1. GENERAL LIBRARY INFORMATION

Library/Director Information

Please note: Bibliostat CollectConnect is now compatible with major browsers including Google Chrome, Mozilla Firefox, Safari and Internet Explorer.

Please be advised Bibliostat CollectConnect is now using a new interface. If you have accessed or if you believe you may have accessed the old Bibliostat Collect, please click the new link [here] and you will be taken to the new interface. Please be sure you exit and close the old Bibliostat Collect before you begin your survey.

To avoid loss of data, only one person at a time should be logged into a member library report. Multiple people logged into the same report will cause data to be lost.

Libraries should not have reports from two different years open at the same time.

Report all information in Part 1 as of December 31, 2020, except for questions related to the current library director/manager (questions 1.37 through 1.44).

1.1 Library ID Number 2400563170
1.2 Library Name INTERLAKEN PUBLIC LIBRARY
1.3 Name Status (State use only) 00 (for no change from previous year)
1.4 Structure Status (State use only) 00 (for no change from previous year)
1.5 Community Interlaken
1.6 Beginning Fiscal Reporting Year 01/01/2020
1.7 Ending Fiscal Reporting Year 12/31/2020
1.8 Is the library now reporting on a different fiscal year than No
<table>
<thead>
<tr>
<th>Question Number</th>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.9</td>
<td>If yes, please indicate the beginning date of library's new reporting year. Enter N/A if No was answered to Question 1.8.</td>
<td>N/A</td>
</tr>
<tr>
<td>1.10</td>
<td>Please indicate the ending date of library's new reporting year. Enter N/A if No was answered to Question 1.8.</td>
<td>N/A</td>
</tr>
<tr>
<td>1.11</td>
<td>Beginning Local Fiscal Year</td>
<td>06/01/2020</td>
</tr>
<tr>
<td>1.12</td>
<td>Ending Local Fiscal Year</td>
<td>05/31/2020</td>
</tr>
<tr>
<td>1.13</td>
<td>Address Status</td>
<td>00 (for no change from previous year)</td>
</tr>
<tr>
<td>1.14</td>
<td>Street Address</td>
<td>8390 MAIN STREET</td>
</tr>
<tr>
<td>1.15</td>
<td>City</td>
<td>INTERLAKEN</td>
</tr>
<tr>
<td>1.16</td>
<td>Zip Code</td>
<td>14847</td>
</tr>
<tr>
<td>1.17</td>
<td>Mailing Address</td>
<td>P.O. BOX 317</td>
</tr>
<tr>
<td>1.18</td>
<td>City</td>
<td>INTERLAKEN</td>
</tr>
<tr>
<td>1.19</td>
<td>Zip Code</td>
<td>14847</td>
</tr>
<tr>
<td>1.20</td>
<td>Telephone Number (enter 10 digits only and hit the Tab key; enter N/A if no telephone number)</td>
<td>(607) 532-4341</td>
</tr>
<tr>
<td>1.21</td>
<td>Fax Number (enter 10 digits only and hit the Tab key; enter N/A if no fax number)</td>
<td>(607) 532-4460</td>
</tr>
<tr>
<td>1.22</td>
<td>E-Mail Address to Contact the Library (Enter N/A if no e-mail address)</td>
<td><a href="mailto:director@interlakenpubliclibrary.org">director@interlakenpubliclibrary.org</a></td>
</tr>
<tr>
<td>1.23</td>
<td>Library Home Page URL (Enter N/A if no home page URL)</td>
<td><a href="http://www.interlakenpubliclibrary.org">www.interlakenpubliclibrary.org</a></td>
</tr>
<tr>
<td>1.24</td>
<td>Population Chartered to Serve (per 2010 Census)</td>
<td>602</td>
</tr>
<tr>
<td>1.25</td>
<td>Indicate the type of library as stated in the library's charter (select one):</td>
<td>PUBLIC</td>
</tr>
<tr>
<td>1.26</td>
<td>Indicate the area chartered to serve as stated in the library’s charter (select one):</td>
<td>Village</td>
</tr>
</tbody>
</table>
1.27 During the reporting year, has there been any change to the library’s legal service area boundaries? Changes must be the result of a Regents charter action. Answer Y for Yes, N for No. N

1.28 Indicate the type of charter the library currently holds (select one): Absolute

1.29 Date the library was granted its absolute charter or the date of the provisional charter if the library does not have an absolute charter 09/20/1923

1.30 Date the library was last registered 06/26/1924

1.31 Federal Employer Identification Number 161057630

1.32 County SENECA

1.33 School District South Seneca Central

1.34 Town/City Covert

1.35 Library System Finger Lakes Library System

THESE QUESTIONS ARE FOR NYC LIBRARIES ONLY. PLEASE PROCEED TO THE NEXT QUESTION.

1.36a President/CEO Name

1.36b President/CEO Phone Number

1.36c President/CEO Email

NOTE: For questions 1.37 through 1.44, report all information for the current library director/manager.

1.37 First Name of Library Director/Manager Chelsea

1.38 Last Name of Library Director/Manager Hastings

1.39 NYS Public Librarian Certification Number N/A

1.40 What is the highest education level of the library manager/director? Bachelor's Degree

1.41 If the library
manager/director holds a Master's Degree, is it a Master's Degree in Library/Information Science? N/A

1.42 Do all staff working in the budgeted Librarian (certified) positions reported in 6.4 have an active NYS Public Librarian Certificate? If No, list the name and e-mail address of each staff member without an active certificate in a Note. N/A

1.43 E-mail Address of the Director/Manager director@interlakenpubliclibrary.org

1.44 Fax Number of the Director/Manager (607) 532-4460

1.45 Does the library charge fees for library cards to people residing outside the system's service area? N

Public Votes/Contracts

1.46 Was all or part of the library's funding subject to a public vote(s) held during Calendar Year 2020? (Please respond even if the vote was unsuccessful). Enter Y for Yes, N for No. If Yes, complete one record for the public vote from each funding source. If no, go to question 1.47. Y

1. Name of municipality or district holding the public vote South Seneca Central School

2. Indicate the type of municipality or district holding the public vote School District

3. Date the vote was held (mm/dd/2020) 06/08/2020
4. Was the vote successful? Y/N
   Y

5. What type of public vote was it?
   municipal ballot proposition (Chapter 414) (Ed. Law §259(1)(b))

6a. Most recent prior year approved appropriation from a public vote: $60,000

6b. Proposed increase in appropriation as a result of the vote held on the date reported in question number 3: $5,000

6c. Total proposed appropriation (sum of 6a and 6b): $65,000

This question should only be answered if "No" was answered in Q1.46 OR the library has votes from different municipalities/districts that were held in different years, both current and prior.

1.47 Did the library receive funding from an appropriation which was approved by public vote in a prior year? (Prior to Calendar Year 2020) Enter Y for Yes, N for No. If Yes, complete one record for the vote from each funding source. If No, go to question 1.48.

1. Name of municipality or district holding the public vote N/A

2. Indicate the type of municipality or district holding the public vote

3. Date the last successful vote was held (mm/dd/yyyy) N/A

4. What type of public vote was it?

5. What was the total dollar amount of the appropriation from tax dollars resulting N/A
from the last successful vote?

Unusual Circumstances

1.48 Does the reporting library have a contractual agreement with a municipality or district to provide library services to residents of an area not served by a chartered library? Enter Y for Yes, N for No. If yes, please complete one record for each contract. If no, go to question 1.49.

1. Name of contracting municipality or district
   Town of Covert

2. Is this a written contractual agreement?
   Y

3. Population of the geographic area served by this contract
   2,154

4. Dollar amount of contract
   $1,400

5. Enter the appropriate code for range of services provided (select one):
   Full

1.49 For the reporting year, has the library experienced any unusual circumstance(s) that affected the statistics reported (e.g., natural disaster, fire, closed for renovations, massive weeding of collection, etc.)? If yes, please annotate explaining the circumstance(s) and the impact on the library using the Note; if no, please go to
2. LIBRARY COLLECTION

Print/Electronic/Other Holdings

Report holdings, additions, and subscriptions as of the end of the fiscal year reported in Part 1. Please read general information instructions below before completing this section.

