

## MEMBER LIBRARY BI-WEEKLY BULLETIN

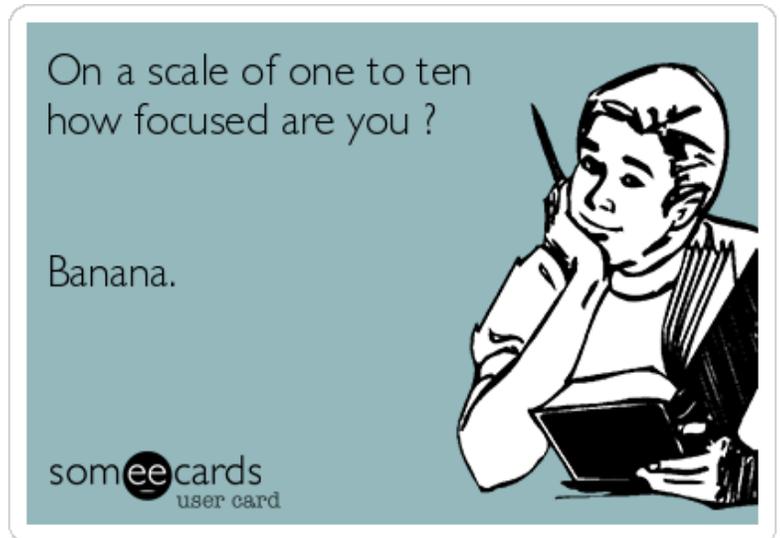
No. 20.9

Friday, May 14, 2020

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### Announcements & Reminders

FLLS staff members are available to help you! Please visit our directory for contact information: <https://www.flls.org/staff-directory/>.

### Links to Make You Think

Original 'Cosmos' host Carl Sagan describing the magic of books is cosmically inspiring

[The FEMA Rumor Control Fact Page \(also available in Spanish\)](#)



[COVID-19 Publisher Information Directory](#)

[Little libraries become food pantries during COVID-19](#)

[FLLS \(Re\)Imagine Your Story: Summer 2020](#)

[What Now?! Thoughts on Re-opening My Library in a Pandemic](#)

[Reopening Archives, Libraries, and Museums \(REALM\) Information Hub: A COVID-19 Research Project](#)

# From The Director



Today is the first day that our service area moves out of NY PAUSE and into NY Forward. The Finger Lakes Library System's five counties are in three of the ten regional control rooms in our State. Here is our breakdown:

**Central New York** – Cayuga and Cortland Counties

**Finger Lakes** – Seneca County

**Southern Tier** – Tioga and Cortland Counties

As of Thursday afternoon, all three regional control rooms can start Phase 1 operations on Friday, May 15, 2020.

Our member libraries have been working over the last few weeks on a county approach to re-opening. At this point, all of our counties have met and begun working on and sharing individual library re-opening plans. The guidance we have right now is that libraries will be re-opening for curbside pick-up, so all of our libraries are preparing for that as their first library service.

Supplies to help our libraries re-open are slowly coming in. FLLS will be doing a special delivery to libraries who ordered supplies with us in the near future, so look for further information on that next week. We have added additional items for purchase to our supply list, and will continue to do so as we find items to help you safely prepare your buildings. Our next order will be placed on Monday, May 18.

On Thursday afternoon, FLLS hosted a two hour workshop for trustees that covered what re-opening libraries will look like, what member directors have been preparing for, and policies to have in place for re-opening. We received great feedback and will be hosting another session in the coming weeks.

I attended an excellent workshop on workplace safety with Nellie Brown from Cornell on Friday. Mary-Carol Lindbloom, Executive Director of the South Central Regional Library Council, and I have reached out to Nellie to replicate her talk we heard today for our service area in late May. We are working out the final details. Expect a save the date for her workshop very soon. Nellie goes over cleaning standards, protocol for shared workspaces, and more. It was an extremely helpful workshop that will be beneficial for both directors and trustees.

Our regional control rooms and individual counties have shared business re-opening safety plan templates. Each business will have to complete the plan and retain it on the business premise. The plan should be readily available to the New York State Department of Health or local health or safety authorities in the event of an inspection. You can view the template at: [https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NYS\\_BusinessReopeningSafetyPlanTemplate.pdf](https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NYS_BusinessReopeningSafetyPlanTemplate.pdf).

I hope everyone has a relaxing weekend with this warmer weather!

Sarah



# Member Library News

Click on each image below to view the original post on Facebook!

