



FINGER LAKES
LIBRARY SYSTEM



MEMBER LIBRARY BI-WEEKLY BULLETIN

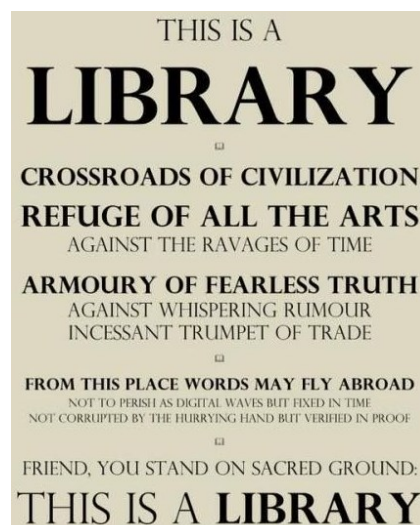
No. 18.17

Friday, July 6, 2018

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We have a board for that!
Check out our [Pinterest Page!](#)

Reminders

When you receive any materials (kits, puppets, games, etc.) from FLLS, please check the item in and out properly so that we can track usage and location of the item. Thank you!

If you are thinking about applying for a **construction grant** for the 2018-2019 cycle it is required that you contact Kristi Downham and set up a site visit. For questions or to set up an appointment email Kristi at kdownham@flls.org.

Links to Make You Think

[Two Golden Lion Tamarins Born at Smithsonian's National Zoo](#)



[To Clean or Not To Clean: The Library Book Question](#)

[How Do You Want to Be Remembered as a Leader?](#)

[These Are The Best Audiobooks As Read By The Authors](#)

[Sparkles and smiles, not protests, greet special visitor to Olean Public Library](#)

From The Director



We held our annual Correctional Facilities Contract Meeting at Finger Lakes Library System on Friday, June 22. New York State requires us to meet with the correctional facilities in our service area – Auburn Correctional Facility, Cayuga Correctional Facility, Five Points Correctional Facility, and Willard Drug Treatment Campus – annually to discuss our services to the correctional facilities, sign new contracts each year with the correctional facilities, and to discuss how the services are being used each year. Public library systems

support to correctional facilities helps them supplement library services and resources for inmates in State correctional facilities by providing inmates with broader access to library materials, services, and the statewide library network.

The four correctional facilities in our service areas use FLLS in a variety of ways. Access to interlibrary loan and reference services is one of the most used and valuable services. Collections are limited in correctional facilities and their librarians have very limited access to online reference materials to answer reference questions. FLLS also helps with access to special formats, including Braille materials, large print, and recorded and digital formats for people with print-related and other sensorial disabilities. Collection development help is also widely used, with FLLS purchasing supplemental collection items for all the correctional facilities. The purchase of World Book and other reference books are very popular with our correctional facilities. They also use our Outreach Librarian, Jenny Shonk, for consulting purposes. Jenny helps our correctional facilities with training, reading lists, help with vendors for specialized materials, assistance with program development and speaker suggestions, workshops for inmates, and advice on library management. We also provide continuing education opportunities for the correctional facility librarians, including paying for them to attend the annual NYLA conference.

At our June meeting, we learned that the population at both Willard Drug Treatment Campus and Cayuga Correctional Facility has gone down. Cayuga Correctional Facility has two recent college graduates, 18 TASC graduates, and currently has 55 or more inmates enrolled in college. Book discussions are very popular at Auburn Correctional Facility, and they held a recent Juneteenth celebration in conjunction with the Rastafarians and Caribbeans.

The largest change coming to correctional facilities statewide is the introduction of tablets to inmates. While the tablets are not connected to the internet, they will offer secure messaging with family members, a Snapchat-like app that will allow both inmates and their family members to share photos with each other, and the ability to purchase music, books, and audiobooks at the commissary. Family and friends will be able to put money into an inmate's commissary account for these purchases. Tablets were tested at certain facilities last year, including Cayuga Correctional Facility, to prepare for the statewide release of them.

Have a wonderful weekend!
Sarah



Member Library News

Counties: 5
Total Population: 312,188
Area Chartered to Serve: 2,513 sq. mi.
Member Libraries: 33

Have something to share? Send it to Jenny by 9am on July 20 to be featured in the Bulletin!