NOTE: This section of the survey (2.1-2.25) collects data on selected types of materials. It does not cover all materials (i.e., microforms, loose sheet music, maps, and pictures) for which expenditures are reported under Print Materials Expenditures, Electronic Materials Expenditures, and Other Materials Expenditures (questions 12.6, 12.7 and 12.8). Under this category report only items that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Count electronic materials at the administrative entity level (main library); do not duplicate numbers at each branch.

PRINT MATERIALS

Cataloged Books

2.1 Adult Fiction Books 3,827
2.2 Adult Non-fiction Books 1,735
2.3 Total Adult Books (Total questions 2.1 & 2.2) 5,562
2.4 Children's Fiction Books 2,622
2.5 Children's Non-fiction Books 521
2.6 Total Children's Books (Total questions 2.4 & 2.5) 3,143
2.7 Total Cataloged Books (Total questions 2.3 & 2.6) 8,705

Other Print Materials

2.8 Total Uncataloged Books 0
2.9 Total Print Serials 31
2.10 All Other Print Materials 0
<table>
<thead>
<tr>
<th>Question</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.11</td>
<td>Total Other Print Materials (Total questions 2.8 through 2.10)</td>
<td>31</td>
</tr>
<tr>
<td>2.12</td>
<td>Total Print Materials (Total questions 2.7 and 2.11)</td>
<td>8,736</td>
</tr>
<tr>
<td></td>
<td><strong>ALL OTHER MATERIALS</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Electronic Materials</strong></td>
<td></td>
</tr>
<tr>
<td>2.13</td>
<td>Electronic Books</td>
<td>25,223</td>
</tr>
<tr>
<td>2.14</td>
<td>Local Electronic Collections</td>
<td>0</td>
</tr>
<tr>
<td>2.15</td>
<td>NOVELNY Electronic Collections</td>
<td>15</td>
</tr>
<tr>
<td>2.16</td>
<td>Total Electronic Collections (Total questions 2.14 and 2.15)</td>
<td>15</td>
</tr>
<tr>
<td>2.17</td>
<td>Audio - Downloadable Units</td>
<td>8,152</td>
</tr>
<tr>
<td>2.18</td>
<td>Video - Downloadable Units</td>
<td>0</td>
</tr>
<tr>
<td>2.19</td>
<td>Other Electronic Materials (Include items that are not included in the above categories, such as e-serials; electronic files; collections of digital photographs; and electronic government documents, reference tools, scores and maps.)</td>
<td>0</td>
</tr>
<tr>
<td>2.20</td>
<td>Total Electronic Materials (Total questions 2.13, 2.16, 2.17, 2.18 and 2.19)</td>
<td>33,390</td>
</tr>
<tr>
<td></td>
<td><strong>Non-Electronic Materials</strong></td>
<td></td>
</tr>
<tr>
<td>2.21</td>
<td>Audio - Physical Units</td>
<td>414</td>
</tr>
<tr>
<td>2.22</td>
<td>Video - Physical Units</td>
<td>594</td>
</tr>
<tr>
<td>2.23</td>
<td>Other Non-Electronic Materials (includes films, slides, etc.)</td>
<td>158</td>
</tr>
<tr>
<td>2.24</td>
<td>Total Other Materials Holdings (Total questions 2.21 through 2.23)</td>
<td>1,166</td>
</tr>
</tbody>
</table>

**Grand Total/Additions to Holdings**
### GRAND TOTAL HOLDINGS

*Total questions 43,292, 2.12, 2.20 and 2.24*

**ADDITIONS TO HOLDINGS** - Do not subtract withdrawals or discards.

<table>
<thead>
<tr>
<th>Question</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.26</td>
<td>Cataloged Books</td>
<td>324</td>
</tr>
<tr>
<td>2.27</td>
<td>All Other Print Materials</td>
<td>0</td>
</tr>
<tr>
<td>2.28</td>
<td>Electronic Materials</td>
<td>10,520</td>
</tr>
<tr>
<td>2.29</td>
<td>All Other Materials</td>
<td>76</td>
</tr>
<tr>
<td>2.30</td>
<td>Total Additions (Total questions 2.26 through 2.29)</td>
<td>10,920</td>
</tr>
</tbody>
</table>

### 3. LIBRARY PROGRAMS, POLICIES, AND SERVICES

**Visits/Borrowers/Policies/Accessibility**

Report all information on questions 3.1 through 3.29 as of the end of the fiscal year reported in Part 1; report information on questions 3.30 through 3.83 for the 2020 calendar year. Please click [here](#) to read general instructions before completing this section.

Please report information on LIBRARY USE as of the end of the fiscal year reported in Part 1.

**LIBRARY USE**

<table>
<thead>
<tr>
<th>Question</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1</td>
<td>Library visits (total annual attendance)</td>
<td>2,336</td>
</tr>
<tr>
<td>3.1a</td>
<td>Regarding the number of Library Visits entered, is this an annual count or an annual CT - Annual Count estimate based on a typical week or weeks?</td>
<td>CT - Annual Count</td>
</tr>
<tr>
<td>3.2</td>
<td>Registered resident borrowers</td>
<td>238</td>
</tr>
<tr>
<td>3.3</td>
<td>Registered non-resident borrowers</td>
<td>208</td>
</tr>
</tbody>
</table>

Please report information on WRITTEN POLICIES as of 12/31/20.

**WRITTEN POLICIES (Answer Y for Yes, N for No)**

<table>
<thead>
<tr>
<th>Question</th>
<th>Description</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.4</td>
<td>Does the library have an open meeting policy?</td>
<td>Y</td>
</tr>
</tbody>
</table>
3.5 Does the library have a policy protecting the confidentiality of library records? Y
3.6 Does the library have an Internet use policy? Y
3.7 Does the library have a disaster plan? Y
3.8 Does the library have a board-approved conflict of interest policy? Y
3.9 Does the library have a board-approved whistle blower policy? Y
3.10 Does the library have a board-approved sexual harassment prevention policy? Y

Please report information on ACCESSIBILITY as of 12/31/20.

ACCESSIBILITY (Answer Y for Yes, N for No)

3.11 Does the library provide service to persons who cannot visit the library (homebound persons, persons in nursing homes, persons in jail, etc.)? Y
3.12 Does the library have assistive devices for persons who are deaf and hearing impaired (TTY/TDD)? N
3.13 Does the library have large print books? Y
3.14 Does the library have assistive technology for people who are visually impaired or blind? N
3.15 - If so, what do you have? screen reader, such as JAWS, Windoweyes or NVDA No
refreshable Braille commonly referred to as a refreshable Braille display
screen magnification software, such as Zoomtext
electronic scanning and reading software, such as OpenBook

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.16 Is the library registered for services from either the New York State Talking Book and Braille Library (New York State Library, Albany) or the Andrew Heiskell Braille and Talking Book Library (The New York Public Library, New York)?</td>
<td>No</td>
</tr>
</tbody>
</table>

**Library Sponsored Programs/Summer Reading Program**

Please report information on LIBRARY SPONSORED PROGRAMS as of the end of the fiscal year reported in Part 1.

**LIBRARY SPONSORED PROGRAMS**

<table>
<thead>
<tr>
<th>Question</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.17 Adult Program Sessions</td>
<td>53</td>
</tr>
<tr>
<td>3.18 Young Adult Program Sessions</td>
<td>0</td>
</tr>
<tr>
<td>3.19 Children's Program Sessions</td>
<td>38</td>
</tr>
<tr>
<td>3.20 All Other Program Sessions</td>
<td>0</td>
</tr>
<tr>
<td>3.21 Total Number of Program Sessions (Total questions 3.17 through 3.20)</td>
<td>91</td>
</tr>
<tr>
<td>3.22 One-on-One Program Sessions</td>
<td>5</td>
</tr>
<tr>
<td>3.23 Do library staff, trustees and/or volunteers reach outside of the library to promote library programs and services through group presentations, information tables and/or other similar</td>
<td>Yes</td>
</tr>
</tbody>
</table>
educational activities sponsored by the Library?

