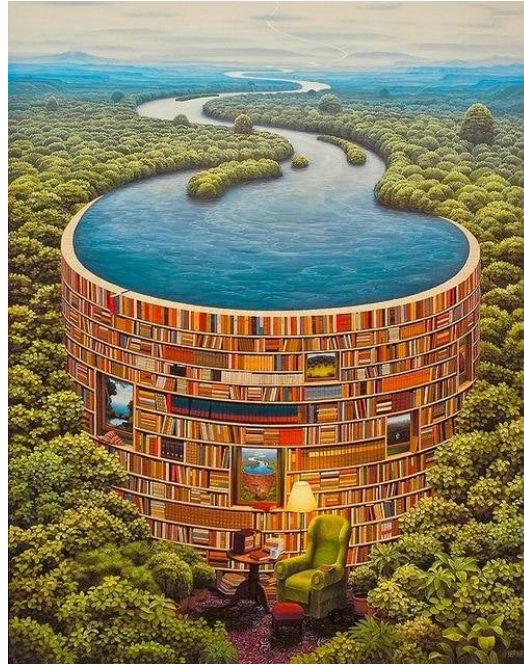
No. 19.4

Friday, February 22, 2019

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Jacek Yerka (b. 1952) is a painter of fantasy worlds and landscapes, from Torun, a small city in Northern Poland. Yerka's work has been exhibited in Poland, Germany, Monaco, France, and the United States, and may be found in the museums of Poland. He produces acrylic paintings, crayon drawings or pastel works.



Reminders

Thank you to all the libraries who have submitted their State Annual Reports to us. The deadline to submit to FLLS was this past Tuesday. We still have a number of libraries who have not submitted, so please be aware that we need them as soon as possible. FLLS needs to submit all reports by March 1st, including our own report.

Links to Make You Think

[UCLA's Virtual Library Hosts Over 1,800 Vintage Children's Books for Free](#)



[15 Of the Best Book Recommendation Sites to Find Your Next Book](#)

[How to Read like A Librarian: 7 Books to Get You Started](#)

[30 Minutes of Exercise Can Counteract a Day of Sitting](#)

[Artist Carves Awe-Inspiring Landscapes Out of Obsolete and Outdated Books](#)

From The Director



I hope you have a wonderful upcoming weekend. These are some highlights from this week:

FALCONS Meeting – We held the first of our quarterly automation group system meetings on Thursday morning. Jen Schlossberg from TCPL was voted in as Vice Chair and Lisa Carr from Seymour Library in Auburn was voted in as Secretary. We talked about a variety of topics including the benefits of going fine free, an update on WordPress

upgrades, and bring your own device printing capabilities for our libraries which would allow wireless printing from phones, laptops and more. A large topic was also on pest management and bed bug remediation. FLLS has begun the task of pricing out bed bug heat boxes that kill bed bugs and their eggs for our member libraries. We also had a presentation from Ingram after our meeting for interested libraries.

ARSL Scholarship – FLLS is pleased to announce that we will be offering a full scholarship to one library director/manager for the upcoming Association of Rural and Small Library Conference. The conference will be held from September 4 -7 in Burlington, Vermont and is a great chance to network with directors from across the nation who run rural and small libraries. The scholarship will cover a year of ARSL membership, registration to the conference, hotel costs and travel expenses. Directors will have received an email from me on Thursday with the scholarship application. For those interested in attending ARSL, please be aware that we are working with Pioneer Library System to get a bus to Vermont to keep travel costs down.

Annual Reports – Thank you to all the libraries who have submitted their State Annual Reports to us. The deadline to submit to FLLS was this past Tuesday. We still have a number of libraries who have not submitted, so please be aware that we need them as soon as possible. FLLS needs to submit all reports by March 1st, including our own report.

Advocacy Day – Another thank you to all the directors, staff, patrons and trustees who have signed up for Advocacy Day on Wednesday, February 27. All of our legislator meetings have been scheduled and the lead speakers in our meetings have been notified. Talking points that will be stressed to our elected officials include cuts to the library construction grants and the upcoming 2020 Census. If you can't attend Advocacy Day, please be aware that you still have time to call your legislators, send letters, and fill out advocacy alert emails.

I will be in Albany on Tuesday for meetings about the Census, a PULISDO (Public Library Systems Directors Organization) meeting with the State Library staff, and a NYALS (New York Alliance of Library Systems) meeting. We also will be hearing from NYLA staff.

