



MEMBER LIBRARY BI-WEEKLY BULLETIN

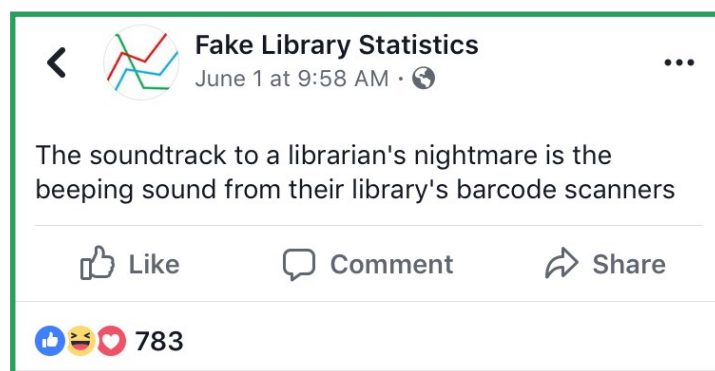
No. 18.15

Friday, June 8, 2018

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Follow Fake Library Statistics on [Facebook](#) for more hilarious stats!

Reminders

Please take the **System Collections Survey** by June 12th:

<https://www.surveymonkey.com/r/fllscollections>

Have something to share? Send it to Jenny at jshonk@flls.org by 9am on June 22 to be featured in the Bulletin!

Links to Make You Think

[The Original Gerber Baby Met the New Gerber Baby in Cutest Photo Ever](#)



[73 Books to Read While the Sun is Out and the Days Are Long](#)

[Trashion Show](#)

["By Age 35": Bookish Edition](#)

[19 Beautiful Photos Of Libraries That Prove They're The Last Good Place In This World](#)

From The Director



We have had a busy few weeks since I last updated you, so I thought I would share on some of the things we have been working on.

Member Services Librarian Job Search Update – We conducted four phone interviews with candidates a few weeks ago. Of those four, we asked three to come in for in-person interviews. The third candidate declined the interview due to their geographic location and learning that telecommuting was not an option for this job. This week we interviewed two candidates in person for half day sessions. The interview process involved a tour of our building, an in-depth interview with me and our department heads, a presentation and question and answer segment for all staff, and lunch with me and Kristi to see how the candidates interacted in a social setting. Both candidates were very strong candidates and were liked by our staff. I made a verbal offer to a candidate on Wednesday evening, which was accepted verbally on Thursday. Once we have a written acceptance from the candidate, I will be sharing information on our newest staff member! Their start date will be July 23rd.

Bullet Aid – Almost all of our libraries received Bullet Aid money this year. Thank you for reaching out to our Senators, writing letters, and explaining your needs to them. Finger Lakes Library System received a total of \$9,000. We received \$4,000 from Senator O'Mara to be used on books and collection materials. This money will be used for expanding our e-content collection so that all of our member libraries will benefit. We received \$5,000 from Senator Helming, which was unrestricted money. The FLLS Board and I will decide where that money will be spent, but one possibility is to use it for increased insulation in our sorting room area which is lacking insulation and is uncomfortable to work in during the winter months. We will be applying for a construction aid grant to work on this project to help offset our increasing energy bills.

READsquared – Directors and Youth Services staff should have received an email from me this week about the new online summer reading registration service from the State Library. We were just allowed to announce the product name due to an ongoing process between the vendor and the State Library and their legal department trying to get the contract in place in time. There are a few online training sessions about the service, and as soon as I have more information from the State, I will be sure to send it out.

I hope you have a great weekend!