3.24 Adult Program Attendance 482
3.25 Young Adult Program Attendance 0
3.26 Children's Program Attendance 601
3.27 All Other Program Attendance 0
3.28 Total Program Attendance (Total questions 3.24 through 3.27) 1,083
3.29 One-on-One Program Attendance 56

Please report information on SUMMER READING PROGRAMS for the 2020 calendar year.

SUMMER READING PROGRAM

3.30 - Indicate which of the following apply to the summer reading program(s) offered by the library during the summer of 2020 (check all that apply):

a. Program(s) for children Yes
b. Program(s) for young adults No
c. Program(s) for Adults Yes
d. Summer Reading at New York Libraries name and/or logo used Yes
e. Collaborative Summer Library Program (CSLP Manual, provided through the New York State Library, used) Yes
f. N/A No

3.31 Library outlets offering the summer reading program 1
3.32 Children registered for the library's summer reading program 11
3.33 Young adults registered for the library's summer reading program 0
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.34</td>
<td>Adults registered for the library's summer reading program</td>
<td>18</td>
</tr>
<tr>
<td>3.35</td>
<td>Total number registered for the library's summer reading program (total 3.32 + 3.33 + 3.34)</td>
<td>29</td>
</tr>
<tr>
<td>3.36</td>
<td>Children's program sessions - Summer 2020</td>
<td>5</td>
</tr>
<tr>
<td>3.37</td>
<td>Young adult program sessions - Summer 2020</td>
<td>0</td>
</tr>
<tr>
<td>3.38</td>
<td>Adult program sessions - Summer 2020</td>
<td>3</td>
</tr>
<tr>
<td>3.39</td>
<td>Total program sessions - Summer 2020 (total 3.36 + 3.37 + 3.38)</td>
<td>8</td>
</tr>
<tr>
<td>3.40</td>
<td>Children's program attendance - Summer 2020</td>
<td>56</td>
</tr>
<tr>
<td>3.41</td>
<td>Young adult program attendance - Summer 2020</td>
<td>0</td>
</tr>
<tr>
<td>3.42</td>
<td>Adult program attendance - Summer 2020</td>
<td>55</td>
</tr>
<tr>
<td>3.43</td>
<td>Total program attendance - Summer 2020 (total 3.40 + 3.41 + 3.42)</td>
<td>111</td>
</tr>
</tbody>
</table>

**COLLABORATORS**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.44</td>
<td>Public school district(s) and/or BOCES</td>
<td>0</td>
</tr>
<tr>
<td>3.45</td>
<td>Non-public school(s)</td>
<td>0</td>
</tr>
<tr>
<td>3.46</td>
<td>Childcare center(s)</td>
<td>0</td>
</tr>
<tr>
<td>3.47</td>
<td>Summer camp(s)</td>
<td>0</td>
</tr>
<tr>
<td>3.48</td>
<td>Municipality/Municipalities</td>
<td>0</td>
</tr>
<tr>
<td>3.49</td>
<td>Literacy provider(s)</td>
<td>0</td>
</tr>
<tr>
<td>3.50</td>
<td>Other (describe using the State note)</td>
<td>0</td>
</tr>
<tr>
<td>3.51</td>
<td>Total Collaborators (total 3.44 through 3.50)</td>
<td>0</td>
</tr>
</tbody>
</table>

*Early/Adult/English Speaker/Digital Literacy*
Please report information on EARLY LITERACY PROGRAMS for the 2020 calendar year.

EARLY LITERACY PROGRAMS

3.52 Did the library offer early literacy programs? (Enter Y for Yes, N for No)

3.53 - Indicate types of programs offered (check all that apply)

a. Focus on birth - school entry (kindergarten) Yes
b. Focus on parents & caregivers No
c. Combined audience No
d. N/A No

3.54 - Number of sessions

a. Focus on birth - school entry (kindergarten) 14
b. Focus on parents & caregivers 0
c. Combined audience 0
d. N/A 0

3.55 Total Sessions 14

3.56 - Attendance at sessions

a. Focus on birth - school entry (kindergarten) 262
b. Focus on parents & caregivers 0
c. Combined audience 0
d. N/A 0

3.57 Total Attendance 262

3.58 - Collaborators (check all that apply):

a. Childcare center(s) No
b. Public School District(s) and/or BOCES Yes
c. Non-Public School(s) No
d. Health care providers/agencies No
e. Other (describe using the State note) No
Please report information on ADULT LITERACY for the 2020 calendar year.

ADULT LITERACY

3.59 Did the library offer adult literacy programs? No
3.60 Total group program sessions 0
3.61 Total one-on-one program sessions 0
3.62 Total group program attendance 0
3.63 Total one-on-one program attendance 0
3.64 - Collaborators (check all that apply)
   a. Literacy NY (Literacy Volunteers of America) No
   b. Public School District(s) and/or BOCES No
   c. Non-Public Schools No
   d. Other (see instructions and describe using Note) No

Please report information on PROGRAMS FOR ENGLISH SPEAKERS OF OTHER LANGUAGES (ESOL) for the 2020 calendar year.

PROGRAMS FOR ENGLISH SPEAKERS OF OTHER LANGUAGES (ESOL)

3.65 Did the library offer programs for English Speakers of Other Languages (ESOL)? (Enter Y for Yes, N for No) N
3.66 Children's program sessions 0
3.67 Young adult program sessions 0
3.68 Adult program sessions 0
3.69 Total program sessions (total 3.66 + 3.67 + 3.68) 0
3.70 One-on-one program sessions 0
3.71 Children's program
### Young adult program attendance

3.72 Young adult program attendance: 0

### Adult program attendance

3.73 Adult program attendance: 0

### Total program attendance (total 3.71 + 3.72 + 3.73)

3.74 Total program attendance: 0

### One-on-one program attendance

3.75 One-on-one program attendance: 0

### Collaborators (check all that apply):

- a. Literacy NY (Literacy Volunteers of America): No
- b. Public School District(s) and/or BOCES: No
- c. Non-Public School(s): No
- d. Other (describe using the Note): No

Please report information on DIGITAL LITERACY for the 2020 calendar year.

**DIGITAL LITERACY**

3.77 Did the library offer digital literacy programs?: N

3.78 Total group program sessions: 0

3.79 Total one-on-one program sessions: 0

3.80 Total group program attendance: 0

3.81 Total one-on-one program attendance: 0

3.82 Did your library offer teen-led activities during the 2020 calendar year?: N

### 4. LIBRARY TRANSACTIONS

**Circulation/Electronic Use/Reference Transactions**

Report all transactions as of the end of the fiscal year reported in Part 1. (Please note: Internal Library usage is not considered part of circulation.)
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>Adult Fiction Books</td>
<td>1,579</td>
</tr>
<tr>
<td>4.2</td>
<td>Adult Non-fiction Books</td>
<td>480</td>
</tr>
<tr>
<td>4.3</td>
<td>Total Adult Books (Total questions 4.1 &amp; 4.2)</td>
<td>2,059</td>
</tr>
<tr>
<td>4.4</td>
<td>Children's Fiction Books</td>
<td>928</td>
</tr>
<tr>
<td>4.5</td>
<td>Children's Non-fiction Books</td>
<td>130</td>
</tr>
<tr>
<td>4.6</td>
<td>Total Children's Books (Total questions 4.4 &amp; 4.5)</td>
<td>1,058</td>
</tr>
<tr>
<td>4.7</td>
<td>Total Cataloged Book Circulation (Total question 4.3 &amp; 4.6)</td>
<td>3,117</td>
</tr>
<tr>
<td>4.8</td>
<td>Circulation of Adult Other Materials</td>
<td>754</td>
</tr>
<tr>
<td>4.9</td>
<td>Circulation of Children's Other Materials</td>
<td>106</td>
</tr>
<tr>
<td>4.10</td>
<td>Total Circulation of Other Materials (Total questions 4.8, 4.9)</td>
<td>860</td>
</tr>
<tr>
<td>4.11</td>
<td>Physical Item Circulation (Total questions 4.7 &amp; 4.10)</td>
<td>3,977</td>
</tr>
<tr>
<td>4.12</td>
<td>Use of Electronic Material</td>
<td>1,303</td>
</tr>
<tr>
<td>4.13</td>
<td>Successful Retrieval of Electronic Information</td>
<td>3</td>
</tr>
<tr>
<td>4.14</td>
<td>Electronic Content Use (Total questions 4.12 &amp; 4.13)</td>
<td>1,306</td>
</tr>
<tr>
<td>4.15</td>
<td>Total Circulation of Materials (Total questions 4.11 &amp; 4.12)</td>
<td>5,280</td>
</tr>
<tr>
<td>4.16</td>
<td>Total Collection Use (Total questions 4.13 &amp; 4.15)</td>
<td>5,283</td>
</tr>
<tr>
<td>4.17</td>
<td>Grand Total Circulation of Children's Materials (Total questions 4.6 &amp; 4.9)</td>
<td>1,164</td>
</tr>
<tr>
<td>4.18</td>
<td>Total Reference Transactions</td>
<td>572</td>
</tr>
<tr>
<td>4.18a</td>
<td>Regarding the number of</td>
<td></td>
</tr>
</tbody>
</table>
Reference Transactions entered, is this an annual count or an annual estimate based on a typical week or weeks?