Thank you for all your continued advocacy efforts!

Sarah



Member Library News

Cortland Standard: **STEM a draw at Southworth**



Silas Coburn, a kindergartner from Freeville, builds with Legos Monday at Southworth Library in Dryden.

DRYDEN — Although he's only 5 years old, Silas Coburn knows what he wants to be when he grows up.

"Not a doctor, a scientist."

He even has the lab coat.

Silas was wearing that lab coat Monday while he assembled Legos and later sent a cup sailing down a zip line at Southworth Library in Dryden.

The stations were part of a winter break camp that Library Director Diane Pamel organized to take place from 2 to 4 p.m. Monday, Wednesday, Thursday and Friday this week around science, technology, engineering and math activities.

Today, in a separate program, there will be a nanotechnology presentation by Cornell University experts at the same time. **CONTINUE READING...**

Have something to share? Please send submissions to Jenny by 9am on March 8 to be featured in the Bulletin!



Scam Alert!

Payroll Scam Attempted at FLLS

A real world attack occurred at FLLS last week when a spear phishing email directed at our HR Coordinator supposedly from our Executive Director requesting a change to her direct deposit destination. Fortunately, her suspicions were raised and there was no harm done. We reported it to the State Police and since the attacker was so bold as to give us the destination back account we're hopeful they can discover and prosecute the culprit. All of the FLLS employees have participated in mandatory training to help identify malicious email and are tested weekly with a wide range of email scams. Your organizations employees and volunteers are your organizations last line of defense.

OUCH! Ransomware Attack Via MSP Locks Customers Out of Systems

Earlier this week, an unidentified threat actor managed to launch a ransomware attack resulting in the encryption of between 1,500 to 2,000 endpoint devices belonging to users of a single US managed service provider (MSP).

The MSP was subsequently urged to pay a ransom of \$2.6 million to have the systems unlocked.

The attacker managed the feat by exploiting a security flaw in a plug-in for VSA RMM, a software tool from Kaseya that is designed for the remote monitoring and management of servers and other computer devices. Like many MSPs, the targeted firm uses the software for client systems.

The attack has amplified existing fears over the possibility of large-scale cyberattacks on MSPs. Chris Bisnett of Huntress Labs, the cybersecurity company working with the MSP, stated that "everyone is looking at the attack and saying, 'This could have been me.'"

This is a Connectwise vulnerability which was announced by Connectwise in 2017 and patched by Connectwise shortly thereafter. A small number of customers either may not have installed the update from Connectwise or may have installed this update incorrectly. It gets installed onto the Kaseya system as a way to connect the 2 together. Turns out this is a patching issue, which is one of the—only two— main root causes of compromise: social engineering and patching discipline.

Read more at DarkReading: www.darkreading.com/attacks-breaches/ransomware-attack-via-msp-locks-customers-out-of-systems/d/d-id/1333825



Webinars, Workshops, & Events

FLLS Events

Sign up here for all FLLS Workshops unless otherwise noted: www.flls.org/calendar-2/

Youth Services Advisory Group Meeting

Thursday, March 7
1:00pm-3:00pm

Summer Planning Meeting

Thursday, March 14
9:00am-12:00pm

Polaris Item Maintenance Refresher

Wednesday, March 27
9:00am-12:00pm

Marketing Your Library with Infographics & More

Wednesday, April 3
9:00am-12:00pm

Inspiring Sensory Play

Thursday, May 2
10:00am-12:00pm

Conferences & Outside Trainings

Urban Librarians Conference: Libraries as Place

Friday, April 12, 9am-5pm

Brooklyn Public Library in Brooklyn, NY

Whether your library is a grand historic edifice or a fast popup in a strip mall it is, at its essence a physical place. Reading, community building, sharing and existing, all of it, derives from the space itself. Librarians in urban centers across the country are reimagining their space as not a warehouse, but the beating heart of the community. This year's Urban Librarians Conference will focus on how we use that space. How do front line staff make space for their communities and what does "making space for their communities" even mean? How do you work in a community in a crappy building designed to be last century's cutting edge library and keep that edge for your community now? How do you use your space to bring people together and connect them not only to the information and resources they need but also to each other?