Lang Memorial Library

17 hrs · 🌐

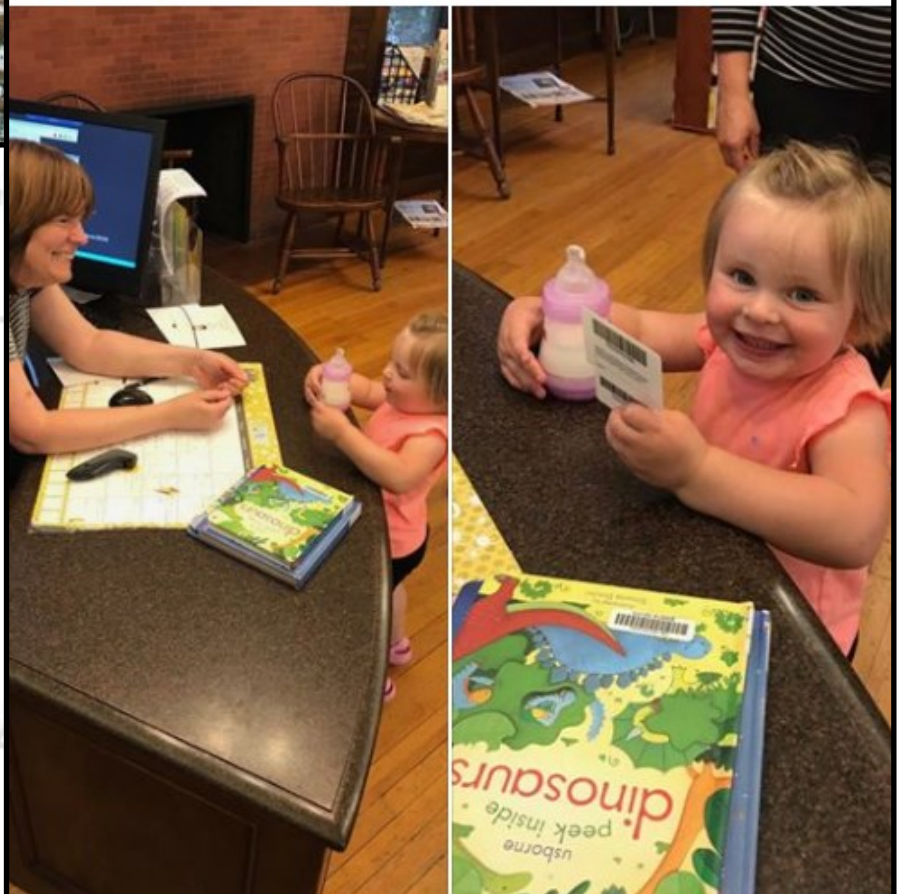
Drop In Sewing fun! Every Thursday from 3-5!



Aurora Free Library

June 22 at 9:00 PM · 🌐

Miss Anna came in for a library card tonight!! She was so excited!



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Scam Alert!

There Is A New Hybrid Cyber Attack On Banks And Credit Unions In The Wild

A customer just called me. He found a new strain of attack that's the next scary thing your organization may become the target of.

He's been using our platform for 6 years, first at a bank where he selected our platform and deployed it, and in his second job, they already used KnowBe4 to create their human firewall so he got off to a running start.

The issue he warned me about today is the following. There is a new hybrid attack that starts with a Banking Trojan which gets on the machine by using social engineering to get in, suspected to be email.

Once the Trojan kicks in, it looks in real time for the word "bank" in the browser and if it sees the end user go to their bank, they redirect the user to a malicious site that looks like that bank and steals their credentials. Up to now this is nothing new.

However, here is the wrinkle...

The Trojan starts to slow down the browser, and simulates "technical problems" with the site for a few minutes. Then it comes up with another popup which asks for their name and phone number so that "support can call them back".

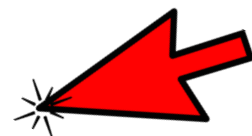
Next, the end-user gets a phone call from a live bad guy, claiming to be the support team of the bank, who then starts to social engineer the customer real-time and tries to manipulate the end user into divulging more detail so that the bad guy can make an immediate transfer out of the account.

This is the first time that we hear about this nasty variant on the tech support scam, but now looks like it's tailor-made for a certain bank. You can count on this tactic being used soon for credit unions as well. Not good. Be warned!



Let's stay safe out there.

Think Before You Click!