4.19 Does the library offer virtual reference? Y

Interlibrary Loan

**INTERLIBRARY LOAN - MATERIALS RECEIVED (BORROWED)**

4.20 TOTAL MATERIALS RECEIVED 998

**INTERLIBRARY LOAN - MATERIALS PROVIDED (LOANED)**

4.21 TOTAL MATERIALS PROVIDED 1,434

5. TECHNOLOGY AND TELECOMMUNICATIONS


**SYSTEMS AND SERVICES**

5.1 Automated circulation system? Y

5.2 Online public access catalog (OPAC)? Y

5.3 Electronic access to the OPAC from outside the library? Y

5.4 Annual number of visits to the library's web site 6,047

5.5 Does the library use Internet filtering software on any computer? N

5.6 Does your library use social media? Y

5.7 Does the library file for E-rate benefits? N

5.8 Is the library part of a consortium for E-rate benefits? N
5.9 If yes, in which consortium are you participating? n/a
5.10 Name of the person responsible for the library's Information Technology (IT) services Luke Hodde
5.11 IT contact's telephone number (enter 10 digits only and hit the Tab key) (607) 532-4341
5.12 IT contact's email address luke@interlakenpubliclibrary.org

6. STAFF INFORMATION
Note: Report figures as of the last day of the fiscal year reported in Part 1. Include the FTE for all positions funded in the library's budget whether those positions are filled or not. This report requires conversion of part-time hours to full-time equivalents (FTE). To compute the FTE of employees in any category, take the total number of hours worked per week for all budgeted positions in that category and divide that total by the number of hours per week the library considers to be full-time. Report the FTE to two decimal places.

FTE (FULL-TIME EQUIVALENT CALCULATION)

6.1 The number of hours per workweek used to compute FTE for all paid library personnel in this section. 32

BUDGETED POSITIONS IN FULL-TIME EQUIVALENTS

6.2 Library Director (certified) 0
6.3 Vacant Library Director (certified) 0
6.4 Librarian (certified) 0
6.5 Vacant Librarian (certified) 0
6.6 Library Manager (not certified) 1
6.7 Vacant Library Manager (not certified) 0
6.8 Library Specialist/Paraprofessional (not certified) 0
6.9 Vacant Library Specialist/Paraprofessional 0
6.10 Other Staff (not certified) 1
6.11 Vacant Other Staff 0
6.12 TOTAL PAID STAFF (Total questions 6.2, 6.4, 6.6, 6.8 & 2.00) 2.00
6.13 VACANT TOTAL PAID STAFF (Total questions 6.3, 6.5, 6.7, 6.9 & 6.11) 0.00

SALARY INFORMATION
6.14 FTE - Entry Level Librarian (certified) 0
6.15 Salary - Entry Level Librarian (certified) $0
6.16 FTE - Library Director (certified) 0
6.17 Salary - Library Director (certified) $0
6.18 FTE - Library Manager (not certified) 1
6.19 Salary - Library Manager (not certified) $32,794

7. MINIMUM PUBLIC LIBRARY STANDARDS (CURRENT)
Report all information as of December 31, 2020. Please click here to read general instructions before completing this section.

7.1 1. Is governed by board-approved written bylaws which outline the responsibilities and procedures of the library board of trustees. Y
7.2 2. Has a board-approved written long range plan of service. Y
7.3 3. Presents a board-approved annual report to the community on the library's progress in meeting its goals and objectives. Y
7.4 4. Has board-approved written policies for the Y
operation of the library.

7.5 5. Presents annually to appropriate funding agencies a written board-approved budget which would enable the library to meet or exceed these standards and to carry out its long-range plan of service. Y

7.6 6. Periodically evaluates the effectiveness of the library's collection and services in meeting community needs. Y

7.7 7. Is open the minimum standard number of public service hours for population served. (see instructions) N

8. Maintains a facility to meet community needs, including adequate:

7.8 8a. space Y
7.9 8b. lighting Y
7.10 8c. shelving Y
7.11 8d. seating Y
7.12 8e. restroom (see instructions) Y

9. Provides equipment and connections to meet community needs and provide access to other library catalogs and other electronic information, including but not limited to the following:

7.13 9a. telephone Y
7.14 9b. photocopier (see instructions) Y
7.15 9c. microcomputer or terminal Y
7.16 9d. printer Y
7.17 9e. Fax capability (see instructions) Y

7.18 10. Distributes board-approved printed information listing the library's hours open, borrowing rules, services, location and phone number. Y
7. MINIMUM PUBLIC LIBRARY STANDARDS (AS OF 2021)

As of January 1, 2021 all public, free association and Indian libraries in New York State will be required to meet the minimum standards listed below. Please indicate which of these standards your library already meets as of December 31, 2020. This 2020 data will be helpful in informing statewide and regional efforts to ensure that all of New York's libraries are able to successfully comply with the new minimum standards. Please click here to read general instructions before completing this section. Helpful information for meeting minimum public library standards is available on the State Library's website. Questions about the new standards should be directed to your library system.

1. Is governed by written bylaws which define the structure and governing functions of the library board of trustees, and which shall be reviewed and re-approved by the board of trustees at least once every five years or earlier if required by law. Y

2. Has a community-based, board-approved, written long-range plan of service developed by the library board of trustees and staff. Y

3. Provides a board-approved written annual report to the community on the library's progress in meeting its mission, goals and objectives, as outlined in the library's long-range plan of service. Y

4. Has board-approved written policies for the operation of the library, which shall be Y
reviewed and updated at least once every five years or earlier if required by law.

5. Annually prepares and publishes a board-approved, written budget, which enables the library to address the community's needs, as outlined in the library's long-range plan of service.  

6. Periodically evaluates the effectiveness of the library's programs, services and collections to address community needs, as outlined in the library's long-range plan of service.

7. Is open the minimum standard number of public service hours for population served. (see instructions)

8. Maintains a facility that addresses community needs, as outlined in the library's long-range plan of service, including adequate:
   8a. space  
   8b. lighting  
   8c. shelving  
   8d. seating  
   8e. power infrastructure  
   8f. data infrastructure  
   8g. public restroom

9. Provides programming to address community needs, as outlined in the library's long-range plan of service.

10. Provides
   10a. a circulation system that facilitates access to the local library collection and other library catalogs
   10b. equipment, technology, and internet connectivity to
address community needs and facilitate access to information.

11. Provides access to current library information in print and online, facilitating the understanding of library services, operations and governance; information provided online shall include the standards referenced in numbers (1) through (5) above.

12. Employs a paid director in accordance with the provisions of Commissioner's Regulation 90.8.

13. Provides library staff with annual technology training, appropriate to their position, to address community needs, as outlined in the library's long-range plan of service.

14. Establishes and maintains partnerships with other educational, cultural or community organizations which enable the library to address the community's needs, as outlined in the library's long-range plan of service.

8. PUBLIC SERVICE INFORMATION

Report all information as of the end of the fiscal year reported in Part 1. Please click here to read general instructions before completing this section.

