



## MEMBER LIBRARY BI-WEEKLY BULLETIN

No. 18.21

Friday, August 31, 2018

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FLLS will be closed on Monday, September 3rd.  
Have a safe and enjoyable holiday weekend!

### Reminders

It's that time of year when summer is winding down and the school year is starting and we are collecting summer reading stats! There have been a few changes to the questions that the state is looking for and they have also added a couple of questions. And the format of the survey may look a little different from what you've seen in the past. Here is the link to the survey: <https://www.surveymonkey.com/r/2018SRP>. Please fill it out and submit it by the end of Wednesday, September 12. If you have any questions or would like a pdf of the questions to review before submitting, please contact Nora Burrows at [nburrows@flls.org](mailto:nburrows@flls.org) or 607-319-5606. Thank you!

### Links to Make You Think

[Libraries and Civil Society: Just Saving the World, By The Way](#)



[This Dog Has The Longest, Craziest Beard And It's Perfect](#)

[5 Mystery Books with Plot Twists You'll Never See Coming](#)

[Advocating Before the Election](#)

[American Libraries Buyers Guide: Search our list of vendors to fit your every need](#)

## From The Director



A reminder that Finger Lakes is closed on Monday, September 3 to observe Labor Day. I hope you all have a relaxing and enjoyable long weekend!

Legislative Breakfast Reminder – Kristi has sent a few emails to directors, staff and trustees to sign up for the upcoming Legislative Breakfast on Friday, September 14. The breakfast takes place at the Tompkins County Public

Library and while the elected officials will start speaking at 10, breakfast, networking and photo opportunities will start at 9 a.m. I was asked at our system workshop on Thursday who should plan on attending, and it really is for anyone. I would urge your trustees to attend and it would be a great opportunity for directors to thank the legislators for Bullet Aid, give them updates on library projects and how your summer reading programs went. The breakfast is a joint project of the South Central Regional Library Council, Finger Lakes Library System, Southern Tier Library System, and Four County Library System. We currently have six legislators attending, with almost 40 people signed up to attend. Please email me if you have any questions about the breakfast.

FLLS turns 60! – On Wednesday, we celebrated the 60th anniversary of our receiving our charter from New York State. When I go through files from our member libraries over the years, it is so interesting to see how services have evolved over the years. I'll be doing a write-up in our Annual Report that is released at our Annual Meeting comparing services offered during our early years and how we will be focusing our efforts in 2019 and beyond.

Annual Meeting – Paper and electronic invitations to our Annual Meeting will be going out early next week. This year the meeting will be held on Friday, October 12 at the Ithaca Country Club. We are experimenting with a different format this year, and will be holding an interactive workshop on referendum and sustainable funding for small and medium libraries. Our speaker, Brian Hildreth of the Southern Tier Library System, has been working with library systems across the State to show how his library system is helping libraries place larger amounts on ballot referendums with resounding success. This workshop will be extremely helpful to library directors and trustees to show the process, give encouragement, and to answer any questions trustees might have about making a larger increase possible for their libraries. Even if you don't go out on a ballot yearly, it will be helpful to learn tips to advocate for higher village, town, or county funding opportunities.

FLLS department heads will be planning our 2019 workshops next week. We are excited to be bringing more workshops on various topics next year. Look for building a better board meeting, working with volunteers, library budgets 101, how to start a Friends group, and more, along with regional trustee training workshops.

Sarah



## Member Library News

Counties:	5
Total Population:	312,188
Area Chartered to Serve:	2,513 sq. mi.
Member Libraries:	33



Have something to share? Send it to Jenny  
by 9am on September 14 to be featured in the Bulletin!

• Member Libraries

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## **Scam Alert!**

### **Warn your friends about tech support scams**

Tech support scams, which get people to pay for fake computer help or steal their personal information, are convincing. You might already know the signs of a tech support scam, but do your friends and family? Here's what they need to know now:

- Companies like Microsoft don't call and ask for access to your computer. If you get a call like that, it's a scam.
- Real companies also won't ask for your account passwords. Only scammers do.
- Tech support scammers try to convince you they're legitimate. They'll pretend to know about a problem on your computer. They'll ask you to open normal files that look alarming to make you think you need help.
- If you do need computer help, go directly to a person, business, or website you know you can trust. General online searches are risky because they might pull up another scam.

If people you know were already scammed, here's what to tell them:

- If you paid with a credit or debit card, call your credit card company or bank immediately and tell them what happened.
- If you paid with a gift card, contact the gift card company (iTunes, Amazon, etc.) ASAP to see if the funds are still on the card and can be frozen before it's too late.
- A tech support scammer who has access to your computer can install malware. Update your computer's security software, scan your computer, and delete anything it identifies as a problem. Restart your computer to be sure the changes take effect. Going forward, download security updates as soon as they are available. Most operating systems have a setting to download and install security updates automatically. Use it. And install updates for your other software, including apps.
- If the scammer got your password for a financial account, or a site like Amazon, change the password immediately. Contact the company directly to make sure nobody has broken into your account.