Webinars, Workshops, & Events

FLLS Events

Sign up here for all FLLS Workshops unless otherwise noted: www.flls.org/calendar-2/

FALCONs Meeting

Thursday, August 16
9:30am - 11:30am

Youth Services Advisory Group Meeting

Thursday, September 27
1:00pm - 3:00pm

Conferences, Outside Trainings & Fun Stuff

Red Cross Training for Librarians

July 27, 2018, 9:00am-4:00pm
SCRLC, Ithaca



Are you prepared for a medical emergency at your library? This is a full day, hands-on, certified Red Cross training in Adult and Pediatric First Aid, CPR, and AED, as well as Epinephrine Auto-Injector Training. We are offering the training at a more than 50% discount, subsidized by the Medical Information Services Program.

NYLA Rural Libraries Round Table Summer Symposium - The 5 W's of Rural Librarianship

August 8, 2018

Canandaigua, NY

We're kicking the day off with a Keynote Conversation, facilitated by Adrienne Pettinelli, director of the Henrietta Public Library where we'll be inspired and rejuvenated as we hear from community members about their library story and what the library means to them. In the afternoon, we'll dig a bit deeper and have conversations about how we can do what we do - even better!

YSS Empowerment, Advocacy and Leadership Academy (EALA)

October 10, 2018 through April 19, 2019
Assorted Venues & Online

This seven month program is specifically designed for Youth Service Providers who are interested in developing their leadership skills for personal and professional advancement. 3 full day in-person workshops 4 live 90 minute webinars 24 hours of continuing education.

Webinars

Click on the titles for the links to the training pages.

Gale's Easy To Use Usage Stats Analysis Tool

Friday, July 13, 10:00am

Gale has an additional tool for exploring your database usage! This interactive and intuitive dashboard allows you to pull standard usage around sessions, retrievals, searches, etc. but also provides analysis for year over year usage, visual results and allows you to dig deeper; for example, you can see the search terms being used in your library, which can aid in collection development! Join us to learn more!

Grant Writing 101: Basics for Programming Librarians

Wednesday, July 25, 1:00pm

A successful grant proposal starts with two things: a clear idea and an understanding of the pieces you need to bring that idea to fruition. This session will offer an overview of the grant-writing process and give you the tools to think through your idea to make it as strong as possible.

Put Google and Microsoft Tools to Work In Your NOVELNY/Gale Resources

Monday, August 6, 2:00pm

The key to connecting users to trustworthy, relevant content is ensuring that it appears in their workflow. Cloud based tools from Google and Microsoft are part of our lives professionally and personally. In this webinar, we'll explore the integration of these tools into Gale resources and how you can put them to work in the library, the classroom, and wherever else you need them!

Getting Unstuck: Help Your Board, Staff, and Town Talk about Library Funding

Wednesday, August 22, 3:00pm

Library leaders have been trained to "do more with less" for so long that it's become a virtue. Though talking about budgets is a challenge, library staff need better funding to provide the public with needed services and expertise. If your budget is stuck, and your board, staff and stakeholders are having a hard time talking about new taxes or levies, this webinar can help. Please join us for real-world, practical, actionable advice on how to overcome local political problems, negative feelings, and unmotivated stakeholders, to move your library toward a more financially secure future.



Highlights from the Collection



Check out a StoryWalk® kit this summer!

To request a kit in Polaris, open the Find Tool and select "Call number" in the **Search by** field and enter the word "storywalk" in the **For** field OR search for the barcodes below.

Title	Barcode
<i>Bear and duck</i>	A20519405040
<i>The bear ate your sandwich</i>	A20518673284
<i>Diary of a spider</i>	A20519096613
<i>Where are my books</i>	A20519096778
<i>Even monsters need haircuts</i>	A20518100338
<i>Five little monkeys jumping on the bed</i>	A20519095138
<i>The gingerbread man loose in the school.</i>	A20519405008
<i>I don't want to be a frog</i>	A20518673323
<i>Me...Jane</i>	A20518099935
<i>Moo Who?</i>	A20519408446
<i>Rhyming dust bunnies</i>	A20518099977
<i>The Snatchabook</i>	A20519096655
<i>Summer's vacation</i>	A20518100053
<i>Those darn squirrels</i>	A20518100011

Polaris FAQ

CBA Collection: Central Book Aid (CBA) funds are used to purchase adult non-fiction material in various formats. The materials are housed at TCPL but are available to all patrons in the FLLS service area immediately. To see what is available, follow the instructions below.