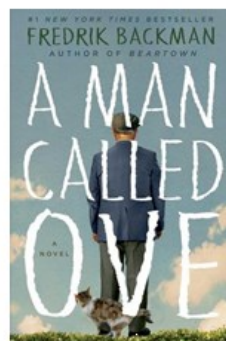
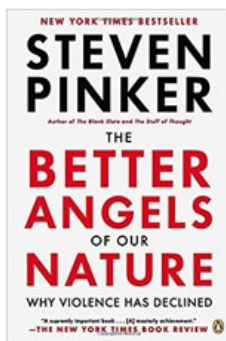
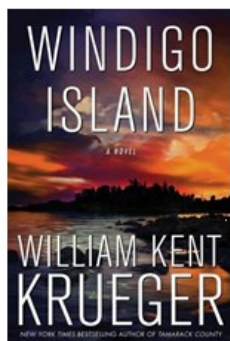
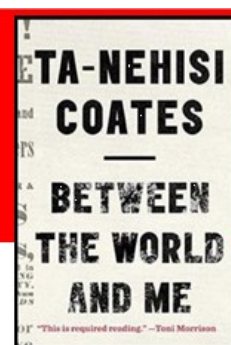
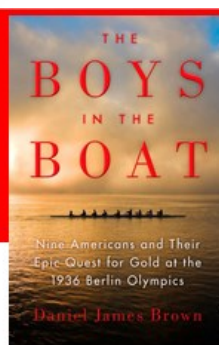
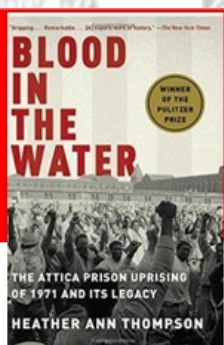
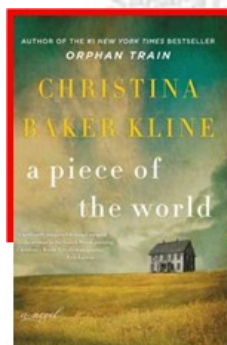
Sarah



Member Library News



Our libraries are gearing up for Summer Reading! Miss Tammy (left) from [Cortland Free Library](#) and Miss Tara (right) from [Seneca Falls Library](#) have been busy making school visits and it looks like Teresa and Cady (center) from [Tompkins County Public Library](#) had a blast at the Ithaca Fest Parade!



Check out TCPL's Book Club Kits!

These and many other titles are available to check out
in sets of 12 books + a leader's guide.
Search "book club kit" on tcpl.org for a complete list!

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Scam Alert!

FTC asking for access to your computer? It's a scam.

Scammers pretending to be with the FTC or with FTC refund administrators are calling, asking for remote access to your computer. It's been reported that the scammers are calling specifically about the FTC's Advanced Tech Support refund program. Their goal is to make you think you are moments away from getting money that's owed to you – and, to get the money, all you need to do is allow them to connect to your computer. It's a scam.

These kinds of scams, where imposters ask for remote access to your computer, are called tech support scams, and they exist in many forms. They may try to trick you into installing malware, sell you software that's worthless, or direct you to websites and ask you to enter your credit card number and other personal information. They may also ask you to pay them by buying gift cards or prepaid debit cards at local stores or online.

In the case of the FTC's Advanced Tech Support refund program, all checks have already been mailed to those affected. The FTC is no longer accepting any new claims. The scammers have told people to call if they have questions, but the number they give also is false. The only number to call for information about the real Advanced Tech Support Refund program is 877-793-0908.

The FTC and its refund administrators will never request remote access to your device, or ask you to pay to receive a refund. Any caller who does is a scammer. If you get a similar call, hang up immediately, report it to the FTC, and spread the word. It may help someone close to you avoid a scam.

Andrew Johnson
Consumer Education Specialist, FTC

Learn more and get scam alerts by email here:
<https://www.consumer.ftc.gov/features/scam-alerts>



SCAM ALERTS

what to know and do about scams in the news



Webinars, Workshops, & Events

FLLS Events

Sign up here for all FLLS Workshops unless otherwise noted: www.flls.org/calendar-2/

FALCONs Meeting

Thursday, August 16
9:30am - 11:30am

Youth Services Advisory Group Meeting

Thursday, September 27
1:00pm - 3:00pm

FALCONs Meeting

Thursday, November 15
9:30am - 11:30am

Conferences, Outside Trainings & Fun Stuff

ALA Annual Conference & Exhibition

June 21-26

New Orleans, LA

Librarian of Congress Carla Hayden will moderate a conversation with former First Lady of the United States Michelle Obama during the Opening General Session of the conference.

ARSL Annual Conference

September 13-15

Springfield, IL

Linking Libraries in the Land of Lincoln.

2018 NYLA Annual Conference and Trade Show

November 7-10

Rochester, NY

Join us for over 12 hours of Continuing Education credit, various networking events, and access to the latest and greatest library products!



We have a board for that! Check out our [Pinterest Page](#)! Let Jenny know if you want to contribute to any of our boards or have an idea for a new board!

Webinars

Click on the titles for the links to the training pages.

Librarians' Insights on How to Integrate STEM and Coding into Makerspaces

Monday, June 11, 1:00pm

In this free webinar, Dr. Azadeh Jamalian, head of education strategy at littleBits, will talk about how school libraries are bringing STEM into their curriculum and the leading role that librarians and media specialists are taking to make this a reality.