Report your experience to [ftc.gov/complaint](https://www.ftc.gov/complaint). You're not alone, and reporting these scams helps law enforcement go after the people behind tech support scams.

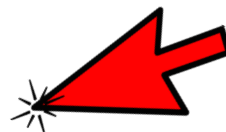
By Amy Hebert

Taken from: <https://www.consumer.ftc.gov/blog/2018/07/warn-your-friends-about-tech-support-scams>



Let's stay safe out there.

**Think Before You Click!**



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# Webinars, Workshops, & Events

## FLLS Events

Sign up here for all FLLS Workshops unless otherwise noted: [www.flls.org/calendar-2/](http://www.flls.org/calendar-2/)

### Youth Services Advisory Group Meeting

Thursday, September 27

1:00pm-3:00pm

To be held at Seneca Falls Library. Contact Tammy Sickmon for more information:

[youth@cortlandfreelibrary.org](mailto:youth@cortlandfreelibrary.org)

### Collection Development & Polaris Reporting

9/19 @ FLLS      10/17 @ WEED

9/26 @ CORT      10/29 @ WAV

10/2 @ SENF

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## Conferences, Outside Trainings & Fun Stuff

### YSS Empowerment, Advocacy and Leadership Academy (EALA)

**October 10, 2018 through April 19, 2019**  
**Assorted Venues & Online**

This seven month program is specifically designed for Youth Service Providers who are interested in developing their leadership skills for personal and professional advancement. 3 full day in-person workshops 4 live 90 minute webinars 24 hours of continuing education.

### 2018 NYLA Annual Conference and Trade Show

**November 7-10**

**Rochester, NY**

Join us for over 12 hours of Continuing Education credit, various networking events, and access to the latest and greatest library products!



## Webinars

Click on the titles for the links to the training pages.

### General OneFile's New Subject Browse

**Tuesday, September 18, 2018, 10:00am**

This summer Gale launched a new way to explore content in General OneFile: Browse-By-Subject. This enhancement is focused on helping public library patrons and students more easily browse content of interest on the most popular, most-searched topics. The new browse-by-subject feature will help users uncover the information they seek within general-interest categories like careers, health, history, and self-help. A continuing education certificate will be provided upon completion.

### Revitalizing Library Volunteer Engagement

**Tuesday, September 18, 2018, 3:00pm**

Library volunteerism is evolving. Gone are the days of looking for tasks to keep your volunteers busy. Libraries are now enlisting high impact volunteers who are bringing unique skills and expertise to enhance the library's mission. Join us to learn how you can harness the power of skilled volunteers in your community and hear success stories of innovative volunteer engagement in libraries of all sizes and budgets. Volunteers can be your strongest advocates, helping you gain funding and recruit human resources. This webinar will help libraries and library groups revitalize volunteer engagement and grow their community of advocates and supporters.

### Building A Diverse and Inclusive YA Library Collection

**Tuesday, September 25, 2:00pm**

Why is it important for librarians to integrate culturally diverse literature into their collections? Readers need a rich and varied diet of material that reflects the many different ethnic, cultural, socioeconomic, and linguistic groups that make up multiple voices, individual lives, social attributes, and perspectives around the world. We are the advocates that help expand the borders of this culturally diverse literature, this inclusive literature, to aspects such as physical and mental disabilities, socioeconomic status, different family structures, such as foster families, and sexual and gender identification. We are striving to curate our collections to be the mirrors and windows of a teen's life into adulthood.



## Highlights from the Collection

Pottermore  
from J.K. Rowling

HARRY POTTER  
and the  
SORCERER'S  
STONE  
J.K. ROWLING

20  
YEARS OF  
MAGIC

HARRY POTTER 20  
TWENTY YEARS OF MAGIC

Available with no waitlists or holds  
*August 27 - September 10, 2018*

© JKR/POTTERMORE.™ WBEI.

To celebrate the 20th anniversary of the publication of Harry Potter and the Sorcerer's Stone, the eBook is now available for unlimited access through OverDrive's digital collection until September 10. Check it out at <https://flls.overdrive.com/>!



# Polaris FAQ

## THE SCOPING TAB

Scoping is a method of further focusing your search beyond the basic search. Scoping, like power searching, allows you to conduct complex, precise searches through the Common Command Language. With scoping, you select the access points (qualifiers), operators, and search strings (values), and Polaris formats the information into CCL. You can use scoping with exact match, keyword, and phrase searches for bibliographic and item records.

Click the Scoping tab to display the Scoping tabbed page. The search expression you created in the previous step appears in the Current Criteria box. Choose one of the following Boolean operators:

- If the search results must match both search expressions, click **And**.
- If the search results can match either search expression, click **Or**.
- If the search results must match the first search expression, but not the second one, click **Not**.