1. Open the Item Records Find Tool by clicking on **Cataloging** in the toolbar and then **Item Records**.
2. In the **For:** field, type an asterisk (*).
3. In **Limit by:** field, select **Collection**. In the **Values** area, select specific parts of the collection you would like to browse. For example, I clicked on *CBA Audio Book on Media Player*, *CBA Audiobook on CD*, and *CBA DVD*.
4. Click on **Search** to reveal your results. Don't forget to press **Ctrl+Shift+A** on your keyboard to bring in all of the results.

Title	Assig...	Mate...	Shelf...	Call ...	V...	Status	Barcode	Last Activi...	R...	Co...
Not just the best of...	Ithac...	DVD		DVD ...		In	A2051366622	4/2/2016	F...	113...
Engineering an em...	Ithac...	DVD		DVD ...	d...	In	A2051366630	6/22/2016	F...	113...
The world at war	Ithac...	DVD		DVD ...		Out	A2051366648	11/12/2016	F...	113...
Italy revealed	Ithac...	DVD		DVD ...		In	A14306276936	10/5/2016	F...	113...
Brazil revealed	Ithac...	DVD		DVD ...		In	A14306276944	11/15/2015	F...	113...
Australia revealed	Ithac...	DVD		DVD ...		In	A14306276952	7/12/2016	F...	113...
Test tube babies	Ithac...	DVD		DVD ...		In	A14306280951	5/9/2015	F...	113...
Magritte an attem...	Ithac...	DVD		DVD ...		In	A14306280943	11/4/2016	F...	113...
Verdict on Auschw...	Ithac...	DVD		DVD ...		In	A14306280919	5/23/2016	F...	113...
Full frame docume...	Ithac...	DVD		DVD ...		In-Rep...	A14306280993	3/31/2016	F...	113...
Full frame docume...	Ithac...	DVD		DVD ...		In	A14306276960	3/16/2016	F...	113...
Deliver us from evil	Ithac...	DVD		DVD ...		In	A14306276986	8/1/2016	F...	113...
Addiction a 14-par...	Ithac...	DVD		DVD ...	d...	In	A20513666729	9/12/2016	F...	113...
Aftershock beyond...	Ithac...	DVD		DVD ...		In	A20513666761	1/11/2016	F...	113...

Done Stay on Select 1851 of 1851 record(s) retrieved

If you have a suggestion for an item, please visit the protected portion of the FLLS website, login, and click on **CBA Book Request Form!**

Don't forget about the Polaris Documentation online!
ALL HANDOUTS HAVE BEEN UPDATED FOR 2018.
 Visit www.flls.org and click on Staff Login.
 Contact Jenny or Eric for the login information.

Awards, Contests, & Grants



Click on the titles for the links to the grant pages.

2018 NYLA SMART Fellowship Award

Deadline: Tuesday, July 31

This award recognizes a technical or computer services librarian who is looking to gain professional benefits from the continuing education and professional contacts with librarians and vendors provided by attendance at the NYLA Annual Conference. The award is given based on the applicant's professional activities in her/his place of employment, and future potential in this area. This award is designed for all NYLA members. The recipient selected by the Section's award committee will receive a plaque and the award, which includes \$250 reimbursement towards NYLA Conference expenses. SMART will also provide the winner with a membership in our section.

Joseph F. Shubert Library Excellence Award

Deadline: Wednesday, August 1

The Award will recognize a New York State library or library consortium that has taken significant steps to improve the quality of library service to its users. As in past years, an award of \$1,000, graciously donated by the Friends of the New York State Library, will be given to the winner along with a plaque at the annual New York Library Association conference in the Fall.

Visit: www.flls.org/grants for more grant resources.



5 Minute Staff Training

The goal of *5 Minute Staff Training* to help you become proficient in database usage. In turn, you will be better prepared to assist your patrons. In each bulletin there will be a new challenge for you to complete. Please pass along to all library staff!

Featured Database:



Challenge: Visit the [driving tests](http://drivingtests.org) database. How many questions are on the official 2018 NY DMV test?

Member library staff can send their answer to jshonk@flls.org for a chance to win a prize!

lynda.com is available to **all member library staff in the FLLS area** for free.

View [all the courses](#) and to reserve your 'seat' – contact Jessica Phillippe at (jphillippe@scrhc.org). Please include your phone number and library's name. You can take as many courses as you like during your two-week access.

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