

**FINGER LAKES LIBRARY SYSTEM  
PLAN OF SERVICE 2006 - 2011**

**CENTRAL LIBRARY SERVICES**

1. **Goal Statement:** Provide a collection of adult non-fiction resources in a variety of formats for use by all residents of the Finger Lakes Library System service area.

**Intended Results:** Library users will have their informational needs met through access to the Central Library materials collection.

Activities: Central Library and System staff will jointly:

- Evaluate usefulness of CBA funded resources
- Improve mechanisms for member library input concerning collection needs
- Encourage greater use of Central Library collection by member library staff.

**Evaluation Methods:** Analyze circulation and ILL statistics

2. **Goal Statement:** Educate member library staff concerning reference tools and techniques, especially the use of Electronic Databases and the Internet.

**Intended Results:** Member library staff will be better prepared to assist library users with their informational needs.

Activities:

- Central Library staff will assist FLLS in offering workshops and training opportunities for member library staff.

**Evaluation Method:** Analyze pre and post workshop surveys submitted by attendees

3. **Goal Statement:** Inform member libraries concerning roles, function, and services of the Central Library.

**Intended results:** Member library staff will be knowledgeable about, and prepared to better use, the Central Library Services available to them and their patrons.

Activities:

- Develop an on-line guide to Central Library Services
- Schedule a system meeting every other year on the topic of Central Library services.

**Evaluation Method:** Analyze responses on meeting evaluation forms from participants.