PUBLIC SERVICE OUTLETS - Libraries reporting main libraries, branches and bookmobiles should complete Service Outlets Information in Part 9.

8.1 Main Library 1
8.2 Branches 0
### PUBLIC SERVICE HOURS

- **Minimum Weekly Total Hours**
  - Main Library: 23.00
  - Branch Libraries: 0.00
  - Bookmobiles: 0.00

- **Minimum Weekly Total Hours** - Total Hours Open (Total questions 8.6 - 8.8): 23.00

- **Annual Total Hours**
  - Main Library: 625.00
  - Branch Libraries: 0.00
  - Bookmobiles: 0.00

- **Annual Hours Open** - Total Hours Open (Total questions 8.10 through 8.12): 625.00

### 8A. COVID

**NOTE:** This section of the survey (8A) collects data on the impact of the COVID-19 pandemic. Report all information in Part 8A from March 7, 2020 to December 31, 2020.

- **CV1** Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic? Yes

- **CV2** Did library staff continue to provide services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic? Yes
CV3  Did the library add or increase access to electronic collection materials due to the Coronavirus (COVID-19) pandemic?  Yes

CV4  Did the library allow users to complete registration for library cards online without having to come to the library before the Coronavirus (COVID-19) pandemic?  Yes

CV5  Did the library allow users to complete registration for library cards online without having to come to the library during the Coronavirus (COVID-19) pandemic?  Yes

CV6  Did the library provide reference service via the Internet or telephone when the building was physically closed to the public during the Coronavirus (COVID-19) pandemic?  Yes

CV7  Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic?  Yes

CV8  Did the library provide live, virtual programs via the Internet during the Coronavirus (COVID-19) pandemic?  No

CV9  Did the library create and provide recordings of program content via the Internet during the Coronavirus (COVID-19) pandemic?  Yes

CV10  Report total number of recordings of program
content during COVID-19 pandemic. Optional response. Responses to new questions requiring numerical data may be estimated or left blank the first year.

CV11 Did the library provide Wi-Fi Internet access to users outside the building at one or more outlets before the Coronavirus (COVID-19) pandemic?  Yes

CV12 Did the library intentionally provide Wi-Fi Internet access to users outside the building at one or more outlets during COVID-19 pandemic?  Yes

CV13 Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic?  Yes

CV14 Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic?  No

9. SERVICE OUTLET INFORMATION

Report all information as of the end of the fiscal year reported in Part 1. Please click here to read general instructions before completing this section.

NOTE: Libraries reporting Public Service Outlets in questions 8.1, 8.2 and 8.3 of Part 8 are required to complete this part of the Annual Report. Use this section to enter outlet information on main libraries, branches or bookmobiles. Complete one record for each main library, branch or bookmobile.

If you have multiple libraries, you may 1) enter the data for the Service
Outlet Information section directly into the survey as usual or 2) send Baker and Taylor the data for this section to be uploaded into CollectConnect. If you choose to send your data for uploading, you must enter the data into the spreadsheet form available in the survey by clicking here. Complete this form and email it to collectconnect@baker-taylor.com.

<table>
<thead>
<tr>
<th>1. Outlet Name</th>
<th>Interlaken Public Library</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Outlet Name Status</td>
<td>00 (for no change)</td>
</tr>
<tr>
<td>3. Street Address</td>
<td>8390 Main Street</td>
</tr>
<tr>
<td>4. Outlet Street Address Status</td>
<td>00 (for no change)</td>
</tr>
<tr>
<td>5. City</td>
<td>Interlaken</td>
</tr>
<tr>
<td>6. Zip Code</td>
<td>14847</td>
</tr>
<tr>
<td>7. Phone (enter 10 digits only)</td>
<td>(607) 532-4341</td>
</tr>
<tr>
<td>8. Fax Number (enter 10 digits only)</td>
<td>(607) 532-4460</td>
</tr>
<tr>
<td>9. E-mail Address</td>
<td><a href="mailto:director@interlakenpubliclibrary.org">director@interlakenpubliclibrary.org</a></td>
</tr>
<tr>
<td>11. County</td>
<td>Seneca</td>
</tr>
<tr>
<td>12. School District</td>
<td>South Seneca Central</td>
</tr>
<tr>
<td>13. Library System</td>
<td>Finger Lakes Library System</td>
</tr>
<tr>
<td>14. Outlet Type Code (select one):</td>
<td>CE</td>
</tr>
<tr>
<td>15. Public Service Hours Per Year for This Outlet</td>
<td>625</td>
</tr>
<tr>
<td>16. Number of Weeks This Outlet is Open</td>
<td>26</td>
</tr>
<tr>
<td>16a Number of weeks an outlet closed due to COVID-19</td>
<td>26</td>
</tr>
<tr>
<td>16b Number of weeks an outlet had limited occupancy due to COVID-19</td>
<td></td>
</tr>
<tr>
<td>17. Does this outlet have meeting space available for public use (non-library sponsored programs, meetings and/or events)?</td>
<td>Y</td>
</tr>
<tr>
<td>18. Is the meeting space available for public use even when the outlet is closed?</td>
<td>Y</td>
</tr>
<tr>
<td>19. Total number of non-library sponsored programs,</td>
<td></td>
</tr>
</tbody>
</table>
meetings and/or events at this outlet 2

20. Enter the appropriate outlet code (select one): N/A

21. Who owns this outlet building? Village

22. Who owns the land on which this outlet is built? Village

23. Indicate the year this outlet was initially constructed 1825

24. Indicate the year this outlet underwent a major renovation costing $25,000 or more 2009

25. Square footage of the outlet 1,300

26. Number of internet computers at this outlet used by general public 8

27. Number of uses (sessions) of public Internet computers per year 76

28. Type of connection on the outlet's public Internet computers Fiber

29. Maximum download speed of connection on the outlet's public Internet computers 11 Greater than or equal to 100 mbps and less than 1 gbps

30. Maximum upload speed of connection on the outlet's public Internet computers 10 Greater than or equal to 50 mbps and less than 100 mbps

31. Internet Provider Trumansburg Telephone

32. WiFi Access No restrictions to access

33. Number of wireless sessions provided by the library wireless service per year 13,949

34. Does the outlet have a building entrance that is physically accessible to a person in a wheelchair? Y

35. Is every public part of the outlet accessible to a person in a wheelchair? Y
36. Does your outlet have a Makerspace?  N
37. LIBID  2400563170
38. FSCSID  NY0147
39. Number of Bookmobiles in the Bookmobile Outlet Record  0
40. Outlet Structure Status  00 (for no change from previous year)

10. OFFICERS AND TRUSTEES

Trustees and Terms/Board President/Trustee Names

Report information about trustee meetings as of December 31, 2020. All public and association libraries are required by Education Law to hold at least four meetings a year.

BOARD MEETINGS
10.1 Total number of board meetings held during calendar year (January 1, 2020 to December 31, 2020)  13

NUMBER OF TRUSTEES AND TERMS
10.2 Does your library have a range of trustees stated in the library's charter documents (incorporation)?  Yes
10.3 If yes, what is the range?  5-9
10.4 If your library has a range, how many voting positions are stated in the library's current by-laws?  9
10.6 Does your library's charter documents (incorporation) state a specified term for trustees? If no, please explain in a Note.  Yes
10.7 If yes, what is the trustee term length, as stated in your library's charter documents (incorporation)?  5 years
BOARD MEMBER SELECTION

10.8 Enter Board Member Selection Code (select one):
A - board members are appointed by municipality(ies)

List Officers and Board Members as of February 1, 2021. Complete one record for each board member. There must be a record for each voting position, whether filled or vacant. Do not include non-voting positions.