**Edith B Ford Memorial Library, Ovid**  
May 13 at 6:44 PM

From our press release: COVID-19 SHARED MEMORY PROJECT AT THE FORD LIBRARY

The Library is collecting local, personal accounts of the pandemic. As we are living through an historic event, Library Archivist Monica Kelly is seeking to document the present for the future. Library Director, Shannon O'Connor says, "After seeing the Geneva Historical Society 'We Stayed at Home' project, I felt it was important to collect the stories of our local residents. This provides an opportunity for each of us to share our experiences and we are encouraging people of all ages to participate. What was it like for a twelve-year-old to suddenly be homeschooled? Parents working from home, what challenges has this presented? Have your habits changed? What has been the economic impact?"

Submit your story here or email [monica@ovidlibrary.org](mailto:monica@ovidlibrary.org):  
<https://forms.gle/PsFFsSyeb4NoeM2x5>




**COVID-19 Shared Experiences Project**

We are living through an historic event, the epidem...

**COVID-19 Shared Experiences**

We are living through an historic...

7 1 Share

**Groton Public Library**  
Yesterday at 11:15 AM

Another record food giveaway. 87 families, 60 cars and 211 people. 135 half gallons of milk. My car was full of donated cheese, yogurt, greens and bread - all gone. Another truck full of donated good - gone. We are rocking it in Groton.



48 2 Comments 1 Share

**Interlaken Public Library**  
May 11 at 5:17 PM

We're working diligently behind the scenes to prepare for the phased reopening of the library! We expect to see several stages of service, but we know that someday soon we'll be able to offer touchless pickup of books and materials. We're calling that "curbside pickup". As soon as we're ready we'll shout it from the rooftops!

Not sure how to place a hold for when curbside pickup begins? You can place a hold from home, and we can help.

Don't be fooled, you can request DVDs and Books on CD using this same method. 😊



**Interlaken Public Library**  
**REQUESTING A BOOK**  
**- FOR CURBSIDE PICKUP -**

YOUTUBE.COM  
**Placing a Hold for Curbside Pickup**

4 1 Share

**Weedsport Free Library**  
May 12 at 3:54 PM

Live ZOOM Story Time tomorrow May 13th at 10 am! Who's coming? Send an email to [youth@weedsportlibrary.org](mailto:youth@weedsportlibrary.org) for a private invite! 😊



11 1 Share



## **Scam Alert!**

### **Unemployed Americans Are Now Deceived Into Grabbing 'Remote Jobs' as Money Mules**

There are now tens of millions of people suddenly unemployed, looking for ways to make ends meet.

Low-life cyber scum started exploiting the skyrocketing number of these pandemic layoffs to recruit new money mules which can later be used to help them launder money gained from illicit activities.

Some phishing messages discovered by PhishLabs researchers are trying to convince targets from Canada and the United States who might have lost their jobs due to the COVID-19 outbreak to start working from home, promising them 5,000 dollars per month.

The potential victims are not provided with any other info regarding what the remote jobs require but are instead asked to request more info via email.

#### **Personal Assistant Jobs Used as a Lure**

Others impersonate Wells Fargo Human Resource (HR) representatives who are supposedly recruiting remote workers from across the United States to take up personal assistant positions that require running errands and doing personal chores.

"Our great company is now short of staff because of the current pandemic outbreak in the works which is very sad," the fraudsters say. "This is a part time job if you interested let us know by your response to this message." If the unemployed victim will accept the crooks' job offer, they will be sent to run a series of common errands the PhishLabs report explains.

However, "[a]t some point, after the cybercriminal has ideally established trust and credibility, the victim will be given the task of moving funds that, unbeknownst to them, are stolen."

These scammers indiscriminately prey on any unemployed individuals who have lost their job during the pandemic and are exposing the accidental money mules to very serious legal consequences that could lead to prison time and fines of hundreds of thousands of US dollars.

"Money mules may be witting or unwitting accomplices who receive ill-gotten funds from the victims and then transfer the funds as directed by the fraudsters," according to a US Department of Justice press release.

***Continues on next page!***



# **Scam Alert!**

***Continued from previous page!***

"The fraudsters enlist and manipulate the money mules through romance scams or 'work-at-home' scams, though some money mules are knowing co-conspirators who launder the ill-gotten gains for profit," by draining the funds into other accounts that are difficult to trace.

There are now tens of millions of people unemployed, looking for ways to make ends meet:

## **FBI: Accidental Money Mules Are Still Criminals**

Money mule operations used by business email compromise (BEC) and other cybercrime schemes to launder their ill-gotten money can, at times, recruit hundreds of money mules.

They are later organized in international money laundering networks that, eventually, get hunted down by law enforcement and prosecuted.

Last month, the FBI also warned about cyber criminals behind money mule scheme increasingly exploiting the public fear and uncertainty surrounding the COVID-19 pandemic.