Webinars

"Just One Thing": Training Staff for Community Engagement

Tuesday, February 26, 2:00pm

Enhance the customer experience by increasing staff engagement! Learn how the Plano Public Library created a cohesive customer service experience by training staff to share "just one thing" about the library. Staff became more comfortable with patron interactions and engaged with more people during outreach. This concept became a cornerstone to the Outreach & Engagement team's training and communications. With this concept in place, specific staff were identified for different types of outreach events to address the needs of different communities in their city. The presenters will share information about lessons learned, implementation strategies, internal marketing tips and tricks, and expanding programming outside of library walls.

Make Your Mark: Logo Design for Librarians

Thursday, February 28, 2:00pm

Logos are a crucial visual element of every brand. As a part of your institutional brand, your logo is the face of your library. This webinar will provide an introduction to the fundamentals of graphic design, including typography and color theory. We'll discuss branding and look at successful examples of logo brand design -- like the New York Public Library's iconic lion logo and Nike's distinctive "swoosh". This session will also provide an overview of logo creation tools, including Canva, a free, online graphic design tool.

SCRLC Online Book Discussion: So You Want to Talk About Race

Friday, March 8, 12:00pm

Read the book by March 8th and come ready to share your thoughts. Register so we can send you the link to join.

SCRLC Webinar: Grief in the Workplace

Thursday, March 14, 11:00am

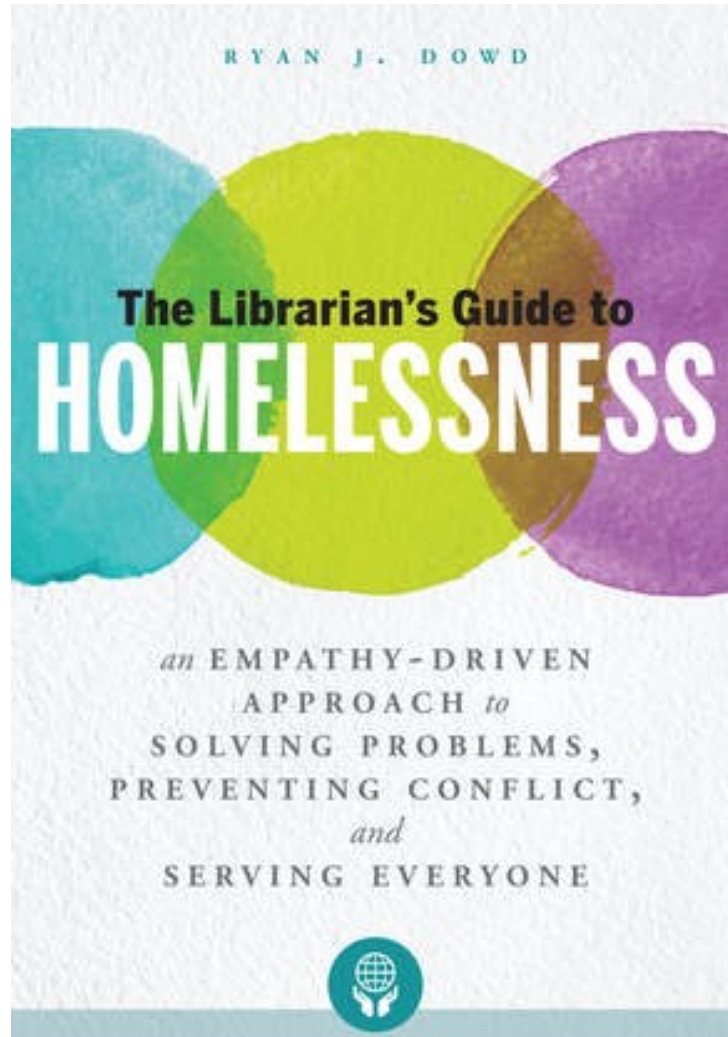
This webinar will focus on understanding the grief process and how it impacts those affected by the loss including dealing with your own grief while at work or supporting a bereaved colleague in the workplace. Coping strategies, suggestions on what to say or not say and helpful resources for dealing with grief will be addressed.



Highlights from the Collection

The Librarian's Guide to Homelessness

by Ryan Dowd



FLLS owns a copy of Ryan Dowd's book, *The Librarian's Guide to Homelessness: An Empathy-Drive Approach to Solving Problems, Preventing Conflict, and Serving Everyone*. In Polaris, search by title or by barcode: A20519409298.

You can also visit www.homelesslibrary.com for more resources...

Sign up for weekly tips sent to you via email!

Sign up to access a FREE trial access to online training!