BOARD PRESIDENT

10.9 First Name
Marty
10.10 Last Name
Schlabach
10.11 Mailing Address
8407 Powell Rd
10.12 City
Interlaken
10.13 Zip Code (5 digits only)
14847
10.14 Phone (enter 10 digits only)
(315) 521-4315
10.15 E-mail Address
mls5@cornell.edu
10.16 Term Begins - Month
January
10.17 Term Begins - Year (yyyy)
2018
10.18 Term Expires - Month
December
10.19 Term Expires - Year (yyyy)
2022
10.20 Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date.
Yes

10.21 The date the Oath of Office was taken (mm/dd/yyyy)
11/18/2017

10.22 The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy)
11/20/2017

10.23 Is this a brand new trustee? N

You may 1) enter the data for the Officers and Board Members directly into the survey as usual or 2) send Baker and Taylor the data for this section to
be uploaded into CollectConnect (but do not include the Board President—this information should still be entered directly into the survey). If you choose to send your data for uploading, you must enter the data into the spreadsheet form available here. Complete this form and email it to collectconnect@baker-taylor.com.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Status</td>
<td>Filled</td>
</tr>
<tr>
<td>2. First Name of Board Member</td>
<td>Laura</td>
</tr>
<tr>
<td>3. Last Name of Board Member</td>
<td>Teeter</td>
</tr>
<tr>
<td>4. Mailing Address</td>
<td>3777 County Rd 141</td>
</tr>
<tr>
<td>5. City</td>
<td>Interlaken</td>
</tr>
<tr>
<td>6. Zip Code (5 digits only)</td>
<td>14847</td>
</tr>
<tr>
<td>7. E-mail address</td>
<td><a href="mailto:lberman23@yahoo.com">lberman23@yahoo.com</a></td>
</tr>
<tr>
<td>8. Office Held or Trustee</td>
<td>Vice President</td>
</tr>
<tr>
<td>9. Term Begins - Month</td>
<td>January</td>
</tr>
<tr>
<td>10. Term Begins - Year (year)</td>
<td>2017</td>
</tr>
<tr>
<td>11. Term Expires</td>
<td>December</td>
</tr>
<tr>
<td>12. Term Expires - Year (yyyy)</td>
<td>2021</td>
</tr>
<tr>
<td>13. Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date.</td>
<td>Yes</td>
</tr>
<tr>
<td>14. The date the Oath of Office (mm/dd/yyyy) was taken</td>
<td>04/23/2016</td>
</tr>
<tr>
<td>15. The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy)</td>
<td>04/23/2016</td>
</tr>
<tr>
<td>16. Is this a brand new trustee?</td>
<td>N</td>
</tr>
</tbody>
</table>

1. Status | Filled |
2. First Name of Board Member | Jacqueline |
3. Last Name of Board Member: Boda
4. Mailing Address: 3529 West Ave
5. City: Interlaken
6. Zip Code (5 digits only): 14847
7. E-mail address: jboda@interlakenpubliclibrary.org
8. Office Held or Trustee: Trustee
9. Term Begins - Month: January
10. Term Begins - Year (year): 2019
11. Term Expires: December
12. Term Expires - Year (yyyy): 2023
13. Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date. 
14. The date the Oath of Office (mm/dd/yyyy) was taken: 03/10/2018
15. The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy): 03/10/2018
16. Is this a brand new trustee? N

1. Status: Filled
2. First Name of Board Member: William
3. Last Name of Board Member: Van Slyke
4. Mailing Address: 8721 Powell Rd
5. City: Interlaken
6. Zip Code (5 digits only): 14847
7. E-mail address: wvs@ottcmail.com
8. Office Held or Trustee: Trustee
9. Term Begins - Month: January
<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>10.</td>
<td>Term Begins - Year (year)</td>
<td>2019</td>
</tr>
<tr>
<td>11.</td>
<td>Term Expires</td>
<td>December</td>
</tr>
<tr>
<td>12.</td>
<td>Term Expires - Year (yyyy)</td>
<td>2023</td>
</tr>
<tr>
<td>13.</td>
<td>Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date.</td>
<td>Yes</td>
</tr>
<tr>
<td>14.</td>
<td>The date the Oath of Office (mm/dd/yyyy) was taken</td>
<td>05/16/2018</td>
</tr>
<tr>
<td>15.</td>
<td>The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy)</td>
<td>05/16/2018</td>
</tr>
<tr>
<td>16.</td>
<td>Is this a brand new trustee?</td>
<td>N</td>
</tr>
</tbody>
</table>

1. Status | Filled |
2. First Name of Board Member | Josephine |
3. Last Name of Board Member | Swanson |
4. Mailing Address | 3131 Route 96A |
5. City | Interlaken |
6. Zip Code (5 digits only) | 14847 |
7. E-mail address | josephine@ottcmail.com |
8. Office Held or Trustee | Secretary |
9. Term Begins - Month | January |
10. Term Begins - Year (year) | 2017 |
11. Term Expires | December |
12. Term Expires - Year (yyyy) | 2021 |
13. Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the
beginning and ending date of Yes
the unexpired previous
trustee's term. Example:
Trustee is filling the
remainder of [name]'s term,
which was to run from
beginning date to ending
date.

14. The date the Oath of Office 02/24/2016
   (mm/dd/yyyy) was taken

15. The date the Oath of Office 02/24/2016
   was filed with town or county
   clerk (mm/dd/yyyy)

16. Is this a brand new trustee? N

1. Status                  Filled
2. First Name of Board Member Courtney
3. Last Name of Board Member Knipp
4. Mailing Address        3692 Cayuga St
5. City                   Interlaken
6. Zip Code (5 digits only) 14847
7. E-mail address         cknipp@interlakenpubliclibrary.org
8. Office Held or Trustee  Trustee
9. Term Begins - Month    January
10. Term Begins - Year (year) 2020
11. Term Expires           December
12. Term Expires - Year (yyyy) 2024
13. Is the trustee serving a full term? If No, add a Note. The Yes
   Note should identify the
   previous trustee whose
   unexpired term is being
   filled, and should identify the
   beginning and ending date of
   the unexpired previous
   trustee's term. Example:
   Trustee is filling the
   remainder of [name]'s term,
   which was to run from
   beginning date to ending
date.
1. Status                      Filled
2. First Name of Board Member  David
3. Last Name of Board Member   Ferguson
4. Mailing Address             8216 Route 96
5. City                       Interlaken
6. Zip Code (5 digits only)    14847
7. E-mail address             dferguson@interlakenpubliclibrary.org
8. Office Held or Trustee      Trustee
9. Term Begins - Month         January
10. Term Begins - Year (year)  2020
11. Term Expires               December
12. Term Expires - Year (yyyy)  2024
13. Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date. Yes
14. The date the Oath of Office (mm/dd/yyyy) was taken 03/12/2020
15. The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy) 03/12/2020
16. Is this a brand new trustee? N

1. Status                      Vacant
<table>
<thead>
<tr>
<th></th>
<th>First Name of Board Member</th>
<th>Last Name of Board Member</th>
<th>Mailing Address</th>
<th>City</th>
<th>Zip Code (5 digits only)</th>
<th>E-mail address</th>
<th>Office Held or Trustee</th>
<th>Term Begins - Month</th>
<th>Term Begins - Year (year)</th>
<th>Term Expires</th>
<th>Term Expires - Year (yyyy)</th>
<th>Is the trustee serving a full term?</th>
<th>The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date.</th>
<th>The date the Oath of Office (mm/dd/yyyy) was taken</th>
<th>The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy)</th>
<th>Is this a brand new trustee?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Status</td>
<td>Vacant</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>First Name of Board Member</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Last Name of Board Member</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Mailing Address</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>City</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Zip Code (5 digits only)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>E-mail address</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Office Held or Trustee</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Term Begins - Month</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Term Begins - Year (year)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Term Expires</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Term Expires - Year (yyyy)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Is the trustee serving a full term?</td>
<td>If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>The date the Oath of Office (mm/dd/yyyy) was taken</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Is this a brand new trustee?</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
8. Office Held or Trustee
9. Term Begins - Month
10. Term Begins - Year (year)
11. Term Expires
12. Term Expires - Year (yyyy)
13. Is the trustee serving a full term? If No, add a Note. The Note should identify the previous trustee whose unexpired term is being filled, and should identify the beginning and ending date of the unexpired previous trustee's term. Example: Trustee is filling the remainder of [name]'s term, which was to run from beginning date to ending date.