"Acting as a money mule—allowing others to use your bank account, or conducting financial transactions on behalf of others—not only jeopardizes your financial security and compromises your personally identifiable information, but is also a crime," the FBI informed.

"Protect yourself by refusing to send or receive money on behalf of individuals and businesses for which you are not personally and professionally responsible."

## **What to Do About It**

I strongly recommend you send the following to your employees, friends and family, they all will know someone who suddenly got unemployed. Feel free to copy/paste/edit:

"A new job scam is doing the rounds, preying on people that want to make 5,000 dollars a month doing work from home. It sounds like a great deal, but this scam is run by criminals that will try to use their victims for money laundering. If you get an email claiming you can make this much money to make ends meet since you or a family member was laid off due to the coronavirus pandemic, use your delete key. In general, be very careful with any Internet "work from home" schemes, many of these are fraudulent. Do not give out any personal information to these criminals and warn your family members and friends."



# Online Learning

## Upcoming Webinars & Meetings

### **Saving and Planning for the Future (CRLC)**

**Wednesday, May 20, 11:00am-12:00pm**

This webinar will teach participants how taking small steps and developing a regular and continual pattern of savings can lead to greater long-term financial stability and preparedness. We'll explore questions around how much to save, what tricks are recommended to maintain saving, and how giving your money purpose will change your savings "game".

### **FALCONS Meeting (FLLS)**

**Thursday, May 21, 9:30-11:00am**

Rex is taking over part of the regular Member Library Support Group session to hold a mini FALCONS meeting from 9:30-10:30am! The agenda and Zoom access will be sent out via email. Jenny will be available from 10:30-11:00am to facilitate the discussion of other pertinent library topics.

### **Member Library Support Group (FLLS)**

**Thursday, May 28, 10:00-11:00am**

We will return to our regularly scheduled Thursday meeting on May 28. Please send topic suggestions to [jshonk@flls.org](mailto:jshonk@flls.org). Zoom access will be sent out via email.

### **Serving Patrons with Disabilities in Your Library or Clinic (SCRLC)**

**Thursday, May 28, 12:00-1:00pm**

Please note that this is a remote viewing of MLA webinar recording. Learn how to create welcoming environments for and communicate clearly with people with disabilities in academic and hospital settings. Through a hands-on activity, discussion, live quizzes, and information on resources that address the health information needs of people with disabilities, you will be better able to assist patrons with disabilities and the clinicians who treat them. You will leave with ideas for immediate improvements to your website and quick fixes to your library space, guidelines for clearly and confidently communicating with people with disabilities, and knowledge and skills for making plans for larger improvements. #MLAServingPatrons

## Archived Webinars

### **Public Library Association**

**FREE & On Demand**

On-demand webinars are archived recordings of previous PLA webinars available 24/7 for viewing at your convenience. Many of PLA's on-demand webinars are free, each denoted with a green "Free!" icon below the title.

### **American Libraries Live!**

**FREE & On Demand**

On-demand webinars are archived recordings of previous American Libraries Live webinars available 24/7 for viewing at your convenience. The most recent series was Libraries and COVID-19.

### **READSquared**

**FREE & On Demand**

The New York State Library is pleased to offer READSquared at NO COST to public libraries statewide! READSquared is an online reading program solution. This powerful application offers customization and configuration of CSLP-themed summer reading programs and other reading and learning programs, as well as readers' advisory tools for all ages and all reading levels. Archived webinars are located in the box on the right-hand side of the screen.

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## Conferences

### **American Library Association Virtual Conference**

**June 24-26, 2020**

ALA Virtual - Community Through Connection is an online event with educational programming, special author events, and social networking. We certainly hope that you can join us in this virtual space as we learn, grow, and most importantly, lean on our fellow librarians and library workers as we adapt and evolve in these changing times. The event format, specific content, and other details will be announced soon. **Registration is now open! Use code CONNECTION to register for just \$60!!!**



# Programming Ideas

## Program Model: Virtual Literary Legos

This program was submitted by Tara Montoney from Seneca Falls Library!  
Great job, Tara!

The screenshot shows the 'PROGRAMMING Librarian' website. The article title is 'Program Model: Virtual Literary Legos', dated May 12, 2020, by Tara Montoney, Youth Services Coordinator at Seneca Falls (N.Y.) Library. The article text describes a Zoom-based program where a story is read, and children are encouraged to create with Legos. It notes that the program was previously run in-person at the library before COVID-19 and is now virtual. The article includes sections for Audience, Popular Topics, and Budget. On the right, there are social media share buttons and a section titled 'About This Library' for Seneca Falls Library, located in Seneca Falls, N.Y., which is a public library.

## Program Model: Curbside Kids' Activity Kits

Kits designed specifically for curbside services!

The screenshot shows the 'PROGRAMMING Librarian' website. The article title is 'Program Model: Curbside Kids' Activity Kits', dated May 11, 2020, by Heidi Lovett, Programming Coordinator at North Manchester (Ind.) Public Library. The article text explains that the program provides activity kits for curbside pickup during the COVID-19 pandemic. It mentions six categories of kits and that each kit is labeled with items to be kept or returned. Activities include paint-by-numbers, watercolors, origami, and duct tape crafts. The article includes sections for Audience, Popular Topics, and Budget. On the right, there are social media share buttons and a section titled 'About This Library' for North Manchester Public Library, located in North Manchester, Ind., which is a public library.

Also from Programming Librarian:  
**Old-Fashioned Connection: Phone Programming in a Pandemic**

*Do you have a great idea? You can submit a program model here:*  
<https://programminglibrarian.org/submit/submit-program-ideas>



# Census 2020 Update

## Topic: Share a Census video on social media!

The Census is **SAFE, EASY, & IMPORTANT!** Even though our library buildings are closed, we can still encourage our patrons to respond via social media! Remember to use **#2020census** when posting on Instagram and Twitter.

### GENERAL AUDIENCE

Everyone Counts  
Who to Count

### CHILDREN

Even Babies Count  
Kids Counting on You

### SENIORS

Grandma Online

### IMMIGRANTS

They Also Count (Spanish)

### HOUSING INSECURE/TRANSIENT

Everyone Living in Your Home

### COLLEGE STUDENTS

What College Students Need to Know to Be Counted in the Right Place

### PEOPLE WITH DISABILITIES

American Sign Language Video Guide to the 2020 Census

### VETERANS

Shaping the Future of the United States



Materials designed for social media can be found on the Census website:  
<https://2020census.gov/en/partners/outreach-materials.html>.

You can filter the materials by **Type → Social Media!**

### QUESTIONS? COMMENTS? CONCERNS?

*Consulting, Resources, Training:*

Jenny Shonk

[jshonk@fls.org](mailto:jshonk@fls.org) or 607-273-4074 x236



## Awards & Grants

### **\$15 Million in IMLS CARES Act Grants Now Available for Museum and Library Services**

**Washington, DC**—The Institute of Museum and Library Services today announced [two new funding opportunities](#) for museums, libraries, federally recognized tribes, and organizations that primarily serve Native Hawaiians. The combined \$15 million federal investment will provide direct support to these institutions, equipping them to respond to community needs resulting from the COVID-19 pandemic.

"Museums and libraries have never been more essential to their communities," said IMLS Director Crosby Kemper. "COVID-19 has not only created a public health emergency, but it has also created a deep need for trusted community information, education, and connection that our libraries and museums are designed to provide."

The CARES Act [allocated funding](#) to IMLS to enable libraries, museums, and organizations serving tribal communities to prevent, prepare for, and respond to coronavirus, including by expanding digital network access, purchasing Internet accessible devices, and providing technical support services to their communities. The \$15 million available through these new grants follows [previous phases](#) of funding announced over the past few weeks.

The deadline for submitting applications to either funding opportunity is June 12, 2020, with award announcements anticipated in August.

**IMLS CARES Act Grants for Museums and Libraries** support museums and libraries in addressing their communities' immediate and future needs caused by the pandemic. Projects may focus on preserving jobs, training staff, addressing the digital divide, planning for reopening, or providing technical support and capacity building for digital inclusion and engagement. Applicants are encouraged to prioritize services for high-need communities.

**IMLS CARES Act Grants for Native American/Native Hawaiian Museum and Library Services** assist tribes and organizations that primarily serve and represent Native Hawaiians in responding to the urgent and future needs of their communities. Applications focused on digital inclusion, technical support, rehiring or retraining staff, reopening planning, and other pandemic-related priorities are welcomed.

"Access to and use of all kinds of health, job, government, educational, social, and cultural resources are necessary to weathering the current situation, beginning efforts to reopen, and providing services to sustain communities," said Kemper. "Together, we can brighten the future for museums, libraries, tribal communities, and people across America."

#### **Upcoming Webinars**

Interested applicants are invited to attend free informational webinars to learn more:

- IMLS CARES Act Grants for Museums and Libraries: [Thursday, May 14, 2:00-3:00 PM ET](#)
- IMLS CARES Act Grants for Native American/Native Hawaiian Museum and Library Services: [Friday, May 15, 2:00-3:00 PM ET](#)

These webinars will be through GoToMeeting, and advance registration is required. Recordings will be made available on-demand on the [IMLS website](#).

#### **For More Information**

To apply for these grants, as well as to IMLS's other available funding opportunities, please visit the [IMLS website](#).