**Access Ryan's Quick Advice about:
body odor, sleeping patrons, panhandling, mental health issues, and more.**



Polaris FAQ

Statistical Summary Report

This report offers a list of important items for a specified time period like: circulation stats, records added/deleted, total outstanding fines, and PAC statistics. You can access this report via the Polaris Client or through Web Reporting.

Using the Polaris Client

Log in. Go to *Utilities > Reports & Notices > System > Statistical Summary*. Double click on the report, specify dates, select your library, check "Summary only," and click **Submit**.

Using Web Reporting

You can log into the web reporting portal to view canned reports available in Polaris remotely from your Internet browser. Visit <http://catalog.flls.org/reports>. A window will pop up requiring authentication. Log in with the user name and password for a Polaris workstation. Remember to include the FLLS domain, i.e. grocirc@flls.org.

Click on *Polaris > System > Statistical Summary*. Fill out the require parameters and click **View Report**.

| Circulation Statistics | | | | | |
|---------------------------|-----------------|----------------|--|-----------------|---------|
| Check Outs | Borrowers | Check In | Overdue Items Checked In | Staff Overrides | |
| 883 | 131 | 5,329 | 32 | 0 | |
| Hold Placed | Hold Satisfied | Hold Cancelled | | | |
| 855 | 770 | 41 | | | |
| Records Added and Deleted | | | | | |
| | Bibliographic | Authority | Items | Patrons | |
| Added by Branch | 2,669 | 4,445 | 3 | 13 | |
| Added by Other | 3,144 | 40 | 1,031 | 0 | |
| Deleted by Branch | 11 | 0 | 6 | 0 | |
| Deleted by Other | 2,815 | 1,118 | 1,188 | 0 | |
| Financials | | | | | |
| New Charges | Money Collected | Refunds | NET | Amounts Waived | Credits |
| \$69.00 | \$0.00 | \$0.00 | \$0.00 | \$102.00 | \$20.01 |
| | | | Total Outstanding Fines - As of 2/22/2019 11:22 AM | | |
| | | | \$2,199.93 | | |

Don't forget about the Polaris Documentation online!
 Visit www.flls.org and click on Staff Login.
 Contact Jenny, Eric, or Rex for the login information.



Awards, Contests, & Grants

Annual Continuing Education Grant & NYSLAA Scholarship

Deadline: February 25, 2019

SCRLC is pleased to provide one \$500 grant for a member to attend a local or regional conference or workshop and one \$500 scholarship for a member to attend the New York State Library Assistant's Association (NYSLAA) Conference. For more information about the grants and to apply, please visit our website. Applications will be reviewed and announced in March.

Excellus BCBS Community Health Awards

Deadline: March 5, 2019

One of the ways we fulfill our mission is by presenting Community Health Awards to nonprofit organizations that share our goals. Selected organizations receive grant awards of up to \$4,000 each to positively influence health by providing education, health and wellness programming, and valuable support services. Proposals should define clear goals for improving the health or health care of a specific population in the community. We encourage applications that use new and innovative ways to improve health.

Outreach Mini-Grants

Deadline: March 22, 2019

Member libraries in our service area can apply for an Outreach Mini-Grant. All applications are due March 22, 2019. Visit www.flls.org/outreach/#minigrants to download an application or to view the FAQs. Have a question? Stuck on an idea? Read our FAQs or email Jenny Shonk at jshonk@flls.org.



ARSL

The Association for Rural & Small Libraries

NEW! FLLS Scholarship to Attend ARSL!

Deadline: March 22, 2019

The Finger Lakes Library System is pleased to offer a scholarship opportunity for one of our library directors/managers to attend the 2019 Association for Rural and Small Libraries Conference. This conference will be held in Burlington, Vermont from September 4- 7th. FLLS will be offering a scholarship designed to cover the cost of ARSL membership, registration fees, hotel fees, and transportation costs. Visit <https://arsl.info/> to learn more about ARSL!

Nora and Jenny will be attending the conference and we would love it if a library director/manager from our system would consider attending. Not only are there conference sessions that are helpful especially to our smaller libraries, but it is a great chance for networking and to see what other libraries across the nation are doing. Library directors/managers who are interested in applying for the scholarship should complete the attached application no later than Friday, March 22nd. Please don't hesitate to contact Sarah with questions. Registration opens in April and last year filled up in just over one week. You can return your applications to Sarah by email or in the delivery.

Visit www.flls.org/grants for more grant resources.

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