14. The date the Oath of Office (mm/dd/yyyy) was taken
15. The date the Oath of Office was filed with town or county clerk (mm/dd/yyyy)
16. Is this a brand new trustee?

Trustee Education

Complete one record for each person serving as a trustee as of December 31, 2020. These trustees will not be exactly the same as the trustees listed in the section above.

1. Trustee Name Marty Schlabach
2. Has the trustee participated in trustee education in the last calendar year (2020)? Y

1. Trustee Name Laura Teeter
2. Has the trustee participated in trustee education in the last calendar year (2020)? Y
1. Trustee Name: Josephine Swanson
   2. Has the trustee participated in trustee education in the last calendar year (2020)? Y

1. Trustee Name: Jacqueline Boda
   2. Has the trustee participated in trustee education in the last calendar year (2020)? Y

1. Trustee Name: Bill Van Slyke
   2. Has the trustee participated in trustee education in the last calendar year (2020)? Y

1. Trustee Name: Courtney Knipp
   2. Has the trustee participated in trustee education in the last calendar year (2020)? Y

1. Trustee Name: David Ferguson
   2. Has the trustee participated in trustee education in the last calendar year (2020)? Y

11. OPERATING FUNDS RECEIPTS

Local Public Funds/System Cash Grants/Other State

Report financial data based on the fiscal reporting year reported in Part 1. **ROUND TO THE NEAREST DOLLAR.** Please click [here](#) to read general instructions before completing this section.

**LOCAL PUBLIC FUNDS**
Specify by name the municipalities or school districts which are the source of funds.

11.1 Does the library receive any local public funds? If yes, complete one record for each Y
1. **Source of Funds** | County
2. **Name of funding County, Municipality or School District** | Seneca County
3. **Amount** | $20,000
4. **Subject to public vote held in reporting year or in a previous reporting year(s).** | N
5. **Written Contractual Agreement** | Y

1. **Source of Funds** | Town
2. **Name of funding County, Municipality or School District** | Town of Covert
3. **Amount** | $1,400
4. **Subject to public vote held in reporting year or in a previous reporting year(s).** | N
5. **Written Contractual Agreement** | Y

1. **Source of Funds** | School District
2. **Name of funding County, Municipality or School District** | South Seneca Central School District
3. **Amount** | $65,000
4. **Subject to public vote held in reporting year or in a previous reporting year(s).** | Y
5. **Written Contractual Agreement** | N/A

### 11.2 TOTAL LOCAL PUBLIC FUNDS

**SYSTEM CASH GRANTS TO MEMBER LIBRARY**

11.3 **Local Library Services Aid (LLSA)** | $995
<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.4</td>
<td>Central Library Aid (CLDA and/or CBA)</td>
</tr>
<tr>
<td>11.5</td>
<td>Additional State Aid received from the System</td>
</tr>
<tr>
<td>11.6</td>
<td>Federal Aid received from the System</td>
</tr>
<tr>
<td>11.7</td>
<td>Other Cash Grants</td>
</tr>
<tr>
<td>11.8</td>
<td><strong>TOTAL SYSTEM CASH GRANTS</strong> (Add Questions 11.3, 11.4, 11.5, 11.6 and 11.7)</td>
</tr>
</tbody>
</table>

**OTHER STATE AID**

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.9</td>
<td>State Aid other than LLSA, Central Library Aid (CLDA and/or CBA), or other State Aid reported as system cash grants</td>
</tr>
</tbody>
</table>

**FEDERAL AID/OTHER RECEIPTS**

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.10</td>
<td>LSTA</td>
</tr>
<tr>
<td>11.11</td>
<td>Other Federal Aid</td>
</tr>
<tr>
<td>11.12</td>
<td><strong>TOTAL FEDERAL AID</strong> (Add Questions 11.10 and 11.11)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.13</td>
<td>CONTRACTS WITH PUBLIC LIBRARIES AND/OR PUBLIC LIBRARY SYSTEMS IN NEW YORK STATE</td>
</tr>
</tbody>
</table>

**OTHER RECEIPTS**

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.14</td>
<td>Gifts and Endowments</td>
</tr>
<tr>
<td>11.15</td>
<td>Fund Raising</td>
</tr>
<tr>
<td>11.16</td>
<td>Income from Investments</td>
</tr>
<tr>
<td>11.17</td>
<td>Library Charges</td>
</tr>
<tr>
<td>11.18</td>
<td>Other</td>
</tr>
<tr>
<td>11.19</td>
<td><strong>TOTAL OTHER RECEIPTS</strong> (Add Questions 11.14, 11.15, 11.16, 11.17)</td>
</tr>
</tbody>
</table>
11.20 **TOTAL OPERATING FUND RECEIPTS** (Add Questions 11.2, 11.8, 11.9, 11.12, 11.13 and 11.19) $105,067

11.21 **BUDGET LOANS** $0

**Transfers/Grant Total**

**TRANSFERS**

11.22 From Capital Fund (Same as Question 14.8) $0

11.23 From Other Funds $0

11.24 **TOTAL TRANSFERS** (Add Questions 11.22 and 11.23) $0

11.25 **BALANCE IN OPERATING FUND - Beginning Balance for Fiscal Year Ending 2020** (Same as Question 12.40 of previous year if fiscal year has not changed) $136,498

11.26 **GRAND TOTAL RECEIPTS, BUDGET LOANS, TRANSFERS AND BALANCE** (Add Questions 11.20, 11.21, 11.24 and 11.25; Same as Question 12.41) $241,565

12. **OPERATING FUND DISBURSEMENTS**

Staff/Collection/Capital/Operation and Maintenance

Report financial data based on the fiscal reporting year reported in Part 1. ROUND TO THE NEAREST DOLLAR. Please click [here](#) to read general instructions before completing this section.

**STAFF EXPENDITURES**

Salaries & Wages Paid from Library Funds
12.1 Certified Librarians $0
12.2 Other Staff $44,082
12.3 **Total Salaries & Wages Expenditures** (Add Questions 12.1 and 12.2) $44,082
12.4 **Employee Benefits Expenditures** $7,565
12.5 **Total Staff Expenditures** (Add Questions 12.3 and 12.4) $51,647

**COLLECTION EXPENDITURES**
12.6 Print Materials Expenditures $4,280
12.7 Electronic Materials Expenditures $0
12.8 Other Materials Expenditures $1,789
12.9 **Total Collection Expenditures** (Add Questions 12.6, 12.7 and 12.8) $6,069

**CAPITAL EXPENDITURES FROM OPERATING FUNDS**
12.10 From Local Public Funds (71PF) $0
12.11 From Other Funds (71OF) $0
12.12 **Total Capital Expenditures** (Add Questions 12.10 and 12.11) $0

**OPERATION AND MAINTENANCE OF BUILDINGS**

**Repairs to Building & Building Equipment**
12.13 From Local Public Funds (72PF) $990
12.14 From Other Funds (72OF) $0
12.15 **Total Repairs** (Add Questions 12.13 and 12.14) $990
12.16 Other Disbursements for Operation & Maintenance of Buildings $5,870
12.17 **Total Operation & Maintenance of Buildings**
MISCELLANEOUS EXPENSES

12.18 Office and Library Supplies $2,943
12.19 Telecommunications $1,051
12.20 Binding Expenses $0
12.21 Postage and Freight $186
12.22 Professional & Consultant Fees $8,363
12.23 Equipment $531
12.24 Other Miscellaneous $6,276
12.25 **Total Miscellaneous Expenses** (Add Questions 12.18, 12.19, 12.20, 12.21, 12.22, 12.23 and 12.24) $19,350

Contracts/Debt Service/Transfers/Grand Total

12.26 **CONTRACTS WITH PUBLIC LIBRARIES AND/OR PUBLIC LIBRARY SYSTEMS IN NEW YORK STATE** $5,900

DEBT SERVICE

Capital Purposes Loans (Principal and Interest)

12.27 From Local Public Funds (73PF) $0
12.28 From Other Funds (73OF) $0
12.29 **Total** (Add Questions 12.27 and 12.28) $0

Other Loans

12.30 Budget Loans (Principal and Interest) $0
12.31 Short-Term Loans $0
12.32 **Total Debt Service** (Add Questions 12.29, 12.30 and 12.31) $0

12.33 **TOTAL OPERATING**
FUND DISBURSEMENTS
(Add Questions 12.5, 12.9, 12.12, 12.17, 12.25, 12.26 and 12.32)

$89,826

TRANSFERS

Transfers to Capital Fund
12.34 From Local Public Funds (76PF) $0
12.35 From Other Funds (76OF) $0
12.36 Total Transfers to Capital Fund (Add Questions 12.34 and 12.35; same as Question 13.8) $0

12.37 Transfer to Other Funds $0
12.38 TOTAL TRANSFERS (Add Questions 12.36 and 12.37) $0

12.39 TOTAL DISBURSEMENTS AND TRANSFERS (Add Questions 12.33 and 12.38) $89,826

12.40 BALANCE IN OPERATING FUND - Ending Balance for the Fiscal Year Ending 2020 $151,739

12.41 GRAND TOTAL DISBURSEMENTS, TRANSFERS & BALANCE (Add Questions 12.39 and 12.40; same as Question 11.26) $241,565

ASSURANCE

12.42 The Library operated in accordance with all provisions of Education Law and the Regulations of the Commissioner, and assures that the "Annual Report" was reviewed and accepted by the Library Board on (date - mm/dd/yyyy). 02/16/2021

FISCAL AUDIT

12.43 Last audit performed
12.44 Time period covered by this audit (mm/dd/yyyy) - 01/01/2017-12/31/2017

12.45 Indicate type of audit (select one): Private Accounting Firm

CAPITAL FUND

12.46 Does the library have a Capital Fund? Enter Y for Yes, N for No. If No, stop here. If Yes, complete the Capital Fund Report.

Y

13. CAPITAL FUND RECEIPTS

Report financial data based on the fiscal year reported in Part 1. ROUND TO THE NEAREST DOLLAR. Please click here to read general instructions before completing this section.

REVENUES FROM LOCAL SOURCES

13.1 Revenues from Local Government Sources $0
13.2 All Other Revenues from Local Sources $0
13.3 Total Revenues from Local Sources (Add Questions 13.1 and 13.2) $0

STATE AID FOR CAPITAL PROJECTS

13.4 State Aid Received for Construction $28,076
13.5 Other State Aid $0
13.6 Total State Aid (Add Questions 13.4 and 13.5) $28,076

FEDERAL AID FOR CAPITAL PROJECTS

13.7 TOTAL FEDERAL AID $0

INTERFUND REVENUE

13.8 Transfer from Operating Fund (Same as Question 12.36) $0
13.9 TOTAL REVENUES (Add Questions 13.3, 13.6, 13.7) $28,076
### 13. NON-REVENUE RECEIPTS

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.10</td>
<td>$5</td>
</tr>
</tbody>
</table>

### 13. TOTAL CASH RECEIPTS

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.11</td>
<td>$28,081</td>
</tr>
</tbody>
</table>

### 13. BALANCE IN CAPITAL FUND - Beginning Balance for Fiscal Year Ending 2020

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.12</td>
<td>$25,661</td>
</tr>
</tbody>
</table>

### 13. TOTAL CASH RECEIPTS AND BALANCE

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.13</td>
<td>$53,742</td>
</tr>
</tbody>
</table>

### 14. CAPITAL FUND DISBURSEMENTS

Report financial data based on the fiscal reporting year reported in Part 1. ROUND TO THE NEAREST DOLLAR. Please click [here](#) to read general instructions before completing this section.

#### PROJECT EXPENDITURES

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.1 Construction</td>
<td>$0</td>
</tr>
<tr>
<td>14.2 Incidental Construction</td>
<td>$1,122</td>
</tr>
</tbody>
</table>

#### Other Disbursements

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.3 Purchase of Buildings</td>
<td>$0</td>
</tr>
<tr>
<td>14.4 Interest</td>
<td>$0</td>
</tr>
<tr>
<td>14.5 Collection Expenditures</td>
<td>$0</td>
</tr>
</tbody>
</table>

#### Total Other Disbursements

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.6 Total Other Disbursements</td>
<td>$0</td>
</tr>
</tbody>
</table>

### TOTAL PROJECT EXPENDITURES

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.7 Total Project Expenditures</td>
<td>$1,122</td>
</tr>
</tbody>
</table>

### TRANSFER TO OPERATING FUND

<table>
<thead>
<tr>
<th>Question</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.8 Transfer to Operating Fund</td>
<td>$0</td>
</tr>
</tbody>
</table>
14.9 NON-PROJECT EXPENDITURES $0
14.10 TOTAL CASH DISBURSEMENTS AND TRANSFERS (Add Questions 14.7, 14.8 and 14.9) $1,122
14.11 BALANCE IN CAPITAL FUND - Ending Balance for the Fiscal Year Ending 2020 $52,620
14.12 TOTAL CASH DISBURSEMENTS AND BALANCE (Add Questions 14.10 and 14.11; same as Question 13.13) $53,742

15. CENTRAL LIBRARIES
PART 15 EXISTS FOR THE CENTRAL/CO-CENTRAL LIBRARIES ONLY. PLEASE PROCEED TO SECTION 16. FEDERAL TOTALS AND CONTINUE ON WITH YOUR SURVEY

16. FEDERAL TOTALS
All questions in Part 16 are calculated, locked fields. 
Note: See instructions for definitions and calculations of each of these Federal Totals.
16.1 Total ALA-MLS 0.00
16.2 Total Librarians 0.80
16.3 All Other Paid Staff 0.80
16.4 Total Paid Employees 1.60
16.5 State Government Revenue $995
16.6 Federal Government Revenue $0
16.7 Other Operating Revenue $17,672
16.8 Total Operating Revenue $105,067
16.9 Other Operating Expenditures $32,110
16.10 Total Operating Expenditures $89,826
16.11 Total Capital Expenditures $1,122
16.12 Print Materials 8,736
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>16.13</td>
<td>Total Registered Borrowers</td>
<td>446</td>
</tr>
<tr>
<td>16.14</td>
<td>Other Capital Revenue and Receipts</td>
<td>$5</td>
</tr>
<tr>
<td>16.15</td>
<td>Total Number of Internet Terminals Used by the General Public</td>
<td>8</td>
</tr>
<tr>
<td>16.16</td>
<td>Total Uses (sessions) of Public Internet Computers Per Year</td>
<td>76</td>
</tr>
<tr>
<td>16.17</td>
<td>Total Wireless Sessions Provided by the Library Wireless Service Per Year</td>
<td>13,949</td>
</tr>
<tr>
<td>16.18</td>
<td>Total Capital Revenue</td>
<td>$28,081</td>
</tr>
</tbody>
</table>

**FOR NEW YORK STATE LIBRARY USE ONLY**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>17.1</td>
<td>LIB ID</td>
</tr>
<tr>
<td>17.2</td>
<td>Interlibrary Relationship Code</td>
</tr>
<tr>
<td>17.3</td>
<td>Legal Basis Code</td>
</tr>
<tr>
<td>17.4</td>
<td>Administrative Structure Code</td>
</tr>
<tr>
<td>17.5</td>
<td>FSCS Public Library Definition</td>
</tr>
<tr>
<td>17.6</td>
<td>Geographic Code</td>
</tr>
<tr>
<td>17.7</td>
<td>FSCS ID</td>
</tr>
<tr>
<td>17.8</td>
<td>SED CODE</td>
</tr>
<tr>
<td>17.9</td>
<td>INSTITUTION ID</td>
</tr>
</tbody>
</table>

**SUGGESTED IMPROVEMENTS**

Library Name: INTERLAKEN PUBLIC LIBRARY  
Library System: Finger Lakes Library System  
Name of Person Completing Form: Chelsea Hastings  
Phone Number: (607) 532-4341  
I am satisfied that this resource (Collect) is meeting library needs: Neither Agree nor Disagree  
Applying this resource (Collect) will help improve library needs: Neither Agree nor Disagree
library services to the public:
Please share with us your suggestions for improving the Annual Report. When providing feedback, if applicable please indicate the question number each comment/suggestion refers to. Thank you!