Summer Reading Support Using NOVELNY/ Gale Resources

Monday, June 18, 10:00am

Libraries Rock! Summer reading programs encourage children, youth and families to read and helps children maintain reading skills. As you prepare your programs, your NOVELNY Gale resources can trigger ideas and provide additional routes to reading! This webinar will reveal connections between NOVELNY Gale resources to summer reading initiatives in your library using this year's theme: Libraries Rock! You'll learn how to connect users with information on the go, and you'll walk away with ideas to make this summer a stand-out for your users!

Disaster Planning and Community Resiliency at Your Library

Wednesday, June 20, 11:00am

This webinar will provide you with guidance on how to prepare your library to respond to the next disaster or crisis and to support community resiliency. Recent catastrophes have highlighted the important role public libraries play in enhancing their community's resiliency and post-disaster recovery efforts.

Gale's Easy To Use Usage Stats Analysis Tool

Friday, July 13, 10:00am

Gale has an additional tool for exploring your database usage! This interactive and intuitive dashboard allows you to pull standard usage around sessions, retrievals, searches, etc. but also provides analysis for year over year usage, visual results and allows you to dig deeper; for example, you can see the search terms being used in your library, which can aid in collection development! Join us to learn more!

Polaris FAQ

Changing Activation Dates for Holds: Summer Reading is coming! You may want to put holds on items for your Summer Reading Program but have them ship closer to when your program starts.

Find your item and place a hold request. From the Hold Request screen, change the **Activation** date in the upper right-hand corner to some date in the future. This will automatically suspend the request. Click the Save button. The request will be reactivated on the date that you indicated!

The screenshot shows the 'Hold Request' window for item 1870735, 'Training skills for library staff'. The 'Request' section shows 'Status: Pending', 'Request date: 7/21/2015', 'Pickup: Cortland - Cortland Free Library (CORT)', and 'Origin: Library'. The 'Activation' date is 7/21/2015 and the 'Expiration' date is 11/18/2015, both of which are circled in red. The 'Patron' section shows 'Barcode: D2026', 'Name: Jenny K Clark', 'Registered at: Cortland - Cortland Free Library (br)', 'Patron code: Staff', and 'Notification option: Email Address'. The 'Details' section shows 'Title: Training skills for library staff', 'Author: Allan, Barbara, 1954-', 'ISBN: 0810847477 (alk. paper)', 'Publisher: Scarecrow Press, Date: 2003', 'Edition: ', 'LCCN: 2003009350', 'Item barcode: A20513797619', 'Call number: ProGEN 023 Allan', 'Volume: ', 'Format: Book', 'Issue: ', 'ISSN: |', 'Copy: ', 'Series: ', and 'Pages: '.

Looking to borrow the Karaoke machine?

Contact jshonk@flls.org to reserve it!

Don't forget about the Polaris Documentation online!

ALL HANDOUTS HAVE BEEN UPDATED FOR 2018.

Visit www.flls.org and click on Staff Login.

Contact Jenny or Eric for the login information.

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Awards, Contests, & Grants

Click on the titles for the links to the grant pages.



Joseph F. Shubert Library Excellence Award

Deadline: Wednesday, August 1

The Award will recognize a New York State library or library consortium that has taken significant steps to improve the quality of library service to its users. As in past years, an award of \$1,000, graciously donated by the Friends of the New York State Library, will be given to the winner along with a plaque at the annual New York Library Association conference in the Fall.

Projects nominated for the Award should document measurable progress in identifying user needs, taking steps to meet those needs, and evaluating the results. All types of libraries are eligible to apply (academic, public, school and special). Previous applicants are encouraged to apply, and previous winners of the Award may apply after 3 years.

Visit: www.flls.org/grants for more grant resources.



5 Minute Staff Training

The goal of *5 Minute Staff Training* to help you become proficient in database usage. In turn, you will be better prepared to assist your patrons. In each bulletin there will be a new challenge for you to complete. Please pass along to all library staff!

Featured Database:



Challenge: Visit the Novelist database. I've thoroughly enjoyed reading everything Ruth Ware has written and I want to read something similar while I wait for her new novel. Using Novelist, what author or book would you suggest to me?
Please explain your strategy.

Member library staff can send their answer to jshonk@flls.org for a chance to win a prize!

lynda.com is available to **all member library staff in the FLLS area** for free.

View [all the courses](#) and to reserve your 'seat' – contact Jessica Phillippe at (jphilippe@scrlc.org). Please include your phone number and library's name. You can take as many courses as you like during your two-week access.

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