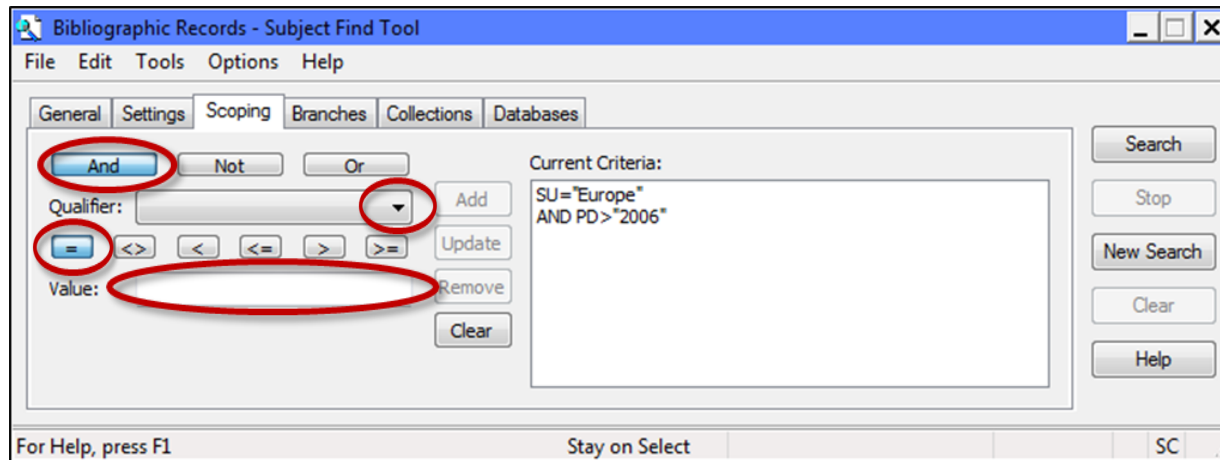
Select an access point or modifier in the Qualifier box. Choose one of the following relative operators:

- If the attribute must equal a value, click [=].
- If the attribute cannot equal a value, click [<>].
- If the Publication date attribute must be less than a value, click [<].
- If the Publication date attribute must be less than or equal to a value, click [<=].
- If the Publication date attribute must be greater than a value, click [>].
- If the Publication date attribute must be greater than or equal to a value, click [>=].
- Select or type a value for the query attribute in the Value box.
- Click Add to add the search expression to the Current Criteria box. The status bar displays SC to indicate scoping is in effect.

For example, to find all the books with the subject "Europe" published after 2006, change "By" to Subject, and type "Europe" into the "For" field. On the Scoping tab, you will see the criteria you entered from the General tab. On the next line you will add additional criteria. (See pg. 13).

Make the following selections:

- Boolean Operator: **And**
- Qualifier: **Publication Date** (chosen from the drop down menu)
- Relative Operator: **>** (greater than)
- Value: **2006**
- Click on **Add** and the criteria will appear below your initial criteria.



- Click on **Search** and your results will display.

Title	Author	Format	Lin...	Ho...	Publ...	Call Number	Contr...
History of my life	Casanova, Giac...	Book	1	0	2007	940.2 Casano...	484205
Europe by Eurail 2007 : touring Europe by train	Ferguson-Kosin...	Book	1	0	2007	914.04 Fergu...	487381
Radiant days	FitzGerald, Mic...	Book	2	0	2007	813/.6	489835

# Awards, Contests, & Grants

Click on the titles for the links to the grant pages.



## RLRT NYLA 2018 Scholarship

**Deadline: Friday, August 31st.**

The Rural Libraries Round Table is offering the opportunity for one person to attend NYLA 2018 on an RLRT Scholarship. This will include conference registration (NYLA member rate), mileage/lodging, and RLRT membership if necessary. Applicants do not need to be RLRT members to apply. The winner will be announced in September. Please contact Janice Dekoff at [director@dunkirklibrary.org](mailto:director@dunkirklibrary.org) with any questions.

## Humanities NY Grants

**Deadline: Applications Accepted on a Rolling Basis**

Humanities NY offers three grant opportunities: Vision, Action, and Quick. The grants program is designed to ensure that all New Yorkers may access the tools and experiences of the humanities. Projects that address pressing issues and draw strength from community partnerships are encouraged, as are projects related to the U.S. Women's Suffrage Centennial. Quick Grants of \$500 are now available for in-person public humanities programs. These matching grants are intended for small and volunteer-run organizations. Proposals will be accepted on a rolling basis while funds last. Applications are open.

Visit [www.flls.org/grants](http://www.flls.org/grants) for more grant resources.



## 5 Minute Staff Training

The goal of *5 Minute Staff Training* to help you become proficient in database usage. In turn, you will be better prepared to assist your patrons. In each bulletin there will be a new challenge for you to complete. Please pass along to all library staff!

## Featured Database:



**Challenge:** Visit the [Mango Languages](http://Mango Languages) database. How many languages are available for you to access?

*Member library staff can send their answer to [jshonk@flls.org](mailto:jshonk@flls.org) for a chance to win a prize!*

[lynda.com](http://lynda.com) is available to **all member library staff in the FLLS area** for free.

View [all the courses](#) and to reserve your 'seat' – contact Jessica Phillippe at ([jphilippe@scrhc.org](mailto:jphilippe@scrhc.org)). Please include your phone number and library's name. You can take as many courses as you like during your two-